

EUSMUND17

Provide technical information for the design of utility networks



Overview

This national occupational standard is about collaborating with the client and advising them on the technical detail within the specification. The client can be either a 'developer-client' or 'adopting utility-client/asset owner'. It requires providing data and information about all the relevant features in the design and ensuring the client understands them. As preparation, it involves drawing on a wide range of sources of data and information in order that the material presented to the client is full and complete. The information for the client needs to be clear and succinct. It requires a high order of verbal and textual communication skills to be used in giving and exchanging information.

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Performance criteria

You must be able to:

Use data and information from technical documents

- P1 interpret data and information from technical specifications and design documentation
- P2 use databases, software packages, the internet, and libraries of standards to support preparation of technical information
- P3 draw on information from suppliers to support the preparation process
- P4 follow industry standards and codes of practice

You must be able to:

Provide technical information to clients

- P5 specify the technical requirements accurately
- P6 help clients understand technical specifications and design details
- P7 provide information to the client in ways which use recognised and accepted industry conventions for terms and references
- P8 present information to the client in a user-friendly way which uses both textual and diagrammatic or pictorial methods
- P9 show how quality assurance, risk, and cost control data support the technical information
- P10 use up-to-date electronic presentation and data storage methods
- P11 use two-way exchange of information with the client and confirm their final understanding

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Knowledge and understanding

You need to know and understand:

General

- K1 UK legislative requirements for health and safety and the environment, standards, directives and guidelines, and working practices
- K2 UK standards, procedure manuals, and operating parameters
- K3 principles of design, including design data from the latest versions of uk standards
- K4 utility industry accepted working practices and industry guidelines
- K5 utility network engineering principles and processes
- K6 structure and content of client specifications
- K7 structure and content of manufacturing specifications

You need to know and understand:

Specific

- K8 company lines of communication and reporting procedures
- K9 design, stress, and SHA calculations
- K10 different types of working relationships with clients and colleagues
- K11 how to use presentation methods and techniques which include drawings, calculations, sketches, schedules, and spreadsheets
- K12 how to use technical information document and storage systems
- K13 network and utility assets
- K14 permit to work systems and method statements .
- K15 regulations, practices and procedures and health and safety codes

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Behaviours

You work in a manner which:

1. responds positively and creatively to setbacks
2. takes pride in delivering high quality work

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Developed by	Energy and Utility Skills
Version number	1
Date approved	December 2008
Indicative review date	December 2013
Validity	Current
Status	Original
Originating organisation	Energy and Utility Skills
Original URN	MUND17
Relevant occupations	Engineering; Construction, planning and the built environment; Draught persons and Building Inspectors; Design Associate Professionals
Suite	Multi-Utility Network Design
Key words	interpretation, industry standards, codes of practice, calculations, regulations
