CFASAD111 - H55A 04 Plan and manage own workload



Overview

Prioritise and plan your work and manage your time effectively to meet objectives and deadlines.

Links: Self Administration

Specific skills:

- 1. communicating
- 2. interpersonal skills
- 3. managing resources
- 4. managing time
- 5. negotiating
- 6. recording
- 7. organising
- 8. planning
- 9. problem solving
- 10. using technology

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Performance criteria

You must be able to:

- P1 prioritise work according to its importance and urgency
- P2 plan work in line with objectives and deadlines
- P3 prioritise your time in line with your work plan
- P4 make sure all necessary resources are available
- P5 allocate estimated time-frames to each activity
- P6 keep appropriate records to monitor your work and make them available to others
- P7 liaise with and update others contributing to the work
- P8 adapt work plans to reflect changes in priorities
- P9 review and reflect on the outcomes of your plans and identify learning points to improve future work planning activities

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Knowledge and understanding

You need to know and understand:

- K1 how to prioritise your workload and plan pieces of work according to their urgency and importance
- K2 how to identify when meetings are necessary and when other options are more appropriate
- K3 the purpose and benefits of planning your work load
- K4 the purpose and value of managing own time and commitments effectively
- K5 methods of time and diary
- K6 how to identify the resources available to you
- K7 how to select resources that are needed for your work
- K8 the purpose and value of working according to time-frames
- K9 the purpose and benefits of keeping records of your work and making these available to others
- K10 the purpose of keeping others updated with the progress of your
- K11 the purpose and value of being flexible and adapting work plans to reflect change
- K12 how to accommodate changes in your plans and renegotiate deadlines where necessary

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	Economic Development Officer
Suite	Self Administration NOS; Providing Legal Services; Community Arts; Local Government Skills
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