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## Overview

### **What this standard is about**

This standard is about introducing improvements to the supply chain. It deals with confirming the improvements, establishing an implementation plan and keeping colleagues informed. It involves ensuring improvements are effective, resolving any problems and gaining the commitment of colleagues.

### **Who this standard is for**

This standard is for supply chain practitioners. This could, for example be in purchasing, freight logistics operations or transport management roles.

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### SfL89 Introduce improvements to the supply chain

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#### Performance criteria

- You must be able to:*
- P1 confirm the improvements to the **supply chain** that need to be introduced
  - P2 establish an implementation plan to introduce improvements to the **supply chain**
  - P3 inform **colleagues** about the improvements to the **supply chain**
  - P4 ensure the improvements to the **supply chain** are effective
  - P5 resolve problems relating to the introduction of the improvements to the **supply chain**
  - P6 gain the commitment of **colleagues** to implementing the improvements to the **supply chain**

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#### Knowledge and understanding

*You need to know and understand:*

- K1 change management theories, models, and practices
- K2 information sources on **supply chain** processes
- K3 organisational objectives and activities
- K4 planning methods and procedures
- K5 quality management theories, models, and practices
- K6 **supply chain** management theories, models, and practices

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#### Additional Information

#### Glossary

1. **Colleagues:** Permanent, temporary, agency staff
2. **Supply chain:** Procurement, purchasing and supply, logistics, transport, and operations management, within and between international boundaries

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<b>Relevant occupations</b>	Professional Occupations; Managers and Senior Officials; Business Analyst; Transportation operations and maintenance; Retail and commercial enterprise; Retailing and wholesaling; Warehouse and distribution; Business management; Production Managers; Functional Managers; Quality and Customer Care Managers; Managers in Distribution, Storage and Retail; General; Vehicle Trades; Transport Associate Professionals; Business and Finance Associate Professionals
<b>Suite</b>	Supply Chain Management
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