
Overview

This standard is about using a range of styling techniques to dry men's hair to create a variety of finished looks. The ability to work with a high degree of manual dexterity, taking into account many factors, will be required. Working with a wide range of styling and finishing products is also included.

To carry out this standard, you will need to maintain a high level of health, safety and hygiene throughout your work. You will also need to maintain a professional personal appearance and demonstrate effective communication skills.

The main outcomes of this standard are:

- 1 maintain effective and safe methods of working when drying and finishing hair
- 2 dry and finish hair

**Performance
criteria**

Maintain effective and safe methods of working when drying and finishing hair

- You must be able to:
- P1 maintain your responsibilities for health and safety throughout the service
 - P2 prepare your client to meet salon's requirements
 - P3 protect your client's clothing throughout the service
 - P4 position your client to meet the needs of the service without causing them discomfort
 - P5 ensure your own posture and position whilst working minimises fatigue and the risk of injury
 - P6 keep your work area clean and tidy throughout the service
 - P7 use working methods that
 - P7.1 minimise wastage of **styling and finishing products**
 - P7.2 minimise the risk of damage to tools
 - P7.3 minimise the risk of cross-infection
 - P7.4 make effective use of your working time
 - P7.5 ensure the use of clean resources
 - P7.6 minimise the risk of harm or injury to yourself and others
 - P7.7 promote environmental and sustainable working practices
 - P8 ensure your personal hygiene, protection and appearance meets accepted industry and organisational requirements
 - P9 follow workplace and suppliers or manufacturers' instructions for the safe use of equipment, materials and products
 - P10 dispose of waste materials
 - P11 complete the service within a commercially viable time

Dry and finish hair

- You must be able to:
- P12 confirm with your client the look agreed at consultation and during the service
 - P13 control your use of styling **tools and equipment** to minimise the risk of damage to the hair and scalp, client discomfort and to achieve the desired look
 - P14 apply suitable styling **and finishing products**, when used, following manufacturers' instructions

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- P15 control your client's hair during the styling process taking account of **factors** influencing the service
 - P16 use and adapt **drying techniques** to achieve the desired look
 - P17 check the temperature of heated styling equipment throughout the service
 - P18 ensure the **finished look** takes into account relevant **factors** influencing the service
 - P19 achieve the finished look which meets the intended shape, direction and volume agreed with your client
 - P20 confirm your client's satisfaction with the finished look
 - P21 give your client **advice and recommendations** on the service provided

Knowledge and understanding

Maintain effective and safe methods of working when drying and finishing hair

You need to know and understand:

- K1 your responsibilities for **health and safety** as defined by any specific legislation covering your job role
- K2 your salon's requirements for client preparation
- K3 the range of protective clothing that should be available for clients
- K4 how the position of your client and yourself can affect the desired outcome and reduce fatigue and the risk of injury
- K5 why it is important to keep your work area clean and tidy
- K6 the correct use and maintenance of cutting tools
- K7 methods of cleaning, disinfecting and or sterilisation used in salons
- K8 the importance of working safely and hygienically and which minimise the risk of cross-infection and cross-infestation
- K9 the hazards and risks which exist in your workplace and the safe working practices which you must follow
- K10 the different types of working methods that promote **environmental and sustainable working practices**
- K11 the importance of personal hygiene and presentation in maintaining health and safety in your workplace
- K12 contact dermatitis and how to avoid developing it when carrying out drying and finishing services
- K13 suppliers and manufacturers instructions for the safe use of equipment, materials and products which you must follow
- K14 the correct methods of waste disposal
- K15 your salon's expected service times for drying and finishing

Dry and finish hair

You need to know and understand:

- K16 the importance of confirming with your client the look agreed at consultation and during the service
- K17 the range of drying and finishing products, tools and equipment available for drying and finishing men's hair
- K18 when and why the types of drying and finishing products should be used

- K19 the manufacturers' instructions for the use of the specific styling and finishing products in your salon
- K20 why and how to use the different types styling tools and equipment
- K21 current techniques for drying and finishing hair
- K22 how different **factors** impact on drying and finishing services
- K23 why the direction of the air flow when drying is important to achieve the desired look
- K24 the importance of using a nozzle when carrying out drying techniques
- K25 how the size of the section and the angle at which the hair is held during drying influences the volume and direction of the hair movement
- K26 methods of controlling hair sections during the drying process
- K27 the importance of achieving a finished look which meets the intended shape, direction and volume agreed with your client
- K28 the effects of humidity on hair
- K29 the physical effects of heated styling equipment on the hair structure
- K30 how the incorrect application of heat can affect the hair and scalp
- K31 why hair should be allowed to cool prior to finishing
- K32 why hair should be kept damp before drying
- K33 how heat protectors act to protect the hair
- K34 the importance of providing **advice and recommendations** on the products and services provided in the salon

Additional information

- Scope/range related to performance criteria**
1. **Styling and finishing products**
 - 1.1 sprays
 - 1.2 creams
 - 1.3 gels
 - 1.4 wax
 - 1.5 tonics
 - 1.6 oils
 - 1.7 styling powders

 2. **Tools and equipment**
 - 2.1 flat brush
 - 2.2 round brush
 - 2.3 electrical equipment

 3. **Factors**
 - 3.1 hair characteristics
 - 3.2 hair classifications
 - 3.3 hair cut
 - 3.4 hair growth patterns
 - 3.5 head and face shape

 4. **Drying techniques**
 - 4.1 Brush drying
 - 4.2 finger drying

 5. **Finished looks**
 - 5.1 straightening
 - 5.2 smoothing
 - 5.3 creating volume
 - 5.4 creating movement
 - 5.5 creating texture

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6. **Advice and recommendations**
 - 6.1 how to maintain their look
 - 6.2 time interval between services
 - 6.3 present and future products and services

**Scope/range related
to knowledge and
understanding**

1. Health and safety

your responsibilities for health and safety as defined by any specific legislation covering your job role

- 1.1 Health and Safety at Work Act
- 1.2 The Reporting of Injuries, Diseases and Dangerous Occurrence Regulations (RIDDOR)
- 1.3 The Health and Safety (First Aid) Regulations
- 1.4 The Regulatory Reform (Fire Safety) Order
- 1.5 The Manual Handling Operations Regulations
- 1.6 The Control of Substances Hazardous to Health Regulations (COSHH)
- 1.7 The Electricity at Work Regulations
- 1.8 The Environmental Protection Act
- 1.9 The Management of Health and Safety at Work Regulations
- 1.10 The Health and Safety (Information for Employees) Regulations

2. Environmental and sustainable working practices

the different types of working methods that promote environmental and sustainable working practices

- 2.1 reducing waste and managing waste (recycle, reuse, safe disposal)
- 2.2 reducing energy usage (energy efficiency hairdryers, low energy lighting, utilising solar panels)
- 2.3 reducing water usage and other resources
- 2.4 preventing pollution
- 2.5 using disposable items (easy dry towels)
- 2.6 using recycled, eco friendly furniture
- 2.7 using low chemical paint
- 2.8 using organic and allergy free hair products
- 2.9 using ultra-low ammonia hair colourants
- 2.10 using environmentally friendly product packaging
- 2.11 choosing responsible domestic products (fairtrade tea and coffee)

2.12 encouraging carbon reducing journeys to walk

3. Factors

how different factors impact on drying and finishing services

- 3.1 hair characteristics
- 3.2 hair classifications
- 3.3 hair cut
- 3.4 hair growth patterns
- 3.5 head and face shape

4. Advice and recommendations

- 4.1 additional services
- 4.2 additional products

Values

1. The following **Key Values** underpin the delivery of services in the hair and beauty sector:
 - 1.1 a willingness to learn
 - 1.2 the completion of services in a commercially viable time
 - 1.3 meeting both organisational and industry standards of appearance
 - 1.4 ensuring personal hygiene and protection meets accepted industry and organisational requirements
 - 1.5 a flexible working attitude
 - 1.6 a team worker
 - 1.7 maintaining customer care
 - 1.8 a positive attitude
 - 1.9 personal and professional ethics
 - 1.10 the ability to self manage
 - 1.11 creativity skills
 - 1.12 excellent verbal and non-verbal communication skills
 - 1.13 the maintenance of effective, hygienic and safe working methods
 - 1.14 adherence to workplace, suppliers or manufacturers' instructions for the safe use of equipment, materials and product

Behaviours

1. The following **behaviours** underpin the delivery of services in the hair and barbering sector. These behaviours ensure that clients receive a positive impression of both the salon and the individual
 - 1.1 meeting the salon's standards of behaviour
 - 1.2 greeting the client respectfully and in a friendly manner
 - 1.3 communicating with the client in a way that makes them feel valued and respected
 - 1.4 identifying and confirming the client's expectations
 - 1.5 treating the client courteously and helpfully at all times
 - 1.6 keeping the client informed and reassured
 - 1.7 adapting the behaviour to respond effectively to different client behaviour
 - 1.8 responding promptly to a client seeking assistance
 - 1.9 selecting the most appropriate way of communicating with the client
 - 1.10 checking with the client that you have fully understood their expectations
 - 1.11 responding promptly and positively to the clients' questions and comments
 - 1.12 allowing the client time to consider the response and give further explanation when appropriate
 - 1.13 quickly locating information that will help the client
 - 1.14 giving the client the information they need about the services or products offered by the salon
 - 1.15 recognising information that the client might find complicated and checking whether they fully understand
 - 1.16 explaining clearly to the clients any reasons why their needs or expectations cannot be met

Glossary

1. Hair classification (this is a guideline only)

Type 1 – Straight Hair

- 1.1 Fine/Thin – Hair tends to be very soft, shiny, difficult to hold a curl, hair also tends to be oily.
- 1.2 Medium – Hair has lots of volume and body
- 1.3 Course – Hair is normally extremely straight and difficult to curl.

Type 2 – Wavy Hair

- 2.1 Fine/Thin – Hair has a definite “S” pattern. Normally can accomplish various styles
- 2.2 Medium – Hair tends to be frizzy and a little resistant to styling
- 2.3 Coarse – Hair is also resistant to styling and normally very frizzy; tends to have thicker waves.

Type 3 – Curly Hair

- 3.1 Loose curls – Hair tends to have a combination texture. It can be thick and full with lots of body, with a definite “S” pattern. It also tends to be frizzy
- 3.2 Tight curls – Also tends to have a combination texture, with a medium amount of curl.

Type 4 – Very Curly Hair

- 4.1 Soft – Hair tends to be very fragile, tightly coiled and has a more define curly pattern
- 4.2 Wiry – Also very fragile and tightly coiled; however with a less defined curly pattern – has more of a “Z” pattern shape.

2. Hair characteristics includes the following:

- 2.1 hair density
- 2.2 hair texture
- 2.3 hair elasticity
- 2.4 hair porosity
- 2.5 hair condition
- 2.6 hair growth patterns

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Dry and finish men's hair



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