

SKAGB6 (SQA Unit Code - F7B3 04)

Provide shaving services



Overview

This unit is about the skills needed to deliver a professional shaving service. The preparation and use of professional shaving tools is required in order to achieve this unit.

The main outcomes of this unit are:

1. maintain effective and safe methods of working when shaving
2. prepare the hair and skin for shaving
3. shave hair
4. provide aftercare advice

SKAGB6 (SQA Unit Code - F7B3 04)

Provide shaving services

Performance criteria

You must be able to:

- P1 **maintain effective and safe methods of working when shaving** by
- P1.1. ensuring your client's clothing and eyes are effectively protected throughout the service
 - P1.2. ensuring your client's face and neck are kept free of any beard clippings when necessary
 - P1.3. positioning your client to meet the needs of the service without causing them discomfort
 - P1.4. wearing gloves throughout the shaving service
 - P1.5. ensuring your own posture and position whilst working minimises fatigue and the risk of injury
 - P1.6. keeping your work area clean and tidy throughout the service
 - P1.7. removing waste during and at the end of the shaving service
 - P1.8. using working methods that
 - minimise the risk of damage to tools and equipment
 - minimise the risk of cross-infection
 - minimise the wastage of products and materials
 - make effective use of your working time
 - ensure the use of clean resources
 - minimise the risk of harm or injury to yourself and others
 - P1.9. ensuring your personal standards of health and hygiene
 - minimise the risk of cross-infection, infestation and offence to your clients and colleagues
 - P1.10. using tools and equipment that are safe, sterile and fit for purpose
 - P1.11. cleaning and disinfecting all tools and equipment immediately after the service
 - P1.12. identifying accurately factors that may influence the service prior to shaving
 - P1.13. asking your client appropriate questions to identify if they have any known contra-indications to shaving services
 - P1.14. accurately recording your client's responses to questions
 - P1.15. ensuring that used sharps and any hazardous waste are disposed of to meet legal and salon requirements
 - P1.16. replenishing low levels of resources when required to minimise disruption to your own work and to clients
 - P1.17. identifying and reporting any products needing reorder to the relevant person promptly
 - P1.18. completing the shaving service within a commercially viable time
 - P1.19. completing client records so that they accurate, easy to read and up-to-date

SKAGB6 (SQA Unit Code - F7B3 04)

Provide shaving services

- P2 prepare the hair and skin for shaving by**
- P2.1. accurately choosing products, tools and equipment based on the results of consultation with your client and other relevant factors
 - P2.2. preparing, applying and adapting the use of hot towels to suit the needs of the service and the comfort of your client
 - P2.3. effectively reducing the beard length, where required, prior to shaving
 - P2.4. effectively cleansing and/or exfoliating the skin, when necessary
 - P2.5. preparing lathering products so they are fit for use in time for the shaving service
 - P2.6. applying lathering products in a way that takes account of factors you have identified as affecting the service
 - P2.7. applying lathering products in a way that minimises the risk of the product being spread to your client's eyes, clothes and surrounding area
 - P2.8. using lathering techniques which achieve an even coverage of product to the areas to be shaved
- P3 shave hair by**
- P3.1. confirming with your client the look agreed at consultation before starting the shave
 - P3.2. adapting your shaving techniques to take account of factors you have identified as affecting the service
 - P3.3. adapting your shaving techniques and your client's position throughout the service to ensure safety and the effective removal of hair
 - P3.4. maintaining or replacing the cutting edge of razors during the shaving service, when required
 - P3.5. taking suitable remedial action to resolve any problems arising during the shaving service
 - P3.6. leaving your client's skin free from lathering products after shaving
 - P3.7. cooling your client's skin after shaving when face massage is not required
 - P3.8. leaving your client's skin free from excess moisture at the end of the service
 - P3.9. effectively applying finishing products, when used, to achieve the desired effect
 - P3.10. confirming the completed service is to the satisfaction of your client
- P4 provide aftercare advice by**
- P4.1. giving advice and recommendations accurately and constructively
 - P4.2. advising clients on recommended actions and aftercare treatment including information on homecare products as necessary

SKAGB6 (SQA Unit Code - F7B3 04)

Provide shaving services

Knowledge and understanding

You need to know and understand:

Salon and legal requirements

- K1 your salon's requirements for client preparation
- K2 your salon's expected service times for shaving facial hair
- K3 your salon's and legal requirements for disposal of sharps, hazardous and waste materials
- K4 your responsibilities under the current Electricity at Work Regulations
- K5 typical limitations placed on the use of fixed blade razors by local by-laws and legislation

You need to know and understand:

How to work safely, effectively and hygienically when shaving facial hair

- K6 the range of protective clothing that should be available for clients and yourself
- K7 why it is important to wear gloves when shaving
- K8 why it is important to protect clients from hair clippings
- K9 how the position of your client and yourself can affect the desired outcome and reduce fatigue and the risk of injury
- K10 the safety considerations which must be taken into account when shaving
- K11 why it is important to avoid cross-infection
- K12 why it is important to keep your work area clean and tidy
- K13 the importance of positioning tools and equipment for ease of use
- K14 the importance of using the correct type of barber's chair for shaving services
- K15 methods of cleaning, disinfecting and/or sterilisation used in salons
- K16 methods of working safely and hygienically and which minimise the risk of cross-infection and cross-infestation
- K17 the correct use and maintenance of shaving tools and equipment
- K18 the importance of personal hygiene
- K19 the importance of questioning clients to establish any contra-indications to the shaving service
- K20 why it is important to record client responses to questioning
- K21 the legal significance of client questioning and of recording the client's responses
- K22 the importance of keeping and maintaining client records

You need to know and understand:

Facial hair and skin

- K23 the structure of the skin
- K24 the factors that must be taken into consideration prior to and during the shaving service, (eg suspected infections, infestations, hair growth patterns, facial piercing, skin disorders, unusual facial features) and why
- K25 the scalp and facial skin disorders commonly affecting men and how to

SKAGB6 (SQA Unit Code - F7B3 04)

Provide shaving services

recognise them

K26 the importance of lathering and the function it performs on the skin and the hair

K27 the effect of heat on the hair and skin

K28 the potential risk of ingrowing hair resulting from continual close shaving

You need to know and understand:

Shaving products and equipment

K29 the types of open blade razors with disposable blades available for professional use

K30 how to prepare an open blade razor with disposal blade for use

K31 how to prepare and use lathering products correctly

K32 the types of finishing products available for use and their effects on skin

You need to know and understand:

Shaving techniques

K33 when not to carry out shaving

K34 when and why it is necessary to reduce beard length prior to shaving

K35 how to carry out the shaving techniques listed in the range

K36 why skin needs to be tensioned during shaving

K37 the importance of adapting shaving techniques in relation to the direction of hair growth

K38 when and why to use brush and massage techniques to apply lathering products

K39 the reasons for and effects of using cool towels after shaving

K40 why cold towels should not be used if the face is to be massaged

K41 when and why to use sponge shaving

K42 the importance of working in a way which maintains the right skin temperature throughout the shaving process

You need to know and understand:

Problem solving

K43 problems which may arise during the shaving process (eg shaving hair too close, damage to your client's and your own skin) and ways of resolving such problems

You need to know and understand:

Aftercare advice for clients

K44 suitable shaving equipment and products for home use that will benefit the client and those to avoid and why

K45 how to shave effectively and when to do so to maintain the desired look

K46 when and how to cleanse, exfoliate and moisturise

K47 how lifestyle can influence their choice and possible change of style

You need to know and understand:

Communication

K48 how to give effective advice and recommendations to clients

SKAGB6 (SQA Unit Code - F7B3 04)

Provide shaving services

Additional Information

Scope/range related to performance criteria

1. **Shaving service** takes place on
 - 1.1. full facial hair
 - 1.2. beard outlines
2. **Tools and equipment** are
 - 2.1. clippers
 - 2.2. open blade razors
 - 2.3. lathering brushes
 - 2.4. sponges
 - 2.5. applicators
3. **Factors** are
 - 3.1. adverse skin conditions
 - 3.2. unusual features
 - 3.3. hair growth patterns
 - 3.4. hair density
 - 3.5. facial contour
 - 3.6. facial piercing
 - 3.7. clients' wishes
4. **Lathering products** are
 - 4.1. creams
 - 4.2. oils
5. **Lathering techniques** are
 - 5.1. application by brush
 - 5.2. application by massage
6. **Shaving techniques** are
 - 6.1. skin tensioning
 - 6.2. forehand razoring
 - 6.3. backhand razoring
 - 6.4. sponge shaving
7. **Finishing products** are
 - 7.1. astringents
 - 7.2. moisturising balms
 - 7.3. powder
8. **Advice** covers
 - 8.1. exfoliating
 - 8.2. cleansing
 - 8.3. moisturising
 - 8.4. how and when to shave

SKAGB6 (SQA Unit Code - F7B3 04)

Provide shaving services

- 8.5. suitable homecare products and equipment
- 8.6. potential for a change of look

SKAGB6 (SQA Unit Code - F7B3 04)

Provide shaving services

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