Overview

This standard identifies the requirements when contributing to the care of a deceased person. This includes contributing to the preparation of the deceased person for transfer and contributing to the transfer itself.
SCDHSC0239 - SQA Code HC5G 04
Contribute to the care of a deceased person

Performance criteria

Contribute to preparing the deceased person for transfer

You must be able to:

P1 contact key people according to the deceased person’s personal beliefs, expressed wishes and preferences
P2 confirm with key people the expressed wishes and preferences of the deceased person about how they will be viewed and moved after death
P3 contribute to explaining sensitively to key people the implications of policies for the control of infectious diseases on how they may view and mourn the deceased person
P4 contribute to explaining sensitively to key people the implications of policies for the control of infectious diseases on how the deceased person can be prepared and moved
P5 before preparing the deceased person, follow work setting requirements immediately to report any tensions between decisions made by key people and the deceased person’s expressed wishes and preferences
P6 wear correct protective clothing to minimise risks of infection while preparing the deceased person
P7 follow work setting procedures and practices to enable the deceased person to be correctly identified
P8 prepare the deceased person in a place and manner that respects their dignity, beliefs and culture
P9 prepare the deceased person according to the expressed wishes and preferences of the person and key people, where this is consistent with legal and work setting requirements related to infectious diseases
P10 seek additional help where there are issues outside your scope of responsibility and expertise
P11 follow work setting procedures and practices to arrange the removal of any medical equipment from the deceased person
P12 record accurately any property and valuables that are to remain with the deceased person, in ways that are consistent with legal and work setting requirements

Contribute to the transfer of the deceased person

You must be able to:

P13 contact the appropriate organisation for transfer according to the deceased person’s personal beliefs and preferences
P14 assist in transferring the deceased person in ways which respect and recognise their rights, wishes, culture, beliefs and preferences
P15 assist in transferring the deceased person in ways which minimise
Contribute to the care of a deceased person

- disturbance and distress to other people
- assist in transferring the deceased person in ways that observe and follow relevant infection control measures
- send relevant information about the deceased person to the appropriate people and organisations within agreed timescales and according to legal and work setting requirements
- report details of the transfer of the deceased person according to work setting requirements
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Knowledge and understanding

Rights

You need to know and understand:

K1 work setting requirements on equality, diversity, discrimination and human rights
K2 your role in supporting rights and choices
K3 your duty to report anything you notice people do, or anything they fail to do, that could obstruct individuals’ rights
K4 the actions to take if you have concerns about discrimination
K5 the rights that key people have to make complaints and be supported to do so

How you carry out your work

You need to know and understand:

K6 codes of practice, standards, frameworks and guidance relevant to your work and the content of this standard
K7 the main items of legislation that relate to the content of this standard within your work role
K8 your own background, experiences and beliefs that may affect the way you work
K9 your own roles and responsibilities with their limits and boundaries
K10 who you must report to at work
K11 the roles and responsibilities of other people with whom you work
K12 how to find out about procedures and agreed ways of working in your work setting
K13 how to make sure you follow procedures and agreed ways of working
K14 the individual’s cultural and language context
K15 how to work in ways that build trust with people
K16 how to work in ways that respect individuals’ dignity, personal beliefs and preferences
K17 how to work in partnership with people
K18 what you should do when there are conflicts and dilemmas in your work
K19 how and when you should seek support in situations beyond your experience and expertise

Communication

You need to know and understand:

K20 factors that can have a positive or negative effect on the way people communicate
K21 different methods of communicating
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You need to know and understand:

**Personal and professional development**

K22  why it is important to reflect on how you do your work
K23  how to use your reflections to improve the way you work

**Health and Safety**

K24  your work setting policies and practices for health, safety and security
K25  practices that help to prevent and control infection in the context of this standard

**Specific to this NOS**

K26  how to prepare a deceased person as far as possible according to their expressed preferences, beliefs, religion and culture
K27  the physical changes that occur after death, such as rigor mortis, and how this may affect 'laying out' and moving the deceased person
K28  how to work with the impact of death on those who have lived and worked closely with the deceased person
K29  how to transfer the deceased person in ways that demonstrate respect for them and reduces distress caused to others
K30  the types of diseases and conditions that necessitate specialist treatment and precautions when caring for and transferring deceased people
Contribute to the care of a deceased person

Additional Information

Scope/range related to performance criteria

The details in this field are explanatory statements of scope and / or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS.

Note: Where there are language differences within the work setting, achievement of this standard may require the involvement of interpreters or translation services.

To enable the deceased person to be correctly identified could include using identity labels, identity tags.

Key people are those who were important to the individual and who made a difference to his or her well-being. Key people may include family, friends, carers and others with whom the individual had a supportive relationship.

To prepare the deceased person may involve washing/cleaning them, removing medical items, removing or leaving in place personal effects, and making other specific preparations required prior to transfer.

Scope/range relating to knowledge and understanding

All knowledge statements must be applied in the context of this standard.

Values

Adherence to codes of practice or conduct where applicable to your role, and the principles and values that underpin your work setting including the rights of children and adults. These include the rights:

To be treated as an individual
To be treated equally and not be discriminated against
To be respected
To have privacy
To be treated in a dignified way
To be protected from danger and harm
To be supported and cared for in a way that meets their needs, takes account of their choices and also protects them
To communicate using their preferred methods of communication and language
To access information about themselves
The candidate and assessor must only sign below when all Performance Criteria and Knowledge points have been met.

**Unit assessed as being complete**

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**Internal Verification —**
to be completed in accordance with centre’s IV strategy

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This Unit has been subject to an admin check in keeping with the centre’s IV strategy.

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**Unit completion confirmed**

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