# Behavioural safety in the workplace



#### **Overview**

This standard covers behavioural safety in the workplace. The standard covers the development, implementation and monitoring of behavioural safety programmes.

The standard is aimed at anyone working in an organisation with a mature health and safety management system, wishing to implement a behavioural safety programme in a workplace. Consultation with the management and workforce is essential.

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# Performance criteria

#### You must be able to:

- P1 evaluate current behaviours and evidence to identify where improvements can be made to the organisations health and safety management and culture
- P2 assess, identify or develop a suitable programme for use within your workplace
- P3 identify areas for potential improvement and make recommendations and gain approval to implement programme
- P4 develop an action plan to implement a behavioural safety programme
- P5 agree principles and purpose for the programme including consultation with management and workers
- P6 set targets to improve behavioural safety and communicate to relevant personnel
- P7 implement behavioural safety action plan
- P8 monitor employees' behaviour effectively in a working environment
- P9 develop safety leadership checklists
- P10 report on on-going performance against agreed target
- P11 identify issues relating to implementing behavioural safety and take corrective action

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# Knowledge and understanding

You need to know and understand:

K1	what is meant by safety culture
K2	what is meant by behavioural safety
K3	the principles underlying the behavioural safety process
K4	the obstacles to safe leadership
K5	the methods of influencing behaviour across an organisation
K6	the responsibilities of safety leadership
K7	the benefits of implementing behavioural safety
K8	when to implement a behavioural safety programme
K9	aspects of human factors linked to behavioural safety
K10	safe and unsafe behaviours
K11	what the evidence is that a behavioural change will improve safety
K12	strengths and weaknesses of the programme

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#### **Additional Information**

### Scope/range

- 1 Principles:
  - 1.1 baseline measure starting point
  - 1.2 communication
  - 1.3 targeting specific unsafe behaviours
  - 1.4 management visibility
  - 1.5 data collection and measurement
  - 1.6 worker ownership safety champion champion behaviour and reinforce positive behaviour
  - 1.7 observations
  - 1.8 challenging unsafe behaviours
- 2 Obstacles
  - 2.1 not driven from the top
  - 2.2 lack of participation by those affected
  - 2.3 poor communication and understanding
  - 2.4 lack of accountability
  - 2.5 lack of enforcement
  - 2.6 targeting the right behaviours
  - 2.7 feedback
- 3 Responsibilities
  - 3.1 proactive and sustainable keep momentum going
  - 3.2 develop proper attitudes
  - 3.3 create action plan
  - 3.4 safety planning

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