
Overview

This standard is about carrying out basic blow drying techniques using tools and products following the instructions of the stylist.

To carry out this standard, you will need to maintain health, safety and hygiene throughout your work. You will also need to maintain a professional personal appearance and demonstrate good communication skills.

The main outcomes of this standard are:

- 1 maintain effective and safe methods of working when blow drying hair
- 2 blow dry hair

**Performance
criteria**

Maintain effective and safe methods of working when blow drying hair

- You must be able to:
- P1 maintain your responsibilities for health and safety throughout the service
 - P2 prepare your client to meet salon's requirements
 - P3 protect your client's clothing throughout the service
 - P4 position your client to meet the needs of the service without causing them discomfort
 - P5 ensure your own posture and position, whilst working, minimises fatigue and the risk of injury
 - P6 keep your work area clean and tidy throughout the service
 - P7 use working methods that:
 - P7.1 minimise the wastage of products
 - P7.2 minimise the risk of damage to **tools** and equipment
 - P7.3 minimise the risk of cross-infection
 - P7.4 make effective use of your working time
 - P7.5 ensure the use of clean resources
 - P7.6 minimise the risk of harm or injury to yourself and others
 - P8 ensure your personal hygiene, protection and appearance meets accepted industry and organisational requirements
 - P9 follow stylists' instructions throughout the service
 - P10 follow workplace and suppliers' or manufacturers' instructions for the safe use of equipment, materials and products

Blow dry hair

- You must be able to:
- P11 confirm **blow drying** instructions with your stylist prior to starting the service
 - P12 apply products, if required, following your stylist's instructions
 - P13 control your **tools** and equipment to minimise the risk of damage to the **hair** and client discomfort
 - P14 check your client is comfortable during the **blow drying** process
 - P15 use your **tools** and equipment effectively to achieve the required result
 - P16 control your client's **hair** during the **blow drying** process
 - P17 take sections of **hair** which suit the size of styling **tools**

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- P18 maintain an even tension throughout the **blow drying** process
 - P19 keep the **hair** damp throughout the **blow drying** process
 - P20 ensure the finished result meets with your stylist's instructions

Knowledge and understanding

Maintain effective and safe methods of working when blow drying hair

You need to know and understand:

- K1 your responsibilities for **health and safety** as defined by any specific legislation covering your job role
- K2 your salon's requirements for client preparation
- K3 your salon's requirements for the disposal of waste
- K4 the range of protective clothing and products that should be available to yourself and clients
- K5 what contact dermatitis is, and how to avoid developing it whilst carrying out styling and finishing services
- K6 how the position of your client and yourself can affect the desired outcome and reduce fatigue and the risk of injury
- K7 why it is important to position your tools, products and materials for ease of use
- K8 why it is important to keep your work area clean and tidy
- K9 methods of working safely and hygienically and which minimise the risk of cross-infection and cross-infestation
- K10 your salon's and legal requirements for disposal of waste materials
- K11 suppliers' and manufacturers' instructions for the safe use of equipment, materials and products which you must follow
- K12 the importance of following your stylist's instructions
- K13 the importance of personal hygiene and presentation in maintaining **health and safety** in your workplace
- K14 methods of cleaning, disinfecting and sterilisation used in salons
- K15 your salon's expected service times for basic blow drying services

Blow dry hair

You need to know and understand:

- K16 the types and purposes of blow drying products
- K17 the range of flat and round brushes available for blow drying
- K18 why and how to use flat and round brushes to create volume, movement and to straighten hair
- K19 why the direction of the airflow is important to achieve the desired look and avoid damage to the cuticle

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- K20 the importance of controlling your tools to minimise damage to the hair and scalp and prevent client discomfort
 - K21 the importance of checking client comfort throughout the blow drying process
 - K22 methods of handling and controlling hair sections during the blow drying process
 - K23 how the incorrect application of heat can affect the hair and scalp
 - K24 the basic structure of the hair
 - K25 the effects of humidity on the hair

Additional information

Scope/range related to performance criteria	1	Tools
	1.1	flat brushes
	1.2	round brushes
	2	Hair
	2.1	above shoulder length
	2.2	below shoulder length
	3	Blow drying
	3.1	creating volume
	3.2	straightening
	3.3	creating movement

**Scope/range related
to knowledge and
understanding**

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|------|---|
| 1 | Health and safety

your responsibilities for health and safety as defined by any specific legislation covering your job role |
| 1.1 | Health and Safety at Work Act |
| 1.2 | The Reporting of Injuries, Diseases and Dangerous Occurrence Regulations (RIDDOR) |
| 1.3 | The Health and Safety (First Aid) Regulations |
| 1.4 | The Regulatory Reform (Fire Safety) Order |
| 1.5 | The Manual Handling Operations Regulations |
| 1.6 | The Control of Substances Hazardous to Health Regulations (COSHH) |
| 1.7 | The Electricity at Work Regulations |
| 1.8 | The Environmental Protection Act |
| 1.9 | The Management of Health and Safety at Work Regulations |
| 1.10 | The Health and Safety (Information for Employees) Regulations |

Values

- 1 The following **Key Values** underpin the delivery of services in the hair and barbering sector:
 - 1.1 a willingness to learn
 - 1.2 the completion of services in a commercially viable time
 - 1.3 meeting both organisational and industry standards of appearance
 - 1.4 ensuring personal hygiene and protection meets accepted industry and organisational requirements
 - 1.5 a flexible working attitude
 - 1.6 a team worker
 - 1.7 maintaining customer care
 - 1.8 a positive attitude
 - 1.9 good verbal and non-verbal communication skills
 - 1.10 the maintenance of effective, hygienic and safe working methods
 - 1.11 adherence to workplace, suppliers or manufacturers' instructions for the safe use of equipment, materials and product
 - 1.12 adherence to workplace health, safety and security measures

Behaviours

- 1 The following **behaviours** underpin the delivery of services in the hair and barbering sector. These behaviours ensure that clients receive a positive impression of both the salon and the individual
 - 1.1 meeting the salon's standards of behaviour
 - 1.2 greeting the client respectfully and in a friendly manner
 - 1.3 communicating with the client in a way that makes them feel valued and respected
 - 1.4 identifying and confirming the client's expectations
 - 1.5 responding promptly and positively to the clients' questions and comments
 - 1.6 keeping the client informed and reassured
 - 1.7 responding promptly to a client seeking assistance
 - 1.8 quickly locating information that will help the client
 - 1.9 dealing with problems within the scope of your responsibilities and job role
 - 1.10 show clients and colleagues respect at all times and in all circumstances
 - 1.11 quickly seeking assistance from a senior member of staff when required
 - 1.12 giving the client the information they need about the services or products offered by the salon

Glossary

1 **Disinfection**

- 1.1 Inhibits the growth of disease causing microorganisms (except spores) using chemical agents

2 **Sterilisation**

- 2.1 The total destruction of microorganisms

Developed by	SkillsActive
Version number	2
Date approved	February 2014
Indicative review date	April 2018
Validity	Current
Status	Original
Originating organisation	SkillsActive
Original URN	SKAGH2
Relevant occupations	Retail and commercial enterprise; Service enterprises; Personal Service Occupations; Hairdressers and Related Occupations
Suite	Hairdressing and Barbering
Key words	blow drying; hair; hairdressing
