

HN Units in Tourism and Travel frameworks

Unit Assessment Exemplar Availability

The following assessment exemplars can be accessed on the secure area of SQA's website. SQA Co-ordinators can access this site.

Travel and Tourism Units

Code	Unit Title	Date Available/or last updated
DK0F 35	Air Travel Advanced: Reservations, Fares and Ticketing – revised	Dec 06
DK0G 34	Air Travel: Reservations, Fares and Ticketing – revised	Dec 06
DK0E 34	Applying Marketing Principles in Travel and Tourism	Apr 05
DK0E 34	Applying Marketing Principles in Travel and Tourism – 2 nd Exemplar	Sept 07
DK08 35	Influences on the Travel and Tourism Industry	Apr 05
DK07 33	International Tourist Destinations – revised	Sept 06
DK06 35	Longhaul Inclusive Tours and Independent Holidays – revised	Dec 06
DK04 35	Marketing Planning in Travel and Tourism	June 05
DK02 35	Planning and Sustainable Development in Tourism	May 05
DK01 34	Practical Travel and Tourism Visit	Apr 05
DK03 34	Providing Information on the Scottish Tourism Product – revised	Nov 06
DK00 35	Retail Travel Operations	Apr 05
DJ9Y 34	Retail Travel Practice – revised	Sept 06
DJ9X 34	Role of History, Culture and Genealogy in Scottish Tourism	Apr 05
DJ9W 34	Structure of the Travel and Tourism Industry	Aug 06
DJ9V 35	Surface Transportation and Cruises – revised	Dec 06
DJ9T 34	Tour Guiding and Resort Representation	June 05
DJ9P 35	Tour Operations	Nov 06
DJ9N 35	Trends and Developments in European Travel and Tourism	June 05
DJ9M 33	Using Information Sources and Materials in Tourism	June 05
DJ9L 35	Visitor Attraction Management	June 05
DK0H 34	Visitor Attraction Operations	Apr 05

DK0D 34	Tourism: Graded Unit 1	Dec 06
	Tourism Graded Unit 2 – Exemplar 2	Feb 07
DK0A 35	Tourism: Graded Unit 2	Feb 06
	Tourism: Graded Unit 2 – Exemplar 2	Mar 07
DK0C 34	Travel: Graded Unit 1 -	Dec 06
DK09 35	Travel and Tourism: Graded Unit 2	Dec 06

Generic units available:

DJ42 34	Creating a Culture of Customer Care (context of Travel and Tourist)
DF4D 33	Developing Skills for Personal Effectiveness (Generic)
DF4D 33	Developing Skills for Personal Effectiveness (context of Travel and Tourism)
DF45 34	Developing the Individual within a Team
D77G 34	Communication: Practical Skills
DE3N 34	Communication: Analysing & Presenting Complex Communication
DH49 34	Complex Oral Presentation
D75X 34	Information Technology: Applications Software 1
D85F 34	Using Software Applications Packages
DE39 34	Business Accounting
DE3A 34	Economic Issues: An Introduction
DE3G 35	Economics 1: Micro and Macro Theory and Applications
DE3H 35	Economics 2: The World Economy
DH4G 34	Research Skills
DE20 35	Presentation Skills
DE1K 33	Workplace Communication in English
DL3T 34	Hospitality Financial and Control Systems
DL3G 34	Food and Beverage Service
DL3D 34	Accommodation Servicing
DL3N 34	Hospitality Front Office Procedures 1
DL3P 34	Hospitality Front Office Procedures 2

HN Units in Tourism and Travel frameworks

Student Guide Availability

The following Student Guides can be accessed on SQAs secure website. SQA Co-ordinators can access this site. In the secure site please select 'Student Guides' under the HN subjects pull down menu to access the downloadable documents.

Code	Unit Title
DK0F 35	Air Travel Advanced
DK0E 34	Applying Marketing Principles in Travel and Tourism
DF46 35	Developing the Individual within a Team
DF4D 33	Developing Skills for Personal Effectiveness
DK07 33	International Tourist Destinations
DK06 35	Longhaul Inclusive Tours and Independent Holidays
DK04 35	Marketing: Planning in Travel and Tourism
DK02 35	Planning and Sustainable Development in Tourism
DK00 35	Retail Travel Operations
DJ9V 33	Surface Transportation and Cruises
DJ9P 35	Tour Operations
DJ9T 34	Tour Guiding and Resort Representation
DJ9L 33	Using Information Sources and Materials in Tourism
DK03 34	Providing Information on the Scottish Tourism Product

DL3T 34	Hospitality Financial and Control Systems
DC0V 34	Food Hygiene Intermediate
DL3G 34	Food and Beverage Service
DL3D 34	Accommodation Servicing
DL3N 34	Hospitality Front Office Procedures 1
DL3P 34	Hospitality Front Office Procedures 2

DE39 34	Business Accounting
DE3A 34	Economic Issues: An Introduction
DE3G 35	Economics 1: Micro and Macro Theory and Application
DE3H 34	Economics 2: The World Economy
DE3M 35	Statistics for Business

DJ42 34	Creating a Culture of Customer Care
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D75X 34	Information Technology: Applications Software 1
D85F 34	Using Software Applications Packages

DE3N 34	Communication: Analysing and Presenting Complex Communication
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SFEU subject related support materials can be accessed using the link below:

[SFEU - Information Gateway](#)