
Overview

What this standard is about

This standard is about selecting methods to receive returned supplies. It deals with obtaining and evaluating information in regard to supply return methods. It involves identifying methods to meet specifications, assessing benefits and risks, resolving any problems and providing results of evaluation which comply with requirements.

Who this standard is for

This standard is for supply chain practitioners. This could, for example be in purchasing, freight logistics operations or transport management roles.

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Performance criteria

You must be able to:

- P1 confirm information on the **supplies** being returned
- P2 obtain information on the supply return methods that are available
- P3 evaluate information on the suitability of supply return methods
- P4 identify the supply return methods that are capable of meeting the **specifications**
- P5 assess the benefits and risks of using supply return methods
- P6 identify and resolve any problems with the supply return methods
- P7 provide the results of the selection to **colleagues**
- P8 ensure the supply return methods comply with all relevant requirements

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Knowledge and understanding

You need to know and understand:

- K1 evaluation methods and procedures
- K2 information sources on **supply chain** processes
- K3 legal and regulatory requirements
- K4 logistics theories, models, and practices
- K5 organisational objectives and activities
- K6 presentation theories, models, and practices
- K7 **supply chain** management theories, models, and practices

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Additional Information

Glossary

1. **Colleagues:** Permanent, temporary, agency staff
2. **Supplies:** Any combination of goods or services that are procured, delivered or stored in the supply chain
3. **Supply chain:** Procurement, purchasing and supply, logistics, transport, and operations management, within and between international boundaries
4. **Specifications:** A set of requirements to be satisfied by a material product or service

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Suite Supply Chain Management

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