

# APPEALS: SUPPORT FOR CENTRES WITH UNSUCCESSFUL APPEALS



# Appeals: support for centres with unsuccessful Appeals

We have various sources of information to support you (teachers/lecturers) when you are generating Estimates and compiling evidence for Absentee consideration and Appeals consideration. This leaflet explains what's available.

## Estimates, Absentees and Assessment Appeals (BA5212)

This document provides guidance on Evidence Requirements for Estimates, Absentee consideration and Appeals consideration.

Part 1 provides guidance on the general principles that should be observed when generating candidate evidence. Part 2 provides subject-specific guidance.

[www.sqa.org.uk/appeals](http://www.sqa.org.uk/appeals)

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## External Assessment Reports (previously known as PA Reports)

These subject-specific reports discuss the overall performance of candidates during the examination diet, give detailed feedback on any issues that arose, and include information on grade boundaries. The reports are available at all levels and can be accessed from the subject-specific page on the NQ homepage.

[www.sqa.org.uk/nq](http://www.sqa.org.uk/nq)

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## Understanding Standards Website

This website helps you understand the standards of assessment as they are applied by the SQA examination teams. You will have the opportunity to consider the principles that underlie the marking of your subject, and then apply your understanding by marking a number of candidate responses and comparing the marks you give to those given by the marking team.

[www.understandingstandards.org.uk](http://www.understandingstandards.org.uk)

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## Subject update letters

Qualifications Managers issue subject-specific update letters twice yearly (in spring and autumn) to highlight changes and forthcoming events, and to offer support and guidance. You can access the update letters from the subject-specific page on the NQ homepage.

[www.sqa.org.uk/nq](http://www.sqa.org.uk/nq)

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SQA also offers bespoke in-service training, performance reports, and Professional Development Workshops.

### **Bespoke in-service training**

Bespoke in-service training is subject-specific and can be tailored to suit your requirements. An experienced Examiner will visit your centre to provide advice and guidance on aspects of external assessment. Please note that this training can provide generic advice on the structure of a valid instrument of assessment but will not specifically approve a centre's own instrument of assessment.

We will endeavour to support all requests for in-service training, subject to the nature of the requests and the availability of resources.

### **Performance reports**

For a performance report, an experienced Examiner will carry out an analysis of your candidate group performance in the external assessment. The resulting report will provide information on the performance of your candidate group (but not at the level of individual candidate performance), detail specific strengths and weaknesses of candidates, and make recommendations.

### **Professional Development Workshops**

These events take the format of practical workshops that use examples of candidates' work from the previous year's examination diet to develop your understanding of National Standards. All workshops are developed and delivered by subject specialists, and provide an opportunity for you to:

- network with peers
- identify best practice and new ideas
- provide proof of continuing professional development

For further information on the available workshops, or to book a place, please visit the Professional Development Workshops webpage: [www.sqa.org.uk/pdws](http://www.sqa.org.uk/pdws)

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**Please note** that *bespoke in-service training, performance reports and Professional Development Workshops are chargeable. For more information, please contact [mycentre@sqa.org.uk](mailto:mycentre@sqa.org.uk)*

## The subject-specific pages on SQA's website contain information on:

- Course Arrangements documents
- past SQA Question Papers and associated Marking Instructions
- Course Assessment Packs and Specimen Question Papers
- support material

### Did you know...

Appeals can be granted based on a review of the candidate's examination script.

If you've had successful Appeals in previous years using an instrument of assessment that has been deemed to be either invalid or unreliable this year, the previous year's Appeals may have been granted on the basis of a review of the candidate's examination script.

## Why can Appeals for some candidates be successful when others are not?

- candidate evidence submitted is different for each Appeal
- instrument of assessment used may only be valid for particular grades, eg C or B/C
- different additional evidence is submitted for each Appeal, eg evidence produced later in the Course or third Unit
- inaccuracy/inconsistency in the application of the Marking Instructions within the centre
- candidate estimate was based on the expectation of later improvement rather than on demonstrated attainment

For further information on your Appeals results please contact [appeals@sqa.org.uk](mailto:appeals@sqa.org.uk)



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