

Principal Assessor Report 2002

Assessment Panel:

Hospitality

Qualification area

**Subject(s) and Level(s)
included in this report**

Hospitality: Reception and Accommodation Higher

Statistical information: update

Number of entries in 2001	
Pre appeal	0
Post appeal	0

Number of entries in 2002	
Pre appeal	4
Post appeal	

General comments re entry numbers

Following no entries in the previous year, it was encouraging to see the (small) number of entries this year.

General comments

Candidate stability in general was as expected for the students normally taking this level of course. The same general mistakes were made i.e. not addressing the answer to the question, or missing elements of the question.

Statistical Information: Performance of candidates

Grade boundaries at C, B and A for each subject area included in the report

Maximum marks 120

C	-	59 marks*
B	-	71 marks
A	-	84 marks

* The pass mark for a C was reduced by one mark to 59. It was felt that a candidate achieving this mark was meeting the C grade descriptions for this course.

General commentary on grade boundaries

Notional percentage cut-offs for each grade

Question papers and their associated marking schemes are designed to be of the required standard and to meet the assessment specification for the subject/level concerned.

For National courses the examination paper(s) are set in order that a score of approximately 50% of the total marks for all components merits a grade C (based on the grade descriptions for that grade), and similarly a score of 70 % for a grade A. The lowest mark for a grade B is set by the computer software as half way between the C and A grade boundaries

Comments on grade boundaries for each subject area

Comments on candidate performance

General comments

Candidate performance was as expected, little more than average. There were no outstanding entries and no very poor entries. Candidates generally make the same typical mistakes of failing to address the question in the answer, or not fully answering the question.

Areas of external assessment in which candidates performed well

No specific areas were well answered.

Areas of external assessment in which candidates had difficulty

Candidates seem to have difficulty with areas of industry other than hotels. There seems to be more emphasis on this area by tutors delivering the courses. This may be due to the more glamorous image of hotels over the hospital / care home / 'non commercial' ventures.

Areas of common misunderstanding

No real areas of concern over misunderstanding were apparent.

Recommendations

Feedback to centres

Centres should concentrate their efforts in preparing candidates to answer the questions set. Care should be taken to ensure the full range is covered in the course delivery and the candidates are aware of the exam format, normally addressing both the hotel / commercial sector and the hospital / hall of residence / public institution sector.

The ability to apply knowledge to new scenarios should be developed, as often candidates seem to read the questions as 'write everything you know about'. The questions normally require candidates to relate their knowledge to a specific situation.