SVQ 2
Laundry Operations at SCQF level 5
(GC8N 22)

Scottish Vocational Qualifications (SVQs) are flexible, work–based qualifications that are recognised worldwide. When you achieve an SVQ, it is a guarantee that you have the skills and knowledge needed to do your job.

SVQs are open to people of all ages at any stage of their careers. You don't need formal qualifications to start an SVQ, but you do have to be working in a relevant job-role. They are made up of Units that reflect the different kinds of activities in a job and can be taken in any order, at your own pace of learning.

What are the benefits of SVQs?

Offering SVQs has great benefits for employers:

- By offering SVQs, you can demonstrate your committment to your employees. SVQs provide opportunities for both career and personal development, improving motivation and enhancing performance.
- They can help you ensure your workforce is well trained and has the up-to-date skills it needs for excellent performance.
- SVQs represent a cost-effective, structured and measureable system of staff development, offering increased efficiency, higher productivity and improved staff morale.
- Because they are assessed in the workplace, SVQs can minimise the time people need to spend away from their work.

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This SVQ is made up of various Units which the candidate chooses and works through, gaining the required knowledge and understanding, and generating the evidence they need to achieve the SVQ.

The candidate is required to complete five Units to achieve the award, 2 mandatory Units and 3 optional Units.

Units include:

- Health and Safety
- Sorting
- Wash process
- Tumble drying
- Pressing
- Packing
- Effective Working Relationships

For more information, please contact SQA's Customer Contact Centre on 0845 279 1000 or e-mail **customer@sqa.org.uk**

Other publications currently available:

- SVQ Candidate Support Pack
- Assessment Strategy
- Assessor Guidelines

To order any of the above publications, please contact our Customer Contact Centre.

Customer Contact Centre
T: 0845 279 1000 E: customer@sqa.org.uk W: www.sqa.org.uk
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