

SKABT09B5 (SQA Unit Code - F9L1 04)

Enhance the appearance of eyebrows and eyelashes



Overview

This unit is about providing eyelash and eyebrow treatments. It covers the use of a variety of consultation techniques to establish the treatment and outcomes required by the client. You will need to be able to provide eyebrow shaping and artificial lash treatments using a variety of work techniques. You will also need to be able to tint eyebrows and lashes for clients with different colouring characteristics (ie fair, red, dark and white).

To carry out this unit you will need to maintain effective health, safety and hygiene throughout your work. You will also need to maintain your personal appearance and good communication with the client.

The main outcomes of the unit are:

1. maintain safe and effective methods of working when enhancing the appearance of eyebrows and eyelashes
2. consult, plan and prepare for the treatment with clients
3. shape eyebrows
4. tint eyebrows and lashes
5. apply artificial eyelashes
6. provide aftercare advice

SKABT09B5 (SQA Unit Code - F9L1 04)

Enhance the appearance of eyebrows and eyelashes

Performance criteria

You must be able to:

- P1 **maintain safe and effective methods of working when enhancing the appearance of eyebrows and eyelashes** by
- P1.1 setting up the work area to meet legal, hygiene and treatment requirements
 - P1.2 making sure that environmental conditions are suitable for the client and the treatment
 - P1.3 ensuring your personal hygiene, protection and appearance meets accepted industry and organisational requirements
 - P1.4 ensuring all tools and equipment are cleaned using the correct methods
 - P1.5 effectively disinfecting your hands prior to eyelash and eyebrow treatments
 - P1.6 maintaining accepted industry hygiene and safety practices throughout the treatment
 - P1.7 positioning equipment and materials for ease and safety of use
 - P1.8 ensuring your own posture and position minimises fatigue and the risk of injury whilst working
 - P1.9 maintaining the client's modesty and privacy at all times
 - P1.10 disposing of waste materials safely and correctly
 - P1.11 ensuring that the treatment is cost effective and is carried out within a commercially viable time
 - P1.12 leaving the work area in a condition suitable for further treatments
 - P1.13 ensuring the client's records are up-to-date, accurate, easy to read and signed by the client and practitioner
- P2 **consult, plan and prepare for the treatment with clients** by
- P2.1 using **consultation techniques** in a polite and friendly manner to determine the client's treatment plan
 - P2.2 ensuring that informed and signed parental or guardian consent is obtained for minors prior to any treatment
 - P2.3 ensuring that a parent or guardian is present throughout the treatment for minors under the age of 16
 - P2.4 obtaining signed, written informed consent from the client prior to carrying out the treatment
 - P2.5 asking your client appropriate questions to identify if they have any contra-indications to the treatment
 - P2.6 accurately recording your client's responses to questioning
 - P2.7 encouraging clients to ask questions to clarify any points
 - P2.8 helping the client into a safe, comfortable and relaxed position for the treatment
 - P2.9 correctly performing a sensitivity test on a suitable area of the

SKABT09B5 (SQA Unit Code - F9L1 04)

Enhance the appearance of eyebrows and eyelashes

- P2.10 client's skin according to manufacturers' instructions and organisational requirements and recording the results
- P2.10 ensuring client advice is given without reference to a specific medical condition and without causing undue alarm and concern
- P2.11 taking the **necessary action** in response to any identified contra-indications
- P2.12 informing the client in a tactful way if there is an adverse reaction to the sensitivity test and they cannot be treated
- P2.13 agreeing the treatment and outcomes that are acceptable to your client and meet their needs
- P2.14 selecting suitable equipment and materials for the treatment plan based on the outcomes of the sensitivity test
- P2.15 ensuring your client's clothing, hair and accessories are effectively protected or removed
- P3 **shape eyebrows** by
 - P3.1 checking the client's understanding of the treatment prior to commencement and discussing any areas that require clarification
 - P3.2 ensuring the eyebrow area is thoroughly cleansed and suitably prepared prior to the treatment
 - P3.3 keeping the skin taut to minimise discomfort to the client
 - P3.4 ensuring that the hair is removed in the direction of the hair growth
 - P3.5 using suitable soothing products according to the needs of the client and manufacturers' instructions
 - P3.6 ensuring the finished shape is to the client's satisfaction
- P4 **tint eyebrows and lashes** by
 - P4.1 confirming the client's understanding of the treatment prior to commencement and discussing any areas that require clarification
 - P4.2 ensuring the area is thoroughly cleansed and suitably prepared prior to the treatment
 - P4.3 effectively protecting the skin surrounding the area to be treated
 - P4.4 mixing tints to meet manufacturer's instructions and client requirements
 - P4.5 minimising the spread of colour to the client's skin, clothes and surrounding areas during application
 - P4.6 applying the product evenly and ensuring the product fully covers the hair to be tinted
 - P4.7 promptly removing the tint in the event of any contra-actions and applying a cold water compress to soothe the eye
 - P4.8 accurately timing the product development to meet the **colouring characteristics** of the client and manufacturer's instructions

SKABT09B5 (SQA Unit Code - F9L1 04)

Enhance the appearance of eyebrows and eyelashes

- P4.9 ensuring the treated hair is left free of product
- P4.10 ensuring finished result is to the client's satisfaction
- P5 **apply artificial eyelashes by**
 - P5.1 checking the client's understanding of the treatment prior to commencement and discussing any areas that require clarification
 - P5.2 ensuring the area is thoroughly cleansed and suitably prepared prior to the treatment
 - P5.3 positioning and fixing the **artificial lashes** accurately leaving the eye area free of excessive **products**
 - P5.4 identifying and promptly resolving any application problems occurring during the treatment
 - P5.5 promptly removing the **artificial lashes** with the correct **products** in the event of any contra-actions and apply a cold water compress to soothe the eye
 - P5.6 ensuring, on completion, that the artificial eyelashes give a balanced and well-proportioned look suitable for the agreed desired effect
 - P5.7 ensuring, on completion, that partial sets are smoothly and evenly graduated into the natural eyelashes
 - P5.8 ensuring finished result is to the client's satisfaction
- P6 **provide aftercare advice by**
 - P6.1 giving **advice** and recommendations accurately and constructively
 - P6.2 giving your clients suitable **advice** specific to their individual needs

SKABT09B5 (SQA Unit Code - F9L1 04)

Enhance the appearance of eyebrows and eyelashes

Knowledge and understanding

You need to know and understand:

Organisational and legal requirements

- K1 your responsibilities under relevant health and safety legislation
- K2 why minors should not be given treatments without informed and signed parental or guardian consent
- K3 why it is important, when treating minors under 16 years of age, to have a parent or guardian present
- K4 the age at which an individual is classed as a minor and how this differs nationally
- K5 the importance of not discriminating against clients with illnesses and disabilities and why (eg Disability Discrimination Act)
- K6 the legal significance of gaining signed, informed client consent to treatment
- K7 the issues surrounding delivery of eyebrow and eyelash treatments to minors
- K8 your responsibilities and reasons for maintaining your own personal hygiene, protection and appearance according to accepted industry and organisational requirements
- K9 how to complete the client records used in your salon and the importance and reasons for keeping records of treatments and gaining client signatures
- K10 the importance of the correct storage of client records in relation to the Data Protection Act
- K11 your salon's services times for completing eyelash and eyebrow treatments and the importance of completing the application in a commercially viable time
- K12 the salon pricing structures
- K13 how to avoid potential discomfort and injury to yourself and the risks of poor positioning of clients

You need to know and understand:

How to work safely and effectively when providing eyebrow and eyelash treatments

- K14 how to set up the work area, prepare and use the equipment and materials for eyelash and eyebrow treatments
- K15 what is contact dermatitis and how to avoid developing it when carrying out eye treatments
- K16 why it is important to use personal protective equipment
- K17 the type of personal protective equipment that should be available and used by yourself (eg powder-free nitrile or powder-free vinyl gloves)
- K18 methods of disinfecting and sterilising equipment
- K19 how to maintain equipment and materials in a clean and hygienic condition

SKABT09B5 (SQA Unit Code - F9L1 04)

Enhance the appearance of eyebrows and eyelashes

- K20 how to prepare yourself for carrying out eyelash and eyebrow treatments
- K21 the importance of and reasons for disinfecting hands and how to do this effectively
- K22 the necessary environmental conditions for eyelash and eyebrow treatments (including lighting, heating, ventilation and general comfort) and why these are important
- K23 how to check equipment used for eyelash and eyebrow treatments
- K24 why it is important to maintain standards of hygiene and the principles for avoiding cross-infection
- K25 how to effectively and safely position equipment and materials for eyelash and eyebrow treatments
- K26 how to avoid potential discomfort and injury to yourself and the risks of poor positioning of clients
- K27 how to minimise and dispose of waste from treatments
- K28 the condition in which the work area should be left and why this is important

You need to know and understand:

Client consultation, treatment planning and preparation

- K29 how to use effective consultation techniques when communicating with clients from different cultural and religious backgrounds, age, disabilities and gender for this treatment
- K30 the questioning and listening skills you need in order to find out information
- K31 how to give effective advice and recommendations to clients
- K32 how to interpret negative and positive body language
- K33 the importance of questioning the client about known contra-indications
- K34 why it is important to record client responses to questions about contra-indications
- K35 the legal significance of client questioning concerning contra-indications and the recording of client responses to questioning and the outcome of the skin sensitivity test
- K36 why it is important to encourage and allow time for clients to ask questions
- K37 the reasons why it is important to encourage clients with contra-indications to seek medical advice
- K38 the importance of and reasons for not naming specific contra-indications when referring clients to a general practitioner
- K39 why it is important to maintain clients' modesty and privacy
- K40 the necessary environmental conditions for the treatment, including: lighting, heating and general comfort
- K41 how to carry out a skin sensitivity test and why it should be conducted
- K42 how to interpret the results of a skin sensitivity test
- K43 how to cleanse the area to be treated

SKABT09B5 (SQA Unit Code - F9L1 04)

Enhance the appearance of eyebrows and eyelashes

You need to know and understand:

Shaping the eyebrows

- K44 how to measure the eyebrow for shaping treatments
- K45 the shape and proportions of the eyebrow in relation to facial features and shape
- K46 how to remove eyebrow hairs carefully and effectively
- K47 the recommended time intervals between eyebrow shaping treatments
- K48 the reasons why soothing the eyebrow area may be necessary during treatment and how this is achieved
- K49 the types of soothing agents available and their effect on the eye area and the precautions necessary to avoid harm
- K50 how to maintain and care for tweezed eyebrows

You need to know and understand:

Tinting the eyebrows and lashes

- K51 how to protect the skin around the eyebrows and eyelashes prior to tinting and why this is important
- K52 how to apply tint to eyebrows and eyelashes (eg orange wood stick, sterilised brush)
- K53 how the colour characteristics of the client's hair affect the timing for tint development
- K54 how to select, mix and remove tints and minimise wastage
- K55 manufacturer's instructions for mixing and using tint
- K56 how oxidation affects the shelf life of tint and at what point in the tinting process the tint should be mixed
- K57 the factors that prevent the tinting process from working

You need to know and understand:

Applying artificial lashes

- K58 how to select and fit artificial lashes to suit the needs of the client and enhance the eye shape
- K59 the importance of following manufacturers' instructions for the use of adhesives and artificial eyelashes
- K60 the factors that prevent artificial lashes adhering
- K61 the range and use of currently available artificial lashes
- K62 the maintenance and care requirements for artificial lashes

You need to know and understand:

Contra-indications and contra-actions

- K63 those contra-indications requiring medical referral and why, including severe skin conditions and eye infections
- K64 those contra-indications which prevent treatment and why (eg conjunctivitis, bacterial infections, inflammation of the skin, eye diseases and disorders, bruising, allergies to tint adhesives and solvents)
- K65 the action to take if tint adhesive or solvent enters the client's eye
- K66 how to identify erythema and its causes
- K67 the possible contra-actions resulting from lash and brow treatments and how to deal with them (eg allergies)

SKABT09B5 (SQA Unit Code - F9L1 04)

Enhance the appearance of eyebrows and eyelashes

You need to know and understand:

Equipment, materials and products

K68 the types of materials, equipment and products available for enhancing the appearance of the eyebrows and lashes

You need to know and understand:

Aftercare advice for clients

K69 the contra-actions that may occur after eyelash and eyebrow treatments and what advice to give to clients

K70 the recommended time intervals between treatments

K71 products for home use that will benefit the client and those to avoid and why

SKABT09B5 (SQA Unit Code - F9L1 04)

Enhance the appearance of eyebrows and eyelashes

Additional Information

Scope/range related to performance criteria

1. **Consultation techniques** are
 - 1.1. questioning
 - 1.2. visual
 - 1.3. manual
 - 1.4. reference to client records
2. **Necessary action** should be
 - 2.1. encouraging the client to seek medical advice
 - 2.2. explaining why the treatment cannot be carried out
 - 2.3. modification of treatment
3. **Shapes** are
 - 3.1. total reshape of the brow
 - 3.2. maintenance of original brow shape
4. **Colouring characteristics** of the client are
 - 4.1. fair
 - 4.2. red
 - 4.3. dark
 - 4.4. white
5. **Artificial lashes** are
 - 5.1. strip lashes
 - 5.2. individual flare lashes
6. **Products** are
 - 6.1. adhesives
 - 6.2. solvents
7. **Advice** covers
 - 7.1. avoidance of activities which may cause contra-actions
 - 7.2. recommended time intervals between treatments
 - 7.3. suitable home care products and their use

SKABT09B5 (SQA Unit Code - F9L1 04)

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