

Scottish Vocational Qualifications

Senior Moderator Report

2006

Subject: Retail Operations

Sector Panel or SSC: Skillsmart Retail

The purpose of this report is to provide feedback to centres on moderation which has taken place within Higher National and Scottish Vocational Qualifications in this subject.

SVQ AWARDS

TITLES/LEVELS OF SVQ AWARDS MODERATED

SVQ Retail operations levels 2 and 3

FEEDBACK TO CENTRES

General comments:

The current SVQ is coming to the end of its life and the centres are very familiar with the award and continue to assess to a good standard.

The launch of the revised awards this autumn may raise some issues but I am confident that most of the centres will be able to implement the new standards without any problems.

Because the candidate numbers are low, a lot of the reports were based on a small number of portfolios but in many cases this was 100% of the candidates.

The introduction of the new EV8a has been seamless with the quality of reporting remaining the same as last session.

The general feedback section in the EV8a for the session 2005/2006 has been in the main very positive.

Advice on good practice and areas for further development:

The good practice section of the EV8a is, in my opinion, much too large, most External Verifiers only insert a few comments leaving a large empty space. All Verifiers find some elements of good practice visits but I feel in many cases these points are normal practice.

The development points raised in the reports are mostly about general housekeeping, with no major issues raised. The fact that the award is coming to the end of its life means that even if major problems had been discovered at this stage it would be too late to rectify them. A development point that seems to be raised regularly is the importance of the assessors and internal verifiers having a relevant and up to date CPD.