

DES26 Conduct User Testing of Designs - SQA Unit Code H9X6 04

Unit summary

This unit is about your ability to conduct user tests to ensure a product is

- Fit for its intended purpose
- Usable by its intended user
- Of sufficient quality

This unit is derived from Skillset unit IM13 Evaluate user testing

What you must be able to do:

- a) Give clear instructions to test participants in accordance with a provided script or brief
- b) Ensure test participants understand and complete their tasks
- c) Ensure any equipment and materials necessary for recording test data are available to yourself and/or test participants and are in working order
- d) Document test results in accordance with provided instructions

What you must know:

- 1) How to follow specified test procedures and instructions
- 2) How and to whom, to ask questions to clarify requirements or raise issues in response to the instructions
- 3) How to use a test laboratory or set up a testing environment in accordance with provided instructions
- 4) How to use a test laboratory or set up an appropriate testing environment
- 5) How to follow a test scripts or interview plan
- 6) The functionality and features of the product
- 7) The purpose and objectives of the test
- 8) Factors that may affect test results and how to mitigate them