# H5VP 04 (SFH AB7) — Provide Services to Those Affected by Someone Else's Substance Use

#### Overview

For this standard you need to provide services to those affected by someone else's substance use. This includes enabling those affected by someone else's substance use to explore and select options, supporting those affected by someone else's substance use to put selected options into practice and empowering those affected by someone else's substance use to review the effectiveness of selected options.

Users of this standard will need to ensure that practice reflects up to date information and policies.

## **Additional Information**

## **External Links**

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB4 Enablement to address health and wellbeing needs

## Performance Criteria — What you do in your job

You must provide evidence to meet all the 24 Performance Criteria for this Unit. The Performance Criteria are grouped under headings to assist you with planning how best to meet these points.

Place the number of the piece of work where this Performance Criteria has been met in the evidence box after each criteria.

	Performance Criteria	Evidence Number where this criteria has been met
1	Respect the individual's right to confidentiality.	
2	Set up the appropriate environment to make the individual as comfortable as possible.	
3	Encourage the individual to identify issues concerning them.	
4	Encourage the individual to explore the range of options open to them.	
5	Provide up to date information on the range of options.	
6	Encourage the individual to explore the advantages and disadvantages of the range of options.	
7	Encourage the individual to consider the implications of selecting an option.	
8	Encourage the individual to select an option and develop an action plan.	
9	Inform the individual of forms of support available to them.	
10	Manage your own feelings aroused by the selected option in a way which supports the right to such feelings whilst minimising any undue effects on the individual.	
11	Assist the individual in accessing the selected option, if required.	

	Performance Criteria	Evidence Number where this criteria has been met
12	Maintain contact with the individual which offers an optimum level of support without infringing on the individual's freedom.	
13	Review the action plan regularly and encourage and motivate the individual to keep to the action plan.	
14	Encourage the individual to maintain focus on themselves and their own progress.	
15	Encourage the individual to seek further help and support, if necessary.	
16	Respect the individual's right to change their mind about taking the matter any further or selecting a different option.	
17	Make services available to protect children and young people affected by someone else's substance use, where required.	
18	Manage your own feelings aroused by the selected option or alternative in a way which supports the right to such feelings whilst minimising any undue effects on the individual.	
19	Encourage the individual to feedback on progress.	
20	Encourage the individual to feedback on the effectiveness of support obtained.	
21	Identify any significant positive changes in the individual.	
22	Encourage and support the individual to review the action plan.	
23	Manage your own feelings aroused by the feedback in a way which supports the right to such feelings whilst minimising any undue effects on the individual.	

	Performance Criteria	Evidence Number where this criteria has been met
24	Keep accurate and complete reports and store your records in a way which maintains the individual's confidentiality.	

# Knowledge and Understanding — Why and how you do what you do in your job

You must provide evidence of your knowledge and understanding to meet all the 19 knowledge points for this Unit. The knowledge points are grouped under headings to assist you with planning how best to meet them.

Place the number of the piece of work where each knowledge point has been met in the 'evidence number 'box after each point.

	Knowledge and Understanding You need to know and understand:	Evidence Number where this knowledge point has been met
1	Legal acts and policies relevant to the functions being carried out, eg Children Act, Mental Health Act.	
2	The partner agencies in the local area and their eligibility criteria.	
3	How to communicate effectively with a variety of audiences.	
4	How to run groups and how group dynamics work.	
5	Listening skills.	
6	Counselling skills.	
7	How to explain complex material to improve people's understanding, both orally and in writing.	
8	Motivational techniques and skills.	
9	How family dynamics work — cause and effect.	
10	The different family structures.	
11	The different ways to solve problems in a family environment.	
12	How family dynamics work within different cultures and ethnic and minority groups.	

	Knowledge and Understanding You need to know and understand:	Evidence Number where this knowledge point has been met
13	Issues that affect children and young people within families affected by drug and alcohol use.	
14	Issues that affect children and young people as carers.	
15	The protection that children and young people affected by someone else's substance use may require and how to make this protection available.	
16	The range of different target populations, their different characteristics and needs.	
17	The training and development opportunities available in the local area.	
18	Support groups — both formal and informal.	
19	Benefits and financial assistance available.	

The candidate and assessor must only sign below when all Performance Criteria and knowledge points have been met.

## Unit assessed as being complete

Candidate's name		
Candidate's signature		
Date submitted to Asses	ssor as complete	

Assessor's name	
Assessor's signature	
Date assessed complete	

### **Internal Verification**

To be completed in accordance with centre's internal verifier (IV) strategy.

Evidence for this Unit was sampled on the following date/s	Internal verifier's signature	Internal verifier's name

This Unit has been subject to an admin check in keeping with the centre's IV strategy.

Date of admin check	Internal verifier's signature	Internal verifier's name

#### Unit completion confirmed

Internal verifier's name	
Internal verifier's signature	
Date completed	