

| SVQ 3 in Court Operations - Core Skills Signposting |   | Communication<br>Core Skill SCQF Level |    |    |    |    |    | Numeracy<br>Core Skill SCQF Level |    |    |    |    |    | ICT<br>Core Skill SCQF Level |    |    |    |    |    | Problem Solving<br>Core Skill SCQF Level |    |    |    |    |    | Working with Others<br>Core Skill SCQF Level |    |    |    |    |    |   |  |
|---|---|--|----|----|----|----|----|-----------------------------------|----|----|----|----|----|------------------------------|----|----|----|----|----|--|----|----|----|----|----|--|----|----|----|----|----|---|--|
| SSC/B Code  | Unit Title  | L1                                     | L2 | L3 | L4 | L5 | L6 | L1                                | L2 | L3 | L4 | L5 | L6 | L1                           | L2 | L3 | L4 | L5 | L6 | L1                                       | L2 | L3 | L4 | L5 | L6 | L1   | L2 | L3 | L4 | L5 | L6 |   |  |
| SFJCTDB3  | Support proceedings in courts/tribunals                                     |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    |    | Y |  |
| CFAMLA2   | Manage your own resources and professional development                      |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    |    | Y |  |
| CFAMLD1   | Develop productive working relationships with colleagues                    |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    |    | Y |  |
| SFJCTDB3  | Progress requests for the rescheduling/adjournments of court/tribunal cases |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| SFJCTDC7  | Monitor the progress of court/tribunal cases and review case schedules      |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| SFJCTDB2  | Allocate, list and arrange resources for court/tribunal cases               |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| SFJCTDG1  | Process the outcomes of court/tribunal hearings                             |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| SFJCTDB6  | Address requirements for special arrangements at courts/tribunals           |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| SFJCTDC4  | Maintain public order and protocols at courts/tribunals                     |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| SFJCTDC5  | Maintain court/tribunal records   |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| SFJCTDD3  | Manage jurors and protect their integrity at court                          |  |    |    |    |    | Y  |                                   |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| CFACSD9   | Promote continuous improvement  |  |    |    |    |    |    | Y                                 |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| CFACSD10  | Develop your own and others' customer service skills                        |  |    |    |    |    |    | Y                                 |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |
| SFJCSAD2  | Develop, sustain and evaluate joint work between agencies                   |  |    |    |    |    |    | Y                                 |    |    |    |    |    |                              |    |    |    |    |    |  |    |    |    |    |    |  |    |    |    |    | Y  |   |  |

Y = possible opportunity to evidence Core Skills at the level shown.