

#### **Overview**

This unit is providing services to enhance, maintain, repair and remove nails on the hands and feet, using liquid and powder. It covers consulting with the client to establish their requirements and recognising any contra-indications that may affect the service. It also covers preparing and applying nail enhancements to cosmetically improve or camouflage nails using sculpting techniques, tip application and coloured powders. The ability to tailor the service and aftercare advice to suit individual client needs is also required.

To carry out this unit you will need to maintain effective health, safety and hygiene throughout your work. You will also need to maintain your personal appearance and good communication with the client.

The main outcomes of the unit are:

- 1. maintain safe and effective methods of working when enhancing, maintaining and removing liquid and powder nail enhancements
- 2. consult, plan and prepare for the liquid and powder nail enhancement services
- 3. sculpt and apply liquid and powder overlays
- 4. apply tips and liquid and powder overlays
- 5. maintain liquid and powder enhancements
- 6. remove liquid and powder enhancements
- 7. provide aftercare advice

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# Performance criteria

You must be able to:	P1	maintain safe and effective methods of working when enhancing, maintaining and removing liquid and powder nail enhancements by
		P1.1. preparing the work area and environment to meet legal, hygiene and industry Code of Practice for Nail Services requirements
		P1.2. ensuring your personal appearance meets accepted industry Code of Practice for Nail Services and organisational requirements
		P1.3. wearing suitable personal protective equipment for the service that conforms to the industry Code of Practice for Nail Services
		P1.4. ensuring all tools and equipment are cleaned using the correct methods
		P1.5. effectively disinfecting your hands prior to nail services
		P1.6. selecting and correctly positioning suitable equipment, materials and products for the nail services
		P1.7. ensuring your own posture and position minimises fatigue and
		the risk of injury whilst working
		P1.8. ensuring the client is in a comfortable and relaxed position that
		permits access and minimises the risk of injury to you and the client
		P1.9. using chemicals in a safe manner without risk of overexposure to self and clients
		P1.10. taking appropriate and prompt remedial action where contra-
		actions occur during the course of the nail service
		P1.11. disposing of waste correctly to meet local authority
		requirements and the industry Code of Practice for Nail Services
		P1.12. ensuring that the service is cost effective and is carried out
		within a commercially viable time
		P1.13. leaving the work area and equipment in a condition suitable for
		further nail services
		P1.14. ensuring the client's records are up-to-date, accurate, easy to
		read and signed by the client and technician
	P2	consult, plan and prepare for the liquid and powder nail
		enhancement services by
		P2.1. using <b>consultation techniques</b> in a polite and friendly manner
		to record the service plan
		P2.2. obtaining signed, written informed consent from the client prior
		to carrying out the service
		P2.3. ensuring that informed and signed parental or guardian consent
		is obtained for minore prior to apy convice

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	P2.4.	ensuring that a parent or guardian is present throughout the service for minors under the age of 16
	P2.5.	asking your client appropriate questions to identify if they have any contra-indications to nail services
		accurately recording your client's responses to questioning taking the <b>necessary action</b> in response to any identified
		contra-indications
		encouraging clients to ask questions to clarify any points ensuring client advice is given without reference to a specific medical condition and without causing undue alarm and concern
	P2.10.	effectively disinfecting the area to be treated
	P2.11.	effectively removing any existing nail polish or nail enhancements to restore the nails to a natural condition, if
		required
		accurately identifying the condition of the nails and skin
	P2.13.	identifying any corrective work to suit the client's natural <b>nail</b> shape and condition
	P2.14.	explaining your assessment of the client's nail and skin condition in a clear way to help their understanding
	P2.15.	recommending nail enhancements to suit the client's <b>nail shape</b> and condition
	P2.16.	agreeing the service and outcomes that are acceptable to your client and meet their needs
P3	sculpt	and apply liquid and powder overlays by
	P3.1.	removing skin debris to leave the cuticle neat and undamaged
	P3.2.	filing the free edge to achieve the required shape and length
	P3.3.	removing surface shine and dehydrating the natural nail to ensure maximum adhesion of overlay
	P3.4.	effectively customising and fitting the sculpting form to ensure correct shape and product placement
	P3.5.	ensuring that the liquid and powder ratio is in accordance with manufacturer's instructions
	P3.6.	adapting and combining <b>liquid and powder</b> colours and techniques to effectively cosmetically enhance <b>nail shapes and</b> <b>conditions</b>
	P3.7.	applying the product leaving a free margin around the cuticle and side wall area of the nail in accordance with manufacturer's instructions
	P3.8.	using filing techniques to leave the nail balanced to the required shape and length
	P3.9.	using buffing techniques correctly to create a high shine finish
	P3.10.	ensuring the finished nail enhancements are to the client's satisfaction and meet the agreed service plan

P4 apply tip and liquid and powder overlays by

	P4.1.	removing skin debris to leave the cuticle neat and undamaged
	P4.2.	filing the free edge to achieve the required shape and length
	P4.3.	removing surface shine and dehydrating the natural nail to ensure maximum adhesion of overlay
	P4.4.	•
	1 4.4.	client's natural nail
	P4.5.	correctly adhering tip to the natural nail to ensure longevity
	P4.6.	ensuring the cutting, shaping and position of unblended tips suits the client's natural nail shape, if required
	P4.7.	ensuring the cutting, shaping and blending of tips causes no
		damage to the natural nail and is undetectable, if required
	P4.8.	preparing the natural nail surface, prior to liquid and powder application
	P4.9.	applying the product leaving a free margin around the cuticle
		and side wall area of the nail in accordance with manufacturer's instructions
	P4.10.	adapting and combining liquid and powder colours and
		techniques to effectively cosmetically enhance <b>nail shapes and</b> conditions
	P4.11.	using filing techniques to leave the nail balanced to the required
		shape and length
	P4.12.	using buffing techniques correctly to create a high shine finish
	P4.13.	ensuring the finished nail enhancements are to the client's
		satisfaction and meet the agreed service plan
P5	mainta	ain liquid and powder enhancements by
	P5.1.	accurately identifying and resolving any <b>problems</b> with the nail enhancements
	P5.2.	removing skin debris to leave the cuticle neat and undamaged
	P5.3.	filing the free edge to achieve the required shape and length
	P5.4.	removing surface shine and dehydrating the natural nail to ensure maximum adhesion of overlay
	P5.5.	5
	1 0.0.	prior to <b>nail maintenance</b>
	P5.6.	correctly using <b>nail maintenance</b> techniques to restore the nail
		enhancement to its original condition, following manufacturer's instructions
	P5.7.	
	1 0.7.	line, if required
	P5.8.	5
P6	romov	satisfaction and meet the agreed service plan re liquid and powder enhancements by
FU	P6.1.	using liquid and powder removal techniques safely and
	10.1.	effectively, following manufacturer's instructions
	P6.2.	
	. 0.2.	undamaged and free from product

- P6.3. ensuring the finished result is to the client's satisfaction and meets the agreed service plan
- P7 provide advice by
  - P7.1. giving **advice** and recommendations accurately and constructively
  - P7.2. giving your clients suitable **advice** specific to their individual needs

Knowledge and understanding		
You need to know and understand:	-	nisational and legal requirements your responsibilities under relevant health and safety legislation and the
		industry Code of Practice for Nail Services
		the importance of not discriminating against clients with illnesses and disabilities and why (eg Disability Discrimination Act)
		why it is important, when treating minors under 16 years of age, to have a parent or guardian present
	K4	why minors should not be given services without informed and signed parental or guardian consent
		the legal significance of gaining signed, informed client consent to treatment
	K6	the importance and reasons for keeping records of clients, their services and gaining client signatures
		the importance of the correct storage of client records in relation to the Data Protection Act
		the possible risks to yourself of ineffective positioning of clients and how to avoid potential discomfort and injury to yourself
	K9	why it is important to maintain standards of hygiene and the principles for avoiding cross-infection
	K10	how to minimise and dispose of waste from liquid and powder nail enhancement services
	K11	your salon services times and the importance of completing nail services
		in a commercially viable time the salon pricing structures for liquid and powder enhancements
You need to know and understand:		to work safely and effectively when providing enhancements, tenance and removal of liquid and powder nail enhancements
	K13	the type of personal protective equipment that should be available and used by yourself
		why it is important to use personal protective equipment
		what is contact dermatitis and how to avoid developing it when carrying out enhancement, maintenance and removal of liquid and powder
	K16	how to prepare, use and maintain tools, equipment and materials for the
		liquid and powder nail enhancements methods of disinfecting and sterilising tools and equipment
	K18	the importance of and reasons for disinfecting hands and how to do this effectively
	K19	the necessary environmental conditions for nail services (including lighting, heating, ventilation and general comfort) and why these are
		important why it is important to maintain standards of hygiene and the principles for

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		avoiding cross-infection
	K21	how to effectively and safely position tools and materials for the nail service
	K22	how to avoid potential discomfort and injury to yourself and the risks of poor positioning to clients
	K23	the condition in which the work area should be left and why this is important
You need to know and	Con	sult, plan and prepare for the treatment with clients
understand:	K24	how to use effective consultation techniques when communicating with clients from different cultural and religious backgrounds, age, disabilities and gender for this treatment
	K25	how to give effective advice and recommendations to clients
	K26	the questioning and listening skills you need in order to find out information
	K27	how to conduct a nail and skin analysis
	K28	the importance of questioning clients to establish any contra-indications to liquid and powder enhancements
	K29	why it is important to record client responses to questioning
	K30	the legal significance of client questioning and of recording the client's responses
	K31	how to prepare service plans
	K32	encouraging clients to ask questions to clarify any points
	K33	ensuring client advice is given without reference to a specific medical condition and without causing undue alarm and concern
You need to know and	Cont	tra-indications and contra-actions
understand:	K34	the types of conditions and disorders that may contra-indicate the service and why (eg fungal, bacterial, viral and parasitic infections to the skin and nails, severe nail separation or damage, severe eczema, psoriasis and dermatitis)
	K35	the types of conditions and disorders that may restrict the service and why (eg minor nail separation, minor eczema, psoriasis and dermatitis, severely bitten or damaged nails, unknown swelling and redness)
	K36	the importance of questioning clients to establish any contra-indications to nail services
	K37	the importance of and reasons for not naming specific contra-indications when referring clients to a general practitioner
	K38	the contra-actions which may occur during or after the service and how to deal with them (eg allergic reactions, overexposure and exo-thermic reaction, bacterial infections, nail separation, lifting of product, premature loss of extension)
You need to know and	Anat	omy and physiology
understand:		the structure of the nail unit (ie the nail plate, nail bed, matrix, cuticle,

K39 the structure of the nail unit (ie the nail plate, nail bed, matrix, cuticle,

		lunula, hyponychium, eponychium, perionychium, free edge, the lateral nail fold)
	K40	
	K41	
		subcutaneous layer, appendages)
	K42	the different natural nail shapes you are likely to come across during liquid and powder services and how this can affect your service plan (eg hook, spoon, fan and bitten)
You need to know and	Liqu	id and powder nail service
understand:	K43	the chemical composition of liquid and powder
	K44	the chemical reaction that takes place during the curing process for liquid and powder
	K45	the importance of using the correct methods and techniques to avoid overexposure
	K46	the critical differences in application and process for gel, wraps, liquid and powder
	K47	the importance of knowing what type of primer to use and when
	K48	
	K49	-
	K50	
	K51	the importance of natural nail preparation prior to nail enhancement services
	K52	the importance of preparation and safe use of files and buffers to prevent nail and skin damage (eg grit, grip and pressure)
	K53	how to select and use files and buffers for nail enhancement services
		the action of nail enhancement products on nails, cuticle and skin
	K55	how the incorrect application and removal of nail enhancements can damage the natural nails and surrounding soft tissue
	K56	the action of nail enhancement products on nails, cuticle and skin
	K57	the importance of selecting coloured powders that complement the client's skin tones
	K58	why it is important to leave a free margin around the cuticle and side wall area
	K59	the importance of achieving maximum strength, appearance and longevity by use of correct nail balance and shaping
	K60	
	K61	
	K62	
	K63	the importance of correct tip application and blending

You need to know and	Maintenance and repair
understand:	K64 the techniques for repairing natural nails including splits, cracks, flaking and breakages
	K65 the techniques for repairing nail enhancements including lifting, cracking, premature loss and discolouration
	K66 the factors that influence maintenance requirements for the liquid and powder system
	K67 the importance of selecting and carrying out the correct removal techniques for the liquid and powder system
You need to know and	Aftercare advice for clients
understand:	K68 aftercare, maintenance and removal requirements for liquid and powder nail enhancements
	K69 recommended intervals between liquid and powder nail enhancement services
	K70 the contra-actions that could occur after nail services and what advice to give to clients
	<ul><li>K71 suitable home care products and how to apply them</li><li>K72 how to deal with accidental damage</li></ul>

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#### **Additional Information**

#### Scope/range related to performance criteria

- 1. **Consultation techniques** include:
  - 1.1. questioning
  - 1.2. visual
  - 1.3. manual
    - 1.4. reference to client records

#### 2. Necessary action includes:

- 2.1. encouraging the client to seek medical advice
- 2.2. explaining why the treatment cannot be carried out
- 2.3. modifying the treatment

#### 3. Nail shapes and conditions include:

- 3.1. bitten
- 3.2. hook
- 3.3. ski jump
- 3.4. discoloured, eg yellowing, stained, bruising and white spots
- 3.5. fan
- 3.6. misshapen
- 3.7. split

#### 4. Problems with enhancements are:

- 4.1. lifting of product
- 4.2. cracking and splitting of product
- 4.3. loss of artificial nail structure
- 4.4. discolouration of product
- 4.5. damage of natural nails

#### 5. Liquid and powder colours are:

- 5.1. opaque
- 5.2. pink and white (French finish)
- 5.3. colour

#### 6. Nail maintenance techniques are:

- 6.1. infill
- 6.2. rebalance
- 6.3. reposition of white tip product
- 6.4. replacement of overlay
- 6.5. repair of overlay
- 7. Removal covers:
  - 7.1. chemical
  - 7.2. manual
- 8. Advice covers:

- 8.1. suitable aftercare products and their use
- 8.2. avoidance of activities which may cause contra-actions
- 8.3. recommended time intervals in-between liquid and powder nail enhancements

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