

[SQA Unit Code – DX59 04] V2

SfL86 Develop operational relationships within the supply chain



Overview

What this standard is about

This standard is about developing operational relationships. It deals with maintaining or improving current relationships and exploring the benefits and risks of relationships. It involves developing operational relationships and resolving any problems.

Who this standard is for

This standard is for supply chain practitioners. This could, for example be in purchasing, freight logistics operations or transport management roles.

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Performance criteria

- You must be able to:*
- P1 evaluate current operational relationships within the **supply chain**
 - P2 maintain and improve current operational relationships within the **supply chain**
 - P3 explore the benefits and risks of developing operational relationships within the **supply chain**
 - P4 develop operational relationships that improve the performance of the **supply chain**
 - P5 resolve problems with operational relationships
 - P6 ensure operational relationships are maintained

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Knowledge and understanding

You need to know and understand:

- K1 analysis methods and procedures
- K2 cost and benefit analysis methods and procedures
- K3 database management and monitoring methods and procedures
- K4 evaluation methods and procedures
- K5 industry-specific networks and sources of information
- K6 information sources on supply chain processes
- K7 market research methods and procedures
- K8 organisational objectives and activities
- K9 **supply chain** management theories, models, and practices

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Additional Information

Glossary

1. **Supply chain:** Procurement, purchasing and supply, logistics, transport, and operations management, within and between international boundaries

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