

638 Principles of an achieving excellence strategy in a food environment

SQA Unit Code

H159 04

Level 3

SCQF Level 7

SCQF Credit value 4

Unit Summary

This unit is about understanding an achieving excellence improvement strategy development, promotion and implementation for organisations involved in food manufacture. This is important to the productivity and success of manufacture, processing and supply of food and drink within the food supply chain.

This unit applies to you if you are a manager or consultant who has responsibility for developing strategy to support the achieving excellence of improvement in a food environment. It is expected that you will control and support others with regard to the development and implementation of strategy.

In order to be assessed as competent you must demonstrate to your assessor that you can consistently perform to the requirements set out below. Your performance evidence must include at least one observation by your assessor.

You need to know and understand:

Evidence of knowledge and understanding should be collected during observation of performance in the workplace. Where it cannot be collected by observing performance, other assessment methods should be used.

1. The principles of organisational improvement in respect to all organisational activities
2. How improvement techniques are used to both analyse current performance and to facilitate improvement
3. Sources of advice and guidance on improvement in food manufacture and/or supply
4. The benefits of improved business performance to the organisation and its stakeholders
5. Potential barriers to the implementation of an improvement strategy
6. The resource requirements associated with the implementation of an improvement strategy
7. How to gain stakeholder commitment to an improvement strategy
8. The influences which impact upon improvement programmes
9. How to establish targets for improvement including the use of benchmarking
10. How the actions of others within the supply chain can influence improvement opportunities
11. Potential barriers to improvement programmes and how these can be overcome
12. How improvement opportunities impact on all the component functions of an

<p>organisation</p> <p>13. How to review performance data and determine the scope of potential improvements</p> <p>14. How continuous improvement supports sustainability</p>
<p>Evidence of performance may employ examples of the following assessment:</p> <ul style="list-style-type: none">• observation• written and oral questioning;• evidence from company systems (e.g. Food Safety Management System)• reviewing the outcomes of work• checking any records of documents completed• checking accounts of work that the candidate or others have written