

Enhance the appearance of the eyebrows

Overview

This standard is about providing treatments to enhance the eyebrows. You will need to be able to provide eyebrow shaping with tweezers, eyebrow artistry using a variety of different techniques and provide the relevant aftercare advice to clients. Eyebrow artistry will include eyebrow tinting for clients with different hair colour characteristics and temporary colour application using powder and pencil.

To carry out this standard you will need to maintain effective health, safety and hygiene throughout your work. You will also need to maintain your personal appearance and demonstrate effective communication and consultation skills.

The main outcomes of this standard are:

1. maintain safe and effective methods of working when enhancing the appearance of eyebrows
2. consult, plan and prepare for the service
3. colour eyebrows
4. shape eyebrows

Enhance the appearance of the eyebrows

Performance criteria

You must be able to:

Maintain safe and effective methods of working when enhancing the appearance of eyebrows

1. maintain your responsibilities for health and safety throughout the service
2. prepare and protect your client and yourself to meet legal and organisational requirements
3. position your client to meet the needs of the service
4. ensure your own posture and working methods minimise fatigue and the risk of injury to yourself and others
5. ensure environmental conditions are suitable for the client and the service
6. keep your work area clean and tidy throughout the service
7. use working methods that minimise the risk of cross-infection
8. ensure the use of clean equipment and materials
9. promote environmental and sustainable working practices
10. follow workplace and suppliers' or manufacturers' instructions for the safe use of equipment, materials and products
11. dispose of waste materials to meet legal requirements
12. complete the service within a commercially viable time

Consult, plan and prepare for the service

13. use **consultation techniques** to determine the client's service plan
14. ensure that informed and signed parent or guardian consent is obtained for minors prior to any service
15. ensure that a parent or guardian is present throughout the service for minors under the age of 16
16. recognise any contra-indications and take the **necessary action**
17. agree the service and outcomes that meet the client's needs
18. carry out a skin sensitivity test on the client, prior to the service and record the results
19. select and prepare equipment and materials for the service required
20. cleanse and prepare the brow area
21. give your client **advice and recommendations** on the service provided
22. ensure the client's records are completed and signed by you and the client

Colour eyebrows

23. select **eyebrow artistry to suit** the client's **hair colour characteristics** and their requirements
24. colour and define the eyebrow using **eyebrow artistry** techniques

Enhance the appearance of the eyebrows

- 25. prevent the spread of products on to the client's skin, clothes and surrounding areas during application
- 26. remove excess product from the eyebrows with minimum discomfort to the client
- 27. ensure the finished result is to the client's satisfaction

Shape eyebrows

- 28. confirm the client's understanding of the service prior to commencement and clarify the eyebrow **shape** required
- 29. keep the skin taut to minimise discomfort to the client
- 30. remove the hair in the direction of the hair growth to meet client requirements
- 31. create a well-balanced, proportioned and defined eyebrow **shape**
- 32. ensure the area is free of unwanted hair and treated with a soothing product
- 33. ensure the finished shape is to the client's satisfaction

Enhance the appearance of the eyebrows

Knowledge and understanding

You need to know and understand:

Maintain safe and effective methods of working when enhancing the appearance of eyebrows

1. your responsibilities for **health and safety** as defined by any specific legislation covering your job role
2. the legal and organisational requirements for client protection and preparation
3. the legal and organisational requirements for your own personal hygiene, protection and appearance
4. safe positioning techniques for yourself and the client to prevent discomfort
5. the necessary environmental conditions for services such as heating and ventilation and why these are important
6. why it is important to keep your work area clean and tidy
7. methods of cleaning, disinfection and sterilisation
8. methods of working safely and hygienically to avoid the risk of cross-infection
9. the different types of working methods that promote **environmental and sustainable working practices**
10. the hazards and risks which exist in your workplace and the safe working practices which you must follow
11. suppliers' and manufacturers' instructions for the safe use of equipment, materials and products which you must follow
12. the legal requirements for waste disposal
13. the reasons for completing the treatment in a commercially viable time

Consult, plan and prepare for the service

14. why it is important to communicate with clients in a professional manner
15. how to complete a consultation taking into account the client's **diverse needs**
16. the legal requirements for providing services to minors under 16 years of age
17. the age at which an individual is classed as a minor and how this differs nationally
18. the importance of agreeing the service that meets the client's needs
19. the legal significance of gaining signed, informed client consent to carry out the service
20. the legislative requirements for storing and protecting client data

Enhance the appearance of the eyebrows

21. the contra-indications requiring medical referral and why
22. how to recognise **contra-indications** that would prevent or restrict the service
23. the necessary action to take in relation to specific contra-indications when referring clients
24. the reasons for not naming specific contra-indications when referring clients
25. the procedure for carrying out a skin sensitivity test prior to eyebrow enhancement services
26. the reasons for carrying out a skin sensitivity test and recording the results
27. the preparation requirements for different eyebrow enhancement treatments
28. the **advice and recommendations** on the products and services

Colour eyebrows

29. how to select and apply different eyebrow artistry techniques to suit the client's hair colour characteristics and their requirements
30. the different types of products used for eyebrow artistry and their effects
31. hair colour characteristics and how they can affect the tint development time
32. how to select, mix and remove products and minimise wastage
33. how oxidation affects the shelf life of tint and at what point in the tinting process the tint should be mixed
34. the possible contra-actions that may occur, how to deal with them and what advice to give to the client

Shape eyebrows

35. how to advise the client and assess the eyebrow shape and proportions in relation to clients facial features and existing eyebrow shape
36. the types of equipment and products used for eyebrow shaping
37. the features and benefits of using automatic and manual tweezers
38. how to remove the hair in relation to the direction of hair growth
39. the different methods used to ensure client comfort
40. how to create a symmetrical and well balanced shape
41. the expected skin reaction to eyebrow shaping
42. the types of soothing agents available and their effects on the eye area

Enhance the appearance of the eyebrows

Scope/range related to performance criteria

1. questioning
2. listening
3. visual
4. manual
5. written

Necessary action

1. encouraging the client to seek medical advice
2. explaining why the treatment cannot be carried out
3. modification of the treatment

Advice and recommendations

1. suitable aftercare products and their uses
2. avoidance of activities which may cause contra-actions
3. time intervals between treatments
4. present and future products and services

Eyebrow artistry

1. powder
2. tint
3. pencil

Hair colour characteristics

1. fair
2. red
3. dark
4. white

Shape

1. total reshape of the brow
2. maintenance of original brow shape

Enhance the appearance of the eyebrows

Scope/range related to knowledge and understanding

- Health and safety**
1. Health and Safety at Work Act
 2. The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR)
 3. The Health and Safety (First Aid) Regulations
 4. The Regulatory Reform (Fire Safety) Order
 5. The Manual Handling Operations Regulations
 6. The Control of Substances Hazardous to Health Regulations (COSHH)
 7. The Electricity at Work Regulations
 8. The Environmental Protection Act
 9. The Management of Health and Safety at Work Regulations
 10. The Health and Safety (Information for Employees) Regulations

Environmental and sustainable working practices

1. reducing waste and managing waste (recycle, reuse, safe disposal)
2. reducing energy usage (energy efficient equipment, low energy lighting, utilising solar panels)
3. reducing water usage and other resources
4. preventing pollution
5. using disposable items
6. using recycled, eco-friendly furniture
7. using low chemical paint
8. using organic and allergy free products
9. using environmentally friendly product packaging
10. choosing responsible domestic products (Fairtrade tea and coffee)
11. encouraging carbon reducing journeys to work

Diverse needs

1. cultural
2. religious
3. age
4. disability
5. gender

Enhance the appearance of the eyebrows

Contra-indications

Prevent

1. conjunctivitis
2. chemotherapy
3. trichotillomania
4. recent eye surgery
5. blepharitis
6. eye infections

Restrict

1. psoriasis
2. styes
3. dry eye syndrome
4. glaucoma
5. contact lenses
6. thyroid disturbance

Advice and recommendations

1. additional services
2. additional products
3. the contra-actions that may occur and the action that clients should take
4. time intervals between services

Enhance the appearance of the eyebrows

Values

The following key values underpin the delivery of services in the beauty, nails and spa sectors

1. a willingness to learn
2. a flexible working attitude
3. a team worker
4. a positive attitude
5. personal and professional ethics

Behaviours

The following behaviours underpin the delivery of services in the beauty, nails and spa sectors. These behaviours ensure that clients receive a positive impression of both the organisation and the individual

1. meeting the organisation's standards of behaviour
2. greeting the client respectfully and in a friendly manner
3. communicating with the client in a way that makes them feel valued and respected
4. treating the client courteously and helpfully at all times
5. adapting behaviour to respond effectively to different client behaviour
6. checking with the client that you have fully understood their expectations
7. responding promptly and positively to the client's questions and comments
8. recognising information that the client might find complicated and checking whether they fully understood
9. meeting both organisational and industry standards of appearance.

Skills

The following key skills underpin the delivery of services in the beauty, nails and spa sectors

1. the ability to self-manage
2. excellent verbal and non-verbal communication
3. using the most appropriate ways of communicating with a client
4. responding promptly to a client seeking assistance
5. quickly locating information that will help the client
6. providing the client with information they need about services and products offered by the organisation

Glossary

Skin sensitivity tests

A test to determine if the client is allergic to the product, such as tint, being applied.

Enhance the appearance of the eyebrows

Developed by	SkillsActive
Version Number	2
Date Approved	January 2015
Indicative Review Date	April 2020
Validity	Current
Status	Original
Originating Organisation	SkillsActive
Original URN	DKAB5
Relevant Occupations	Beauty Therapist
Suite	Beauty Therapy
Keywords	enhance eyebrows; eyebrow artistry; tint eyebrows; eyebrow shaping