



Higher National Qualifications

And

Scottish Vocational Qualifications

Senior Verifier Report

2007

Subject: Wholesaling

Sector Panel or SSC: Skills for Logistics

The purpose of this report is to provide feedback to centres on verification which has taken place within Higher National and Scottish Vocational Qualifications in this subject.

SVQ AWARDS

TITLES/LEVELS OF SVQ AWARDS VERIFIED

Distribution, Warehousing and Storage Operations Level 2 – G6PG 22

Distribution, Warehousing and Storage Operations Level 3 – G6PE 23

Distributive Operations Level 1 – G6PD 21

FEEDBACK TO CENTRES

General comments:

Activity on these awards has been low this session with only 14 visits being carried out. Considering the length of time these awards have been available and the level of familiarity any problems should have been recognised and dealt with.

Skills for Logistics are currently working on a new set of standards and it is hoped that these will be ready in the near future, in the meantime the existing standards have been extended until March 2008.

Visits have been well organised and centres have provided all documentation relating to assessment, internal verification and CPD.

As in other sectors an increased interest has been shown in the use of electronic portfolios and some centres have already introduced these.

Advice on good practice and areas for further development:

Good practice:

The good practice seen extends across the majority of the centres visited and includes:

- An increasing interest in electronic recording and portfolios.
- Visits are generally well organised with everything needed being available for the EV.
- In most cases line managers are involved in the assessment process.
- The support for candidates appears to be good.
- The sector's use of digital photography is a positive development, and has proven to be a useful tool in assessment and authentication.

Further development:

As expected, the centres who have been delivering the awards for some time generally produce a high standard of work. It should be noted however that development is still necessary in certain areas:

- Company documentation can still find its way into portfolios; this is often of little or no value in revealing the competence level of the candidate.
- In a few cases signatures and dates are still missing from documents. As they are essential in authenticating evidence they should always be present.
- Referencing systems can be difficult to follow. This might result in a certain level of confusion amongst candidates hence putting them at a disadvantage.

- On a few visits full CPD was not available and was occasionally presented as a list of events attended. Assessors and Internal Verifiers must record the learning that has taken place and reveal how this helps them develop in their role.

Centres are looking forward to the new standards being launched and are hoping that a networking event will be held for explanation and discussion. It is expected that new standards will revive the interest in this worthwhile award.