



NQ Verification 2016–17 Key Messages Round 2

01

Section 1: Verification group information

Verification group name:	Care
Verification event/visiting information	Event/visiting
Date published:	June 2017

National Courses/Units verified:

H21E 74 Care: investigating Services Assignment (National 4)

02

Section 2: Comments on assessment

This report has been produced following the second round of verification activity. It is hoped that this report will help to inform and improve centres' approaches to assessing their candidates and the quality assurance process.

Assessment approaches

The centres verified have adapted the Unit Assessment Support Package appropriately and provided candidates with clear and concise requirements and excellent assessment choices, with a variety of case studies.

Not all centres clarified that their candidates were meeting the requirements of the Assessment conditions for Assessment Standard 1.6: 'The review of the skills, knowledge and understanding demonstrated during the assignment should normally be completed in no more than one hour.' It would be useful to have a statement to clarify this when submitting the instrument of assessment.

In summary, centres should adapt the Unit Assessment Support Packages and provide clear and accurate information for their candidates. The assessment should cover all the Assessment Standards and allow the candidate personalisation and choice.

Assessment judgements

Some centres have made good use of an assessment comment sheet (available in the UASP) to provide extensive assessor feedback. This makes it clear to candidates how they are progressing through the unit. However, centres need to be aware of consistency of marking, and to ensure that candidates meet all the Assessment Standards stated in the unit.

In summary, centres should ensure their assessment decisions are accurate and cover all the Assessment Standards. Feedback sheets which include comments from the assessor and internal verifier enable the candidate to gain feedback and monitor their progress.

03

Section 3: General comments

Internal verification

All centres provided evidence of internal verification. It is important that the centre's quality assurance process ensures consistency across assessors.

All centres offering SQA qualifications must have an effective internal quality assurance system which ensures that all candidates are assessed accurately, fairly and consistently to national standards. A possible approach to verification is the SQA Verification Toolkit: www.sqa.org.uk/IV/toolkit.

Good practice

Although most candidates write a report, it is important for candidates to have a choice about how they provide evidence.

Assessment cover/summary/feedback sheets provide good relevant information that assists the tracking of assessment decisions and internal verification processes.