



Learning Support Materials

English for Speakers of Other Languages: Everyday Life 2 (National 2)

Student Notes



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Contents

Lesson	Page
Goods and services	
1 Shopping for food and goods	4
2 Buying clothes	10
3 Staying at a hotel	13
4 Contacting emergency services	17
5 Review	21
Health	
6 Registering with a doctor	25
7 Describing symptoms	30
8 Making an appointment with the doctor	35
9 At the chemist	39
10 Review	43
Travel	
11 Directions	47
12 At the station (1)	51
13 At the station (2)	56
14 At the station (3)	60
15 Review	62
Free time and leisure	
16 At the cafe	65
17 At the restaurant	69
18 At the library	75
19 In the shopping centre	80
20 Review	83

Lesson
01

Goods and services
Shopping for food and goods

Activity 1

Track 2

Here are some things you can buy in the bakery.
Match them with their name.

 1	 2	 3
 4	 5	 6
 7	 8	 9

cake	muffin	slice of pizza
cheese sandwich	apple pie	ham sandwich
croissant	doughnut	loaf of bread

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Markus is at the Leith Street bakery.

Listen to the dialogue.

Where is Markus?



Listen again.

Complete these sentences.

What does he buy?

- 1 He asks for a cheese _____
- 2 He asks for a chocolate _____
- 3 The sandwich costs _____
- 4 The muffin costs _____
- 5 The total cost is _____

Your teacher will show you the dialogue. Practise it with a partner.

Learn the words for homework.

Activity 2

This leaflet has arrived in the post.
Read it and answer the questions.

Aberdeen Electrics
Union Street
AB1 4LX
Website: aberdeenelectrics.com
Telephone: 01224 546 993

**OUR SALE STARTS FRIDAY 5th JANUARY!
HUGE REDUCTIONS!
HURRY ALONG!**

 <p>NEW CD PLAYER ONLY £45!</p>	 <p>PHILIPS 23 INCH LCD TV ONLY £399!</p>
---	--



- 1 What is the name of the shop? _____
- 2 Where is it? _____
- 3 What is the phone number? _____
- 4 What is their website address? _____
- 5 When does the sale start? _____
- 6 What costs only £45? _____
- 7 How much is a flat screen TV? _____
- 8 How much is an ipod? _____

Check your answers with your partner.

Activity 3

Track 3

Markus is in Aberdeen Electrics.



Listen to the dialogue.

Choose the right answer:

- He's buying a CD player.
- He's looking at CD players.
- He has a problem with his CD player.

Listen again. Match the two halves of the sentences.

Markus went	a CD player.
He bought	to Aberdeen Electrics last week.
The play button	is pleased.
He wants	from the shelf.
He doesn't want	is broken.
The assistant gets another one	a refund.
Markus	a new one.

Check your answers. Now write the story.

Activity 4

You can see these signs in a shopping centre. Match them to the sentences.



1

You can't go in here.



2

You can phone here.



3

You can't smoke here.



4

This is the way out of the shop.



5

Be careful! This is dangerous!



6

This is the floor of the shop under the ground.



7

These are the toilets.



8

This is the shop floor under the first floor.

Lesson
02

Goods and services
Buying clothes

Activity 1

Match the pictures to the words

 1	 2	 3	 4
 5	 6	 7	 8
 9	 10	 11	 12

dress	skirt	scarf	gloves	socks	T-shirt
jacket	trousers	hat	shoes	shirt	tie

Check your answers with another student.

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Activity 2

🎧 Track 4

Ling is in a department store.

Listen to the dialogue.

What does she want to buy?



Listen again. The dialogue is in the wrong order. Number the sentences as you hear them.

Assistant: OK. What size?

Ling: Green, please

1

Assistant: Good morning. Can I help you?

Ling: That's ok, I'll take it.

Assistant: £9.99

Ling: Yes, please. I'm looking for a T-shirt.

Assistant: A green T-shirt in size Medium. Here you are.

Ling: Medium, please.

Ling: How much is it?

Assistant: OK. What colour would you like? We've got blue, green, red and white.

Listen again and check your answers. Your teacher will show you the dialogue. Practise it with a partner.

Now ask for:

- a T-shirt/blue/large
- a jacket/black/small
- some trousers/brown/size 14

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Activity 3

Read this conversation in a clothes shop.

Asmah: Excuse me.
Assistant: Yes, can I help you?
Asmah: Yes, I bought this skirt last week but it's too small. Can I have a bigger size?
Assistant: What size would you like?
Asmah: Size 16 please.
Assistant: Just a minute, I'll have a look.....
I'm sorry, we only have it in size 12 and 14.
Asmah: Oh dear, what a pity.
Assistant: Would you like a refund?
Asmah: Yes, please.

Are these sentences True or False?

	True	False
Asmah wants to buy a skirt.		
She bought a skirt last week.		
The skirt is too big.		
Asmah is size 12.		
She gets her money back.		

Practise the dialogue with a partner.

Lesson
03

Goods and services
Staying at a hotel

Activity 1

Read this advert for a hotel and answer the questions.



King's Road Hotel
King's Road
Inverness
IV1 3HY
Tel: 01463 556 723

E-mail: bookings@kingsroadhotel.co.uk
Website: www.kingsroadhotel.co.uk

A perfect hotel for a family holiday in the Highlands of Scotland!

Most of our rooms have:

- a double bed and a single bed
- an en-suite bathroom (shower or bath)
- a TV/video
- a telephone
- a welcome tray of tea and coffee

Prices:

October–March £50 per room per night, including breakfast
April–September £65 per room per night, including breakfast

- 1 Where is the hotel? _____
- 2 What is the phone number? _____
- 3 Is the hotel good for business people? _____
- 4 Does your room have a toilet? _____
- 5 Does your room have a DVD player? _____
- 6 Does your room have a kettle? _____
- 7 How much is it for one room for one night in November? _____
- 8 How much is it for one room for two nights in May? _____

Compare your answers with another student.

Photo: (c) istockphoto/Hugh MacDougall

Would you like to stay in this hotel? _____

Why? _____

Activity 2

🎧 Track 5



Shazia wants to take her family to the Highlands for a holiday.

She rings up the King's Road Hotel.

Listen to the conversation.

Can she stay in the hotel? _____

Listen again. Circle T (True) or F (False).

- | | | | |
|---|--|----------------------------------|---|
| 1 | The receptionist is called Jenny. | <input checked="" type="radio"/> | F |
| 2 | Shazia's phone number is 0131 665 3465. | T | F |
| 3 | She wants to come on Saturday 10th August. | T | F |
| 4 | She wants to stay for one night. | T | F |
| 5 | She wants one room. | T | F |
| 6 | She wants the room on the first floor. | T | F |
| 7 | There isn't a lift in the hotel. | T | F |
| 8 | She wants a quiet room. | T | F |

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Activity 3

Fill in Shazia's details on Jenny's form.

Mr / Mrs / Miss
First name: _____
Surname: _____
Telephone number: _____
Date of arrival: <u>10/8/07</u>
Date of departure: _____
Number of rooms: _____

Fill in the gaps in this conversation.

- Receptionist: Good morning, King's Head Hotel, Jenny speaking, can I help you?
- Shazia: Good morning, I'd like to book a _____ please.
- Receptionist: What's your name?
- Shazia: Shazia Ali.
- Receptionist: Can you spell that for me?
- Shazia: Shazia, S-H-A-Z-I-A, Ali, A-L-I.
- Receptionist: Thank you. What's your _____ number?
- Shazia: 0131 556 3465
- Receptionist: OK. When would you like to come?
- Shazia: Saturday, _____th August.
- Receptionist : How many nights?
- Shazia: _____ nights please.
- Receptionist: And how many rooms?
- Shazia: _____ room please.
- Receptionist: OK, that's one room from Saturday, 10th _____ until Tuesday 13th _____.
- Shazia: That's right, thank you.
- Receptionist: Thank you, Mrs Ali, good bye.

Now practise the conversation with a partner.

Then practise again but this time book a room for your family.

Activity 4

Here is the booking form that Jenny the receptionist has to fill in for your holiday.

Fill in your details.





Mr Mrs Miss
First name: _____
Surname: _____
Telephone number: _____
Date of arrival: _____
Date of departure: _____
Number of rooms: _____

Lesson
04

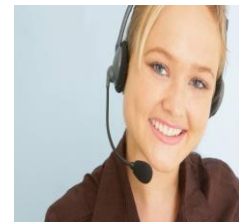
Goods and services
Contacting emergency services

Activity 1

Match the picture with the words.

 1		<p>a police car</p>
 2		<p>b fire engine</p>
 3		<p>c helicopter</p>
 4		<p>d ambulance</p>

You must know what to say to the phone operator in an emergency.



Complete these sentences.

- 1 If you want a _____, say **Fire**.
- 2 If you want an _____, say **Ambulance**.
- 3 If you want a _____, say **Coastguard**.
- 4 If you want a _____, say **Police**.

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Activity 2

🎧 Track 6 (part 1)

A

John is cooking a meal.
His saucepan goes on fire!



1 What number must he call?

- a 111
- b 999
- c 0800

2 Who answers the phone?

- a A receptionist
- b An operator
- c A policeman

3 What must John say?

- a Ambulance
- b Police
- c Fire

B

Listen to the dialogue.

Does John do the right things? _____

Listen again and answer the questions.

1 What is John's surname? _____

2 What city does he live in? _____

3 What is his address? _____

4 What is his post code? _____

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Activity 3

🎧 Track 6 (part 2)

John is still on the phone. Listen to the next part of the dialogue.

Unscramble these sentences to find out what John and Susan must do.

- must the door kitchen and they window shut
- they all doors the flat shut must and windows the in
- wait in street the must they outside

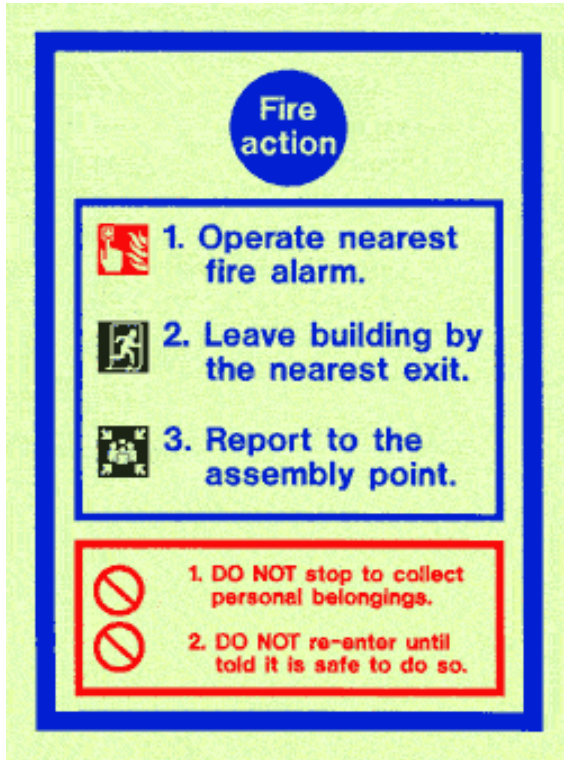
Here is the dialogue you have just listened to. Practise it with another student.

John: Oh, no! The saucepan is on fire!
Susan: Quick, phone the fire brigade!
John: What's the number?
Susan: 999.
(John dials the number)
Operator: Which service do you require?
John: Fire please.
Operator: Fire, thank you. Your name please?
John: John Smith.
Operator: John Smith, thank you. Your address please?
John: 20/3 Leith Walk, Edinburgh.
Operator: Can you spell that please?
John: Leith, L-E-I-T-H, Walk, W-A-L-K.
Operator: And your postcode?
John: EH1 5GM
Operator: Can you repeat that?
John: EH1 5GM
Operator: Thank you. Mr Smith, I want you to listen carefully.
John: OK.
Operator: Shut the kitchen door and window. Then shut all the doors and windows in your flat. Then leave the flat and wait outside in the street for the fire brigade.
John: OK, thank you.
(He puts down the phone)
Susan: What must we do?
John: Shut the kitchen door and window.
Susan: OK.
John: Then shut all the doors and windows in the flat.
Susan: OK.
John: Then leave the flat and wait outside in the street for the fire brigade.
Susan: OK, hurry!

Now practise the dialogue you would use to make an emergency call from your own house/flat.

Activity 4

These fire notices are in your classroom.
Read them carefully.



In case of fire, operate nearest fire alarm.

Your nearest alarm is:

beside this door

Your nearest exit is:

Go out of this door.

Turn left.

Go out of the Main door.

Your nearest assembly point is:

the car park

Mark these sentences True (T) or False (F)

- | | | | |
|---|--|---|---|
| 1 | If there is a fire in your room, you must ring the fire alarm. | T | F |
| 2 | Stay in the room and wait for the fire brigade. | T | F |
| 3 | Go out of the window. | T | F |
| 4 | Your nearest exit is the Main door. | T | F |
| 5 | Get in your car and drive away quickly. | T | F |
| 6 | Don't forget your bag and coat! | T | F |

Lesson
05

Goods and services
Review

Activity 1

Here is a dialogue in a sandwich shop. It is in the wrong order. Put it into the correct order.

Assistant: Hello. Can I help you?
Customer: Here you are. Thanks, goodbye.
Assistant: OK. Brown or white bread?
Customer: Black, please, with sugar.
Assistant: Anything else?
Customer: Hello. I'd like a cheese sandwich, please.
Assistant: One cheese sandwich, £2.40 and one black coffee, £1.20, that's £3.60 in total.
Customer: Yes, a cup of coffee please.
Assistant: Black or white?
Customer: Brown, please.
Assistant: Bye, thank you.
Customer: How much is that?
Assistant: Here you are.

Check your answers with another student.
Practise the dialogue.

Use these pictures to make three more dialogues.



Activity 2

Track 7



Chris is in a department store.

Listen to the dialogue.

Chris is buying a shirt.

True or False? _____

Here is the dialogue. Fill in the gaps. Use the word list to help you.

repeat	code	spell	address	shirt	back
refund	help	form	too	exchange	sign

- Assistant: Hello. Can I _____ you?
Chris: Hello. I bought this _____ last week in your shop. It is too small. Can I _____ it?
Assistant: I'm sorry, sir. We have no shirts in a bigger size left.
Chris: Oh dear. Can I have my money _____?
Assistant: Yes, sir. I have to fill in a _____. What is your name?
Chris: Chris Gonzales.
Assistant: Can you _____ Gonzales?
Chris: G-O-N-Z-A-L-E-S
Assistant: And your _____?
Chris: 7 Seaview Road, Aberdeen.
Assistant: And the post _____?
Chris: AB9 4HY
Assistant: Sorry, can you _____ that?
Chris: AB9 4HY
Assistant: What is the reason you don't want the shirt?
Chris: It's _____ small.
Assistant: OK, sign here and I'll give you the _____.
Chris: Thank you.
Assistant: You're welcome.

Listen to the dialogue again to check your answers.

Practise the dialogue with another student.

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Activity 3

Here is the form that the assistant filled in for Chris.

Customer Refund Form	
First Name:	<u>Chris</u>
Surname:	<u>Gonzales</u>
Address:	<u>7 Seaview Road, Aberdeen</u>
Post code:	<u>AB9 4HY</u>
Item:	<u>shirt</u>
Price:	<u>£19.99</u>
Reason for Refund:	<u>too small</u>
Customer's signature:	<u>Chris Gonzales</u>
Date:	<u>15/6/07</u>

You want to exchange a jacket.

Fill in this form with your name and address. Give a reason why you want your money back.

Customer Refund Form	
First Name:	_____
Surname:	_____
Address:	_____
Post code:	_____
Item:	_____
Price:	_____
Reason for Refund:	_____
Customer's signature:	_____
Date:	_____

Activity 4

Here are some clothes. Fill in the missing vowels.

c__t

dr_ss

gl_v_s

h_t

j_ck_t

sc_rf

sh_rt

sh__s

sk_rt

s_cks

t__

tr__s_rs

Lesson
06

Health
Registering with a doctor

Activity 1

Track 8

Sofia and her family are new to Edinburgh. She goes to register with a doctor near her house. The receptionist asks Sofia for information. Listen to the conversation. Number the information as you hear it.

First name	<input type="text"/>
Phone number	<input type="text"/>
Surname	<input type="text" value="1"/>
Date of Birth	<input type="text"/>
Nationality	<input type="text"/>
Address	<input type="text"/>

Your teacher will give you some cards. Listen again to the conversation and order the information on the cards.

Your teacher will give you another set of cards. Match them to the first set. Listen to the conversation again. Look at the cards. What questions does the receptionist ask?

Use the cards to practise the conversation. One of you is the receptionist and the other is Sofia.

Now ask and answer the questions about yourself.

Activity 2

Match the upper case letters (capital letters) to the lower case letters (small letters).

A	b
B	e
D	r
E	a
F	g
G	d
H	n
M	f
N	m
R	h

Fill in the gaps.

A	B	C		E	F		H	I			L	
a		c	d			g			j	k		m

N	O		Q	R		T	U		W	X	Y	Z
		p			s			v				

Activity 3

A Here are some of Sofia's personal details. Now fill in the boxes about you.

First name	Sofia	
Surname	Gulnaz	
Address	Flat 2/3, 15 Bread Street, Edinburgh	
Postcode	EH3 7MP	
Nationality	Turkish	

B Follow the instructions.

FIRST NAME (BLOCK CAPITALS PLEASE)

SURNAME (BLOCK CAPITALS PLEASE)

First name _____

Surname _____

ADDRESS (BLOCK CAPITALS)

_____ POSTCODE _____

Activity 4

You are at the doctor's surgery. You want to register as a new patient.

The receptionist asks you to fill in this form.

<p>Glasgow Green Surgery</p> <p>New Patient's Registration Details</p> <p>Please fill in the form below to register with us</p> <p>SURNAME (BLOCK CAPITALS)</p> <p>MR <input type="checkbox"/> MRS <input type="checkbox"/> MISS <input type="checkbox"/> MS <input type="checkbox"/></p> <p>FIRST NAME (BLOCK CAPITALS).....</p> <p>Date of birth</p> <p>ADDRESS (BLOCK CAPITALS).....</p> <p>.....</p> <p>POST CODE.....</p> <p>Telephone number</p> <p>Nationality</p> <p>Name and address of previous doctor (if known)</p> <p>.....</p> <p>.....</p>
--

Activity 5

Here are some words you will see on forms. All the vowels are missing. Fill in the blanks. Careful — are they capital or small letters?

N__m__

__dr__ss

Bl__ck C__p__t__ls

F__RST N__M__

D__t__ __f b__rth

P__st c__d__

P__ST C__D__

N__t__ __n__l__ty

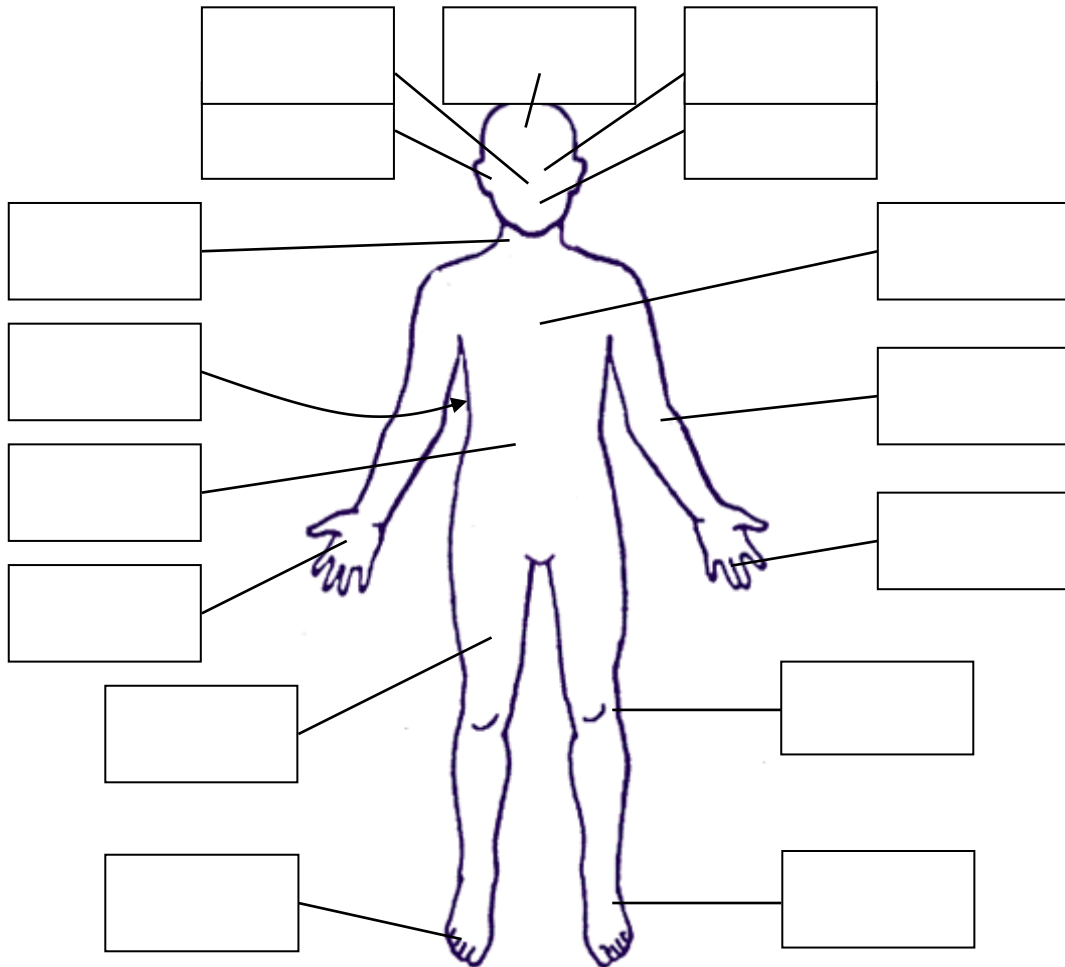
T__l__ph__n__

S__RN__M__

Lesson
07

Health
Describing symptoms

Activity 1

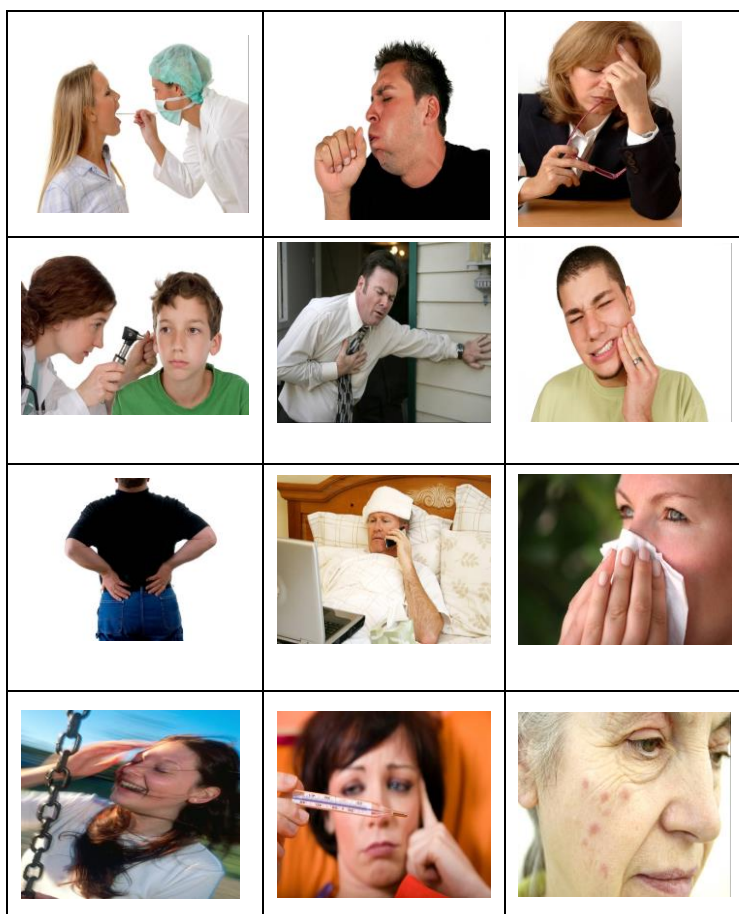


Put the words in the correct boxes

head	ears	arm	chest
toes	mouth	foot	neck
fingers	eyes	knee	nose
stomach	leg	back	hand

Activity 2

Track 9



Listen to the tape and number the pictures.

Activity 3

Your teacher will give you some cards to practise saying the words with a partner.

Activity 4

Complete the sentences.



1 I've got a sore throat _____



2 _____



3 _____



4 _____



5 _____



6 _____



7 _____



8 _____



9 _____

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- 8 – Brad Killer
- 9 – Luis Pedrosa



10



11



12

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Activity 5

🎧 Track 10

Listen to the dialogues.

What's the matter with Sue?

What's the matter with Joe?

Practise the dialogues with a partner

<p>A. Hello, how are you?</p> <p>B. I'm fine, thanks. How about you, Sue?</p> <p>A. I'm not very well. I've got backache.</p> <p>B. Oh, dear, poor you! I hope you feel better soon.</p> <p>A. Thank you.</p>	
---	--

Now use the cue cards to make up more dialogues.

Activity 6

Circle the correct word.

1	ieze	eyess	eiz	eyes
2	fengars	figers	fingirs	fingers
3	knee	knea	kne	nue
4	heh	haed	haedd	head
5	stomach	stamach	somach	stomech
6	bak	bek	bakk	back
7	ches	chet	chest	chist
8	futt	fuot	foott	foot
9	ihr	ears	ihz	aers
10	nse	nase	nuse	nose
11	muoh	mouth	mouh	muoth
12	nuck	nek	neck	neeck

Unscramble the words

- 1 BKCA _____
- 2 SHETC _____
- 3 TOFO _____
- 4 RAES _____
- 5 CEKN _____
- 6 EYSE _____
- 7 ENFGSIR _____
- 8 TOHMU _____
- 9 ASMTOCH _____
- 10 EHAD _____
- 11 EKNE _____
- 12 OENS _____

Lesson
08

Health

Making an appointment with the doctor

Activity 1

Fill in the missing words. Use the words in the box to help you.

February

May

June

September

November

January	Saturday	July	March	December
Tuesday	April	Thursday	August	October

We write Friday, 4th December
We say Friday the fourth of December

Practise saying these dates with a partner:

- Saturday, 11th March
- Monday, 24th January
- Wednesday, 18th June
- Thursday, 2nd December
- Saturday, 1st April

Activity 2

🎧 Track 11

Haji isn't feeling well. He decides to phone the doctor.
Listen to the dialogue.

What day is his appointment? _____

Read the dialogue and fill in the gaps.

Receptionist: Hello, Duke Street surgery here. How can I help you?

Haji: Hello. I'd like to _____ an appointment please.

Receptionist: OK. What's your name?

Haji: My name is Haji Shah.

Receptionist: Can you spell that for me please?

Haji: Yes, that's Haji, H-A J-I, Shah, S-H-A-H

Receptionist: OK. What's your date of birth?

Haji: _____-4-79

Receptionist: Can you come on _____?

Haji: I work every day until 5.00. Can I come after 5?

Receptionist: How about _____pm with Dr _____?

Haji: Yes, that's fine.

Receptionist: So, that's _____pm on _____, _____th June with Dr _____.

Haji: OK. Thank you. Goodbye

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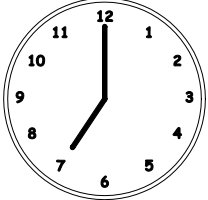
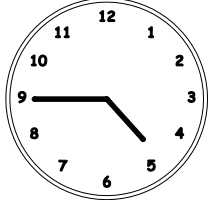
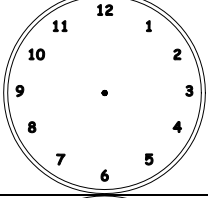
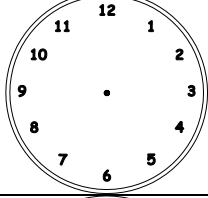
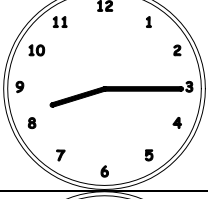
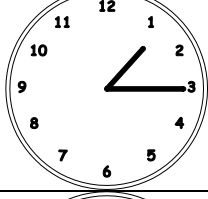
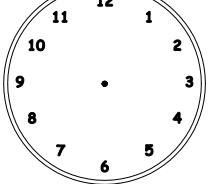
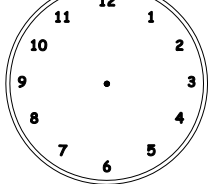
Compare your answers with a partner.

Listen to the dialogue and check your answers.

Practise reading the dialogue.

Activity 3

Fill in the gaps.

7.00			
9.00		10.30	
			
4.30		11.00	

Now practise saying these times with a partner.

Ask and answer these questions.

What time does the English class start?

What time does the English class finish?

What time do you get the bus to class?

What time do you get the bus home?

What time does your doctor's surgery open?

What time does the surgery close?

What time does your chemist open?

What time does it close?

Activity 4

A Here is an appointment card for Selma Khan. Read it and answer the questions that follow.

<p>Duke Street Surgery Tel: 01224 456322</p> <p>Duke Street</p> <p>Aberdeen</p> <p>Your next appointment is on Thursday 19th July at 3.15 pm</p> <p>With Dr Shaw</p> <p>Please be on time. Our doctors are very busy.</p>
--

- 1 What date is Selma's appointment? _____
- 2 What time is the appointment? _____
- 3 Which doctor will she see? _____
- 4 Why must she not be late? _____

B Here is Haji's appointment card. Look at the dialogue in Activity 2 and fill in the details.

<p>Duke Street Surgery Tel: 01224 456322</p> <p>Duke Street</p> <p>Aberdeen</p> <p>Your next appointment is on _____</p> <p>with _____</p> <p>Please be on time. Our doctors are very busy.</p>
--

Lesson
09

Health
At the chemist

Activity 1

Here are things that you can buy at the chemist:

a comb	shampoo	a toothbrush	deodorant
plasters	toothpaste	soap	conditioner
sun cream	a hairbrush	cough syrup	paracetamol

Write the words in the correct column.

Things for hair	Things for teeth	Things for skin	Things for health
a comb			

Think of more things you can buy at the chemist and add them to your lists.

Activity 2

Track 12

Sofia is at the chemist. Listen to the dialogue.

What does she buy?

Listen again. Fill in the gaps.
Use the words in the box to help you.



- Assistant: Hello. Can I help you?
Sofia: Yes, please. I'm (1) _____ for some shampoo.
Assistant: What (2) _____ of shampoo? For dry hair or normal hair?
Sofia: (3) _____, please.
Assistant: Here we are. Large or small?
Sofia: (4) _____ please.
Assistant: Anything else?
Sofia: Yes, I (5) _____ some toothpaste.
Assistant: OK, the toothpaste is over here. Large or small?
Sofia: How (6) _____ is the large one?
Assistant: It's £4.50.
Sofia: OK, I'll (7) _____ it.
Assistant: Is that all?
Sofia: Yes, that's fine thanks.
Assistant: That will be £6.75.
Sofia: Here you are. Thanks.










kind	need	much	large
looking	normal	take	

Check your answers with a partner.
Practise the dialogue.

Now buy some conditioner and some deodorant.
Then buy something else that you want.

Activity 3

Reading instructions for taking medicines.
Match the instructions to the pictures eg 7g

1	Take one tablet three times a day		 2x	a
2	Do not give to children under 12		 3x	b
3	Take two tablets twice a day		12.30  1pm 	c
4	Apply two drops night and morning		 under 12	d
5	Take tablets before meals		 2x	e
6	Take one teaspoonful twice a day		  	f

1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 _____

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a) Andrew Johnson c) Carmen Martínez Banús d) Elena Elisseeva f) Lise Gagne / Muray Giray Kaya / Duard van der Westhuizen

Activity 4

🎧 Track 13

Sometimes a doctor will prescribe medicine for you when you are ill. He will give you a prescription to take to the chemist. The chemist will then give you the medicine and explain what you must do.

Listen to the chemist talking to Sofia Begum.

How many medicines does she get from the chemist?

Listen again.

Mark the sentences True (T) or False (F).

- 1 Sofia is not very well. ___
- 2 Sofia has sore ears. ___
- 3 The chemist gives her some eye drops and some cream. ___
- 4 Sofia must take her antibiotics three times a day. ___
- 5 She must eat before she takes her antibiotics. ___
- 6 The eye drops cost £12.80 ___

Here is the label on the antibiotics bottle. Fill in the missing words:

<p>Protaxil antibiotics</p> <p>Patient name: _____</p> <p>Instructions: _____ to be taken _____ times a _____.</p> <p>Take _____ meals.</p> <p>IMPORTANT: Finish the course.</p>
--

Lesson

10

**Health
Review**

Activity 1

Read this dialogue.

Receptionist: Hello, Green Lane Surgery, Moira speaking, how can I help you?

Joe: Good morning. I'd like to make an appointment please.

Receptionist: What's your name please?

Joe: Joe Black

Receptionist: And your date of birth, Mr. Black?

Joe: 7/4/82

Receptionist: I can give you an appointment with Dr Cole tonight at 6.30.

Joe: I'm sorry, I'm working tonight.

Receptionist: How about tomorrow at 10.15?

Joe: Yes, that's OK.

Receptionist: So that's Thursday, 6th November at 10.15 with Dr Cole.

Joe: Thursday 6th November at 10.15, that's fine,
thank you.

When is Joe's appointment? _____

Practise the dialogue with a partner.

In pairs, practise making an appointment for yourself. Change the days and the times.

Activity 2

A Fill in the missing vowels.

Hint: Cross off each letter from this list after using it.

u i e u a a a a o u u a a a e a e

1 M ___ nd ___ y

2 Fr ___ d ___ y

3 W ___ dn ___ sd ___ y

4 Th ___ rsd ___ y

5 S ___ nd ___ y

6 T ___ ___ sd ___ y

7 S ___ t ___ rd ___ y

B Unscramble the words to make days of the week:

1 YDUTARHS _____

2 AYUSDN _____

3 TUEDYAS _____

4 ATADYRUS _____

5 RFYDIA _____

6 YEWSDAEDN _____

Activity 3

Read this leaflet about the Glasgow Green Surgery.

Glasgow Green Surgery 15, Green Street Glasgow G1 5PO Tel. for appointments: 0141 552 2468 Tel. for emergencies: 0141 552 3344	Surgery hours Monday 8.00-4.00 Tuesday 8.00-6.00 Wednesday 10.00-8.00 Thursday 8.00-4.00 Friday 8.00-8.00 Saturday 9.00-12.00 Sunday closed
The surgery team Receptionist: Rita Shah GPs: Dr Sue Smith Dr Joe Good Dr Cho Yen Nurse: Jill Wood	Services Baby Clinic Over 60s Clinic Diabetes Clinic

Answer the questions:

Which street is the surgery in? _____Green Street_____

What is the emergency phone number? _____

What is the receptionist's name? _____

How many doctors work at the surgery? _____

What time does the clinic open on Monday? _____

When does it close on Thursday? _____

Can you make an appointment on Sunday? _____

Mrs Bi is 65 years old. Which clinic can she go to? _____

Check your answers with a partner.

Activity 4

🎧 Track 14

It's Thursday, 12th June. Dr Shaw is ill and can't see his patients today. The receptionist at Duke Street Surgery is busy. She has to phone the patients and make new appointments.

Listen to the tape and fill in the new appointment times.

Haji Shah	Friday, 13th June at 6.30 pm
Dave Smith	
Sue	
Mr. Kelly	

Activity 5

Show your teacher examples of the medicine bottles and packets you have brought in and say what the instructions are.










Lesson 11 Travel

Directions

Activity 1

Match the names to the pictures.

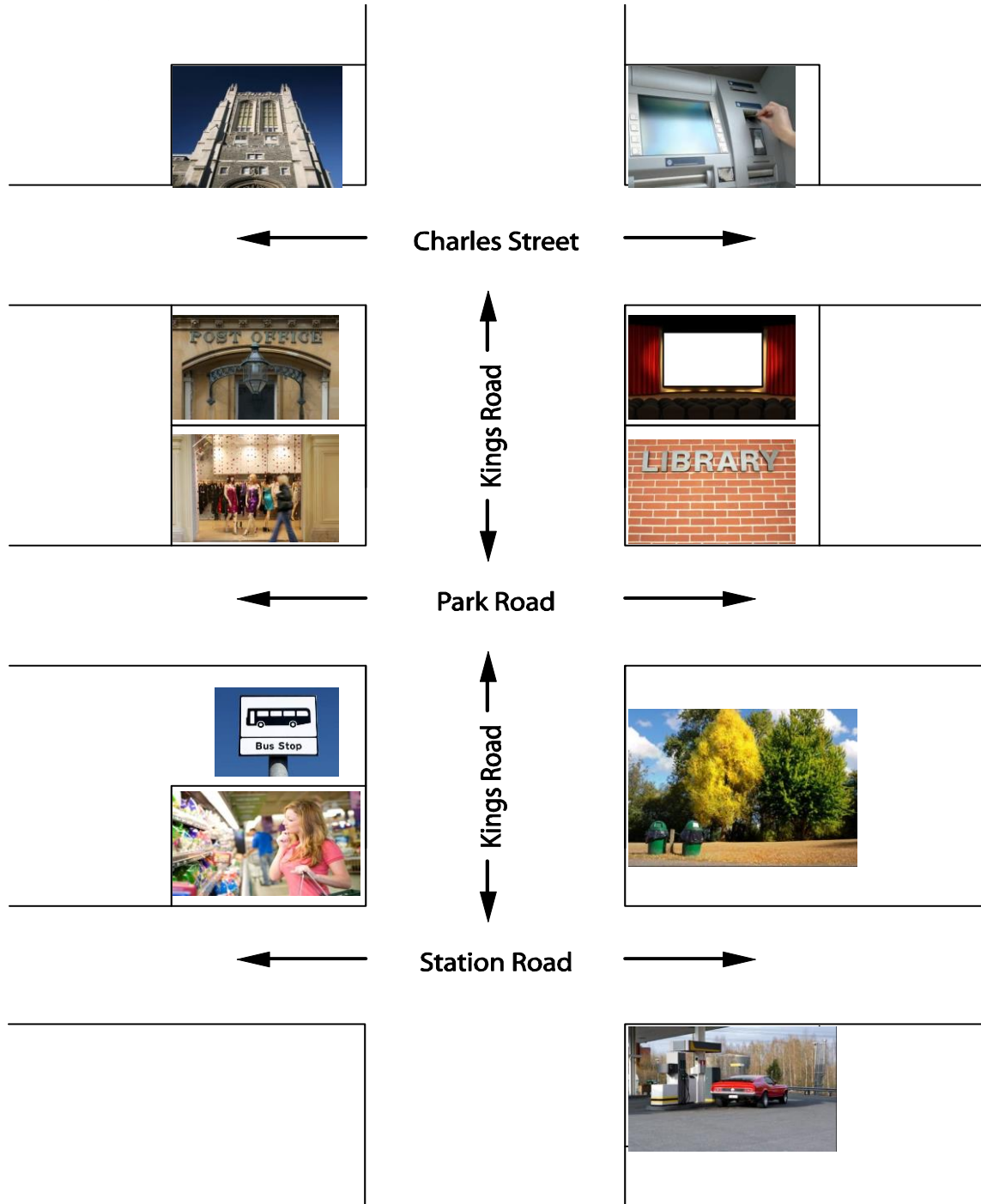
- A department store
- B supermarket
- C cinema
- D church
- E park
- F bank
- G chemist
- H post office
- I bus stop
- J petrol station

<p>1</p> 	<p>.... 2</p> 
<p>3</p> 	<p>4</p> 
<p>5</p> 	<p>6</p> 
<p>7</p> 	<p>8</p> 
<p>9</p> 	<p>10</p> 

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- 1 Baldur Tryggvason
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- 4 Victor Burnside
- 5 Carmen Martinez Banus
- 6 Peter Cox
- 7 Mario Hornik
- 8 Sean Locke
- 9 Gocosmonaut
- 10 Vasiliki Varvaki

Activity 2



(Left)
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 Terraxplorer
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 Stephen Rees
 Sean Locke

(Right)
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 Roman Milert
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 Jeanell Norvell
 Yanming Di
 Mikko Suhonen

Look at the map.

Mark these sentences True (T) or False (F)

- 1 There is a park in Park Road **T**
- 2 The cinema is next to the bank
- 3 The cinema is in Station Road
- 4 The petrol station is on the corner of Station Road
- 5 The supermarket is in Park Road
- 6 The supermarket is on the corner of Station Road
- 7 There is a post office next to the department store
- 8 There is a bus stop next to the supermarket
- 9 The church is on the corner of Kings Road and Station Road
- 10 The bank is on the corner of Park Road and Charles Street

Activity 3

🎧 Track 15

Marius needs some money.
Listen to the dialogue.

Which sentence is true?

- 1 A man gives him some money.
- 2 A man drives him to a bank.
- 3 A man tells him where the bank is.



Listen again. Fill in the gaps. Use the words in the box to help you.

- Marius: Excuse me. Is there a bank near here?
Man: Yes, there's a _____ in Park Road.
Marius: How do I get there?
Man: _____ straight on. Turn left at the end of the road. It's _____ the left.
Marius: OK, straight on, _____ left and it's on the left.
Man: Yes, that's _____.
Marius: Thank you.
Man: You're _____.

bank	turn	right
welcome	go	on

Check your answers with your partner. Practise the dialogue with your partner.

Activity 4

Look at these signs. Are you:

- in a town?
- at the airport?
- in a shop?



1



2



3



4



5



6



7



8

All photos: (c) istockphoto.com

- 1 – Marijus Seskauskas
- 2 – Blindelinse
- 3 – Gregory Olsen
- 4 – Andrew Johnson
- 5 – Stephen Rees
- 6 – Mark Richardson
- 7 – Stefan Janeschitz
- 8 – Stephen Keable

Read these sentences and match them to the signs.

- a Only buses and cycles here
- b Turn right for the town centre

7

—

- c** Stop here —
- d** The station is on your left —
- e** Look right before you cross the road —
- f** You must not drive faster than 20 miles an hour —
- g** You cannot walk past this sign —
- h** You can get money here —
- l** There may be water on the road —

Lesson

12

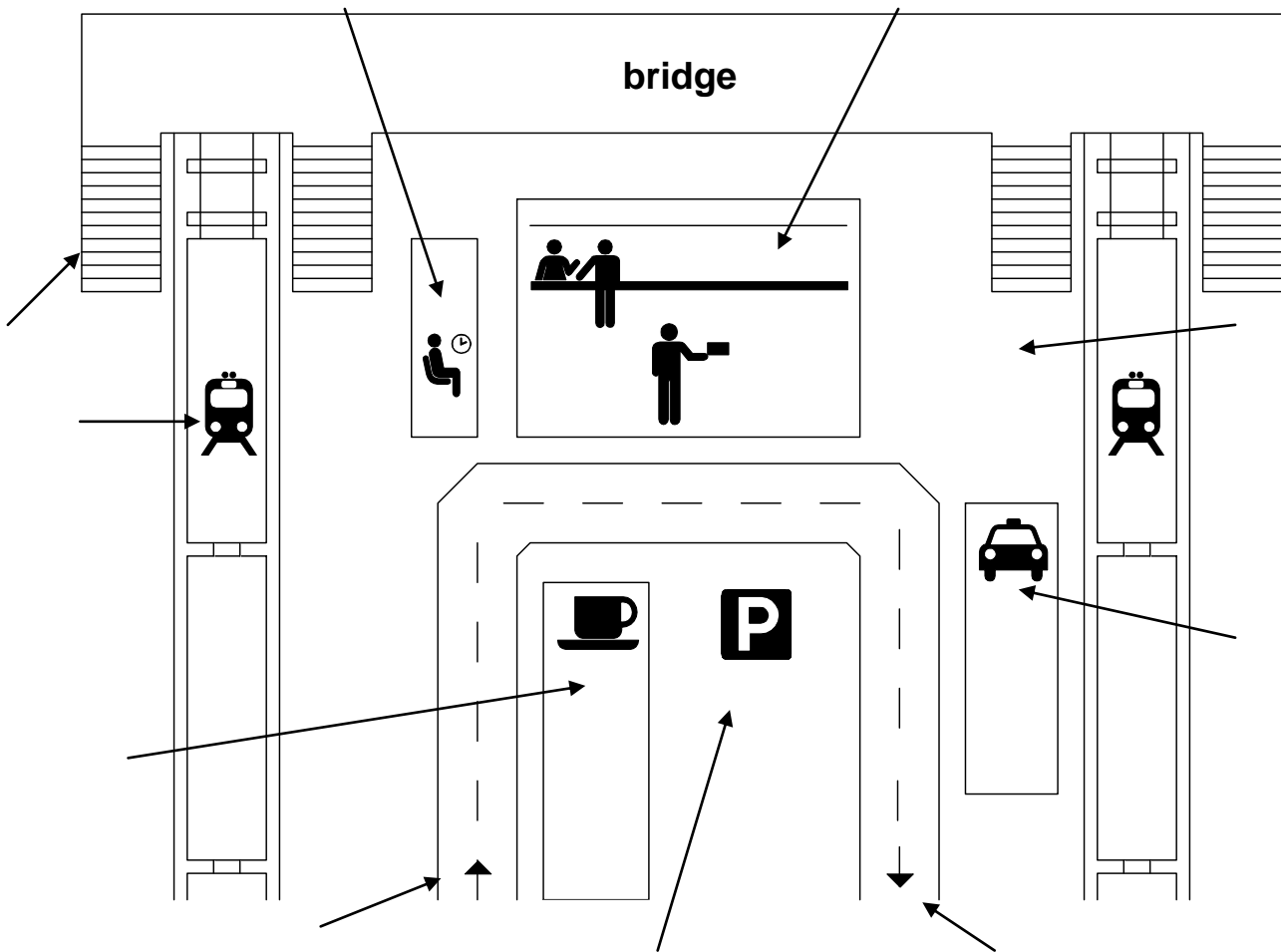
Travel

At the station (1)

Activity 1

Here is a picture of a station. Label the things you see, using the words in the box to help you.

- | | | | |
|------------------|--------------|-------------|----------|
| 1. train | 2. cafe | 3. platform | 4. steps |
| 5. travel centre | 6. taxi rank | 7. car park | |
| 8. waiting room | 9. way in | 10. way out | |



Activity 2

🎧 Track 16

Dialogues 1, 2, 3

Shakira is at the station. She is asking for directions.

Listen to the dialogues. Which places is she looking for?

- a the café
- b the car park
- c Platform 2
- d Platform 3
- e the travel centre

Your teacher will show you the dialogues. Practise them with a partner.

Dialogues 4, 5, 6

Listen to 3 more dialogues and fill in the gaps, using the words in the box to help you.

next	toilets	room	waiting
Excuse	over	help	down

Dialogue 4

Shakira: Excuse me.

Woman: Yes?

Shakira: Where are the _____, please?

Woman: In the waiting _____.

Shakira: Thank you.

Dialogue 5

Shakira: Excuse me.

Man: Yes, can I _____ you?

Shakira: Is there a phone in the station?

Man: Yes, it's _____ to the café.

Shakira: Thanks.

Dialogue 6

Shakira: _____ me.

Woman: Yes?

Shakira: Where is Platform 1 please?

Woman: Go _____ the bridge and down the steps. It's straight ahead, next to the waiting room.

Shakira: Over the bridge, _____ the steps, straight ahead, next to the _____ room. Thank you.

Activity 3



Look at the map of the station in activity 1. Draw on the map:

- the toilets
- the phone
- platform 1

Check with another student.

You are now going to do an activity in pairs. Your teacher will give you some instructions.

Activity 4

Here is a station notice board. It tells us when the trains arrive and leave.

Fill in the gaps in these sentences:

Arrivals tell us what time the trains _____
 Departures tell us what time the trains _____

Arrivals	Times	Departures	Times
Glasgow	10.00	Aberdeen	10.15
London	12.15	Glasgow	11.45
Aberdeen	13.30	Liverpool	12.30
York	14.45	London	12.45

True or False?

The train from Glasgow arrives at 10.00. __True__

The train from London arrives at 12.45. _____

The train from York arrives at 10.15. _____

The train to Aberdeen leaves at 10.15. _____

The train to Liverpool leaves at 10.30. _____

The train from London arrives at 12.15. _____

Photo: (c) istockphoto.com/mihaicalin

Answer the questions.

- 1 What time does the train from Glasgow arrive? It arrives at 10.00.
- 2 What time does the train from London arrive? It arrives at _____
- 3 What time does the train from York arrive? It arrives at _____.
- 4 What time does the train to Aberdeen leave? It leaves at _____
- 5 What time does the train to Liverpool leave? It leaves at _____.

Lesson
13

Travel
At the station (2)

Activity 1

Track 17



Listen to the tape. Circle the time you hear.

- 1 9.15 10.15 12.15
- 2 16.10 16.20 16.30
- 3 15.10 15.50 05.15
- 4 2.10 10.02 10.20
- 5 12.12 12.15 15.12

Now listen to the information and fill in the times.

The train to Edinburgh will leave at _____

The train to Aberdeen will leave at _____

The train from London will arrive at _____

The train from Manchester will arrive at _____

The next train to arrive will be the _____ to London.

Photo: (c) istockphoto.com/alex slobodkin

Activity 2

What do you say? Put the words in the correct order.



1

What train is the to time Aberdeen?



2

train is the what to Edinburgh time ?



3

London in time does what train the arrive?



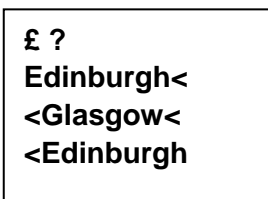
4

does in time the train arrive what York?



5

does which train leave from the platform ?



How does ticket return to a Glasgow much cost?

Activity 3

🎧 Track 18

Listen to this dialogue in the travel centre. Circle the correct answer.

- 1 The passenger is going to Glasgow / York / London this afternoon.
- 2 The 15.10 train is / isn't direct.
- 3 He is going to return today / tomorrow.
- 4 He wants to pay by cash / credit card.

Listen again and fill in the times in the dialogue.

A Good morning. Can I help you?

B Yes, please. I want to go to London this afternoon.

A Let me see. There's a train at _____. You have to change at York.
There's another one at _____.

B Do I have to change or is it direct?

A No, the _____ is direct.

B What time does it arrive in London?

A It arrives at _____.

B OK. What time is the train from London to Glasgow tomorrow morning?

A _____ am, _____ am or _____.

B Is the _____ am direct?

A Yes, it is.

B What time does it arrive in Glasgow?

A It arrives in Glasgow at _____.

B How much does it cost?

A That will be £90.00

B OK, that's fine.

A So, a return ticket from Glasgow to London, leaving Glasgow at _____ this afternoon and returning to Glasgow on the _____am tomorrow morning.

B Can I pay by credit card?

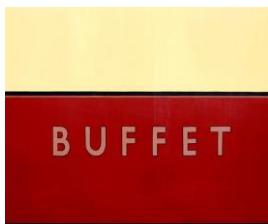
A No problem.

Check your answers with a partner.

When you have finished, practise the dialogue.

Activity 4

Match the signs in the station with the pictures



1



2



3



4



5



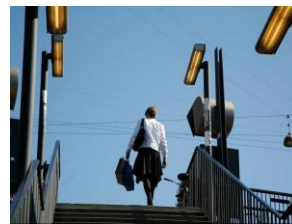
6



7



8



9

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- 1 Jeff Gynane
- 2 Jacom Stephens
- 3 Arne Thaysen
- 4 Robert Simon
- 5 Marcus Lindstrom
- 6 Steve Dibblee
- 7 Dave Logan
- 8 Starfotograf
- 9 Knud Nielsen

RESERVATIONS	_____	EXIT	_____
GUARD	_____	TICKETS	_____
DELAYED	_____	BUFFET	_____
LEFT LUGGAGE	_____	INFORMATION	_____
ENTRANCE	_____		

Lesson

14

Travel

At the station (3)

Activity 1

🎧 **Track 19**

Your teacher will give you a sheet.



Activity 2

Here is the booking form that the reservations clerk has to fill in when a passenger phones up.

Fill in Sam's details.

Surname _____	
First name _____	
Address _____	

Post code _____	
Telephone number _____	
Journey details	
Outward journey	Return journey
Destination _____	Destination _____
Date of journey _____	Date of journey _____
Time of train _____	Time of train _____
Direct / Change at _____	Direct / Change at _____
Coach _____	Coach _____
Seat _____	Seat _____

Photo: (c) istockphoto.com/Amanda Rohde

Activity 3

How many correct travel phrases can you make?

Write them under the table below. You can use a word more than once.

buy	right
turn	straight on
go over	left
reserve	a ticket
pay for	a seat
get on	from Glasgow
get off	from Platform 13
arrive	information
leave	the train
change	in London
ask for	the bridge

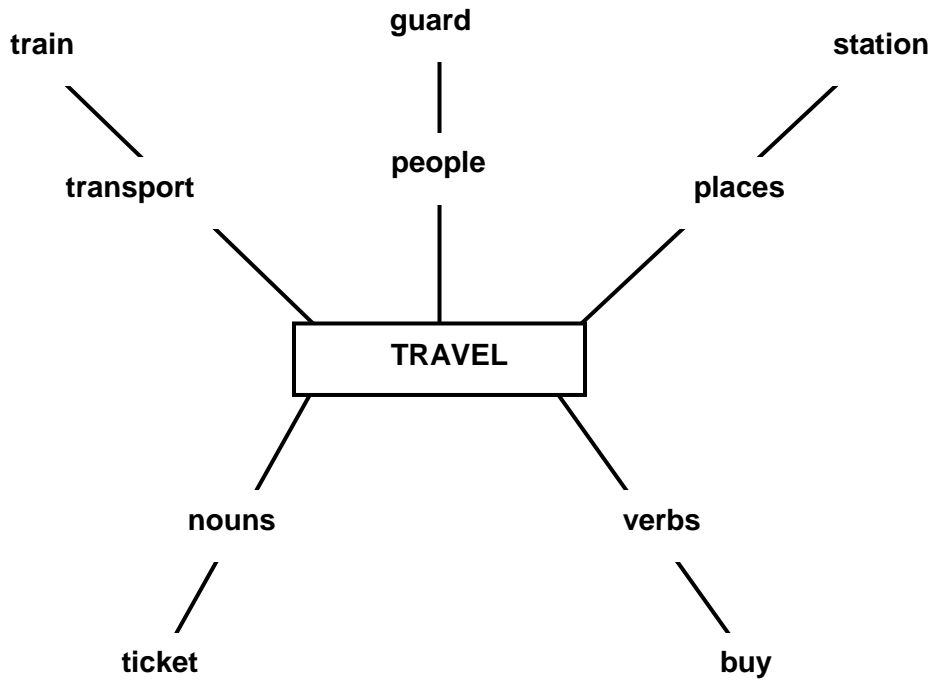
Example

buy a ticket

Lesson
15 **Travel**
Review

Activity 1

Work in a small group. How many words do you know which tell us about travel? Add them to the spidergram.



Activity 2

You are going to do this activity in pairs.

You will get instructions from the teacher.

Activity 4

Track 21



Listen to Sammy asking for directions.

Fill in the gaps.

1 A Excuse me, is there a chemist near here?

B Yes, over there, _____ to the bank.

A Thanks.

2 A Excuse me, is there a post office in the High Street?

B No, there isn't, but there is one in Smith Place. Turn _____ at the end of this street and it's on your right.

A Great, thank you.

3 A Excuse me, is there a supermarket near here?

B Yes, there's a small one in London Road.

A Where is London Road?

B OK, go _____ on, turn left at the _____ and it's on your right.

A Thanks.

4 A Excuse me, where is the station?

B The _____ station?

A No, the _____ station.

B The bus station..... Er, OK, go straight on, _____ right at the end of the street, turn right again and it's on the _____, next to the big bank.

A Thank you.



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Lesson
16

Free time and leisure
At the cafe

Activity 1

Correct the spelling of the words. Match them to the pictures.

		koce
		nawhcsid
		reeppp
	coke	toh loctaheco
		dasal
		posu
		gorane icuej
		fefoce

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1 – Jack Puccio 2 – Andrew Dernie 3 Tracy Hebden 4 Paul Johnson 5 Bill Grove 6 Brian Daly 7 Denise Torres 8 Thomas Perkins

Activity 2

🎧 Track 22

Ali is shopping in town. These are three conversations he had with shopkeepers. They are not in the correct order. Write them out correctly.

Ali: morning good. a stamp I'd like letter to Pakistan for this please

A: that's please 80p

Ali: Thanks

A: you here are, 20p that's change

Ali: bye thanks,

Ali: please like a cup I'd of coffee hello,

B: you would black or white like?

Ali: please white

B: you are here. £1.40 that's please

Ali: Thanks

Ali: Hello, like I'd some gloves to buy please

C: you like or small, medium large, would sir?

Ali: please large,

C: have we black, grey or blue

Ali: please I'd like grey

C: are you there sir, that's £6.99

Ali: Thanks

C: Thank you, that's a penny and £3,

Ali: Thank you, bye.

Listen to the CD to check your answers. Compare your answers with a partner.

Practise the conversations.

Now it's your turn.

With a partner buy:

- a stamp
- a coke
- some socks

Activity 3

Read the menu for Bobby's Café in Perth.

MENU			
Soup of the day	£1.50	Desserts	
with roll	£1.90	Ice cream	all £1.50
		vanilla	
Sandwiches		chocolate	
Cheese	£2.70	strawberry	
Ham	£2.50	fresh fruit	£1.60
chicken	£2.90	apple pie	£2.00
Ham salad	£3.15		
Chicken salad	£3.40		
Tuna salad	£3.50		
Hot dishes			
Vegetarian lasagne		£4.10	
Meat lasagne		£4.10	
Cheese and tomato pizza		£ 3.10	
		Hot drinks	
		Tea	£1.20
		Coffee	£1.50
		Hot chocolate	£1.80
		Cold drinks	
		Milk	£1.10
		orange juice	£1.30
		coke	£1.40
Children's menu			
	Soup	£1.50	
	Mini pizza	£2.10	
	Fish fingers	£1.90	
All main courses served with chips or potatoes			

Order 2 things for these customers. What do they have to pay?

Customer	Order	Price
John is 50. He likes meat and sweet drinks	Meat lasagne Coke	£5.50
Asma is 25. She likes sweet things		
Sue is 70. She likes sandwiches and hot drinks.		
Pat is 30. He is vegetarian. What about you?		

Now ask a friend.

- What do you like?
- What would you like to order?
- Write the answers here
- How much does your friend have to pay?

Activity 4

🎧 Track 23

Ali has finished shopping and is in Bobby's Café with his little girl, Sofia.

Listen to the dialogue with the waitress.

Circle the things that the waitress writes down in her notebook.

soup	carrots	a pizza	a coke
a glass of milk	a ham salad	a cup of tea	

Listen again and fill in the gaps

Ali: Good morning.

Waitress: Good _____, sir.

Ali: A table for _____ please.

Waitress: Is this one OK, next to the window?

Sofia : Yes, this is nice, I can see the cars.

They sit down.

Ali: _____ I have a menu please?

Waitress: Here you are.

Ali: What is the _____ of the day?

Waitress: It's tomato and carrot.

Sofia: I don't _____ carrots, Dad, can I _____ a pizza?

Ali: Alright. What _____ you like to drink?

Sofia: _____ a coke?

Ali: No, it's bad for your teeth. How about a _____ of milk?

Sofia: Oh, alright.

Ali: So, _____ a pizza and a glass of milk for my daughter and a _____ and a cup of tea _____ me, please.

Waitress: Certainly. I'll bring it to the table in a minute.



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Lesson

17

Free time and leisure

At the restaurant

Activity 1

Track 24

It's John's wife's birthday tonight.
He wants to take her out for a meal.
He phones her favourite restaurant.

Listen to the dialogue.

What time are they having their meal?



Listen again and fill in the details.

Date	Time	Name	Phone number	Number of customers
Tuesday 13th August	6.30	Smith	434 5687	2
Tuesday 13th August	7.00	Grant	343 6847	5
Tuesday 13th August				

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Activity 2

Here is a menu for the Castle Restaurant. Some of the items are missing. Write them in the correct place on the menu.

Bottled beer	Fresh fruit salad	Garlic bread	White wine
Apple pie	Prawn curry	Lamb chop	

Castle Restaurant	
Starters	Desserts
Soup of the Day Hummus	Ice cream Profiteroles Pear Tart
Main Courses	Drinks
Grilled steak Chicken salad Spaghetti Bolognese Cheese omelette	Red wine Coke Tea Coffee

Activity 3

Track 25

John and his wife arrive at the restaurant. Listen to the dialogue. Circle the things they choose on your menu. They ask for something which is not on the menu.

What is it? _____



Photo: (c) istockphoto.com/Goldmund

Listen again and fill in the gaps

Waiter: Good evening. Have you booked a table?
John: Yes, I booked a table this afternoon for ____ at _____. The name
is Craig.
Waiter: Oh yes, Craig. Come this way please

He takes them to their table.
They sit down.

John: What would you like to drink, darling?
Mary: A glass of white _____, please
John: A glass of white wine for my wife and a glass of _____ for me
please. Can we see the menu?
Waiter: Of course, here you are.
Mary: What's the _____ of the day?
Waiter: It's French Onion soup.
Mary: Thank you

Waiter returns with drinks.

Waiter: A white wine for Madam and a coke for you sir. Are you ready to
order?
John: Yes, I think so. I'll have the _____
Mary: And I'll have the garlic _____
Waiter: What would you like for your _____ course?
John: Spaghetti Bolognese
Mary: And for me a _____ omelette
Waiter: And what would you like to drink with your meal?
John: A bottle of _____ wine and a jug of _____, please
Waiter: Of course, sir

After they have finished...

Waiter: Did you enjoy your meal?
Mary: Lovely thank you
Waiter: Would you like _____ or coffee?
John: No, I don't think so. What about you darling?
Mary: Nor for me either, thank you.
John: Can you bring us the _____ please?
Waiter: Of course. Just one minute.

Practise the dialogue with 2 other students.



Activity 4

Match the pictures and words
eg 1b

1		a. break
2		b. pour
3		c. stir
4		d. add
5		e. beat
6		f. heat
7		g. serve

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8		h. boil
9		i. cook

Here is a recipe for an omelette.
Write it out with words instead of pictures.

How to make an



10

Ingredients:

Four



11



12

A little



13

A little



14

Method:



the



into a bowl



add the

add a little



the



the

1511₁₆



into a



the



the



into



the



for 3 minutes



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the Enjoy your meal!

Lesson

18

Free time and leisure

At the library

Activity 1

Track 26

Sara wants to join her local library.
She doesn't know where it is.
She asks her friend Sam.



Listen to the dialogue.

Circle the correct answer.

The library is:

- a** opposite the supermarket
- b** next to the café
- c** in Park Road
- d** in London Road

Listen again. Fill in the gaps. Use the words in the box.

opposite	corner	nearest	left	ten
right	cross	next	right	

Sara: Sam, where is the _____ library to my house?
 Sam: It's in Park Road.
 Sara: How do I get to there from my house?
 Sam: Well, turn _____ and go down London Road until you get to the traffic lights on the _____ of Park Road. Cross the road to the school. Turn _____ and go down Park Road. The library is opposite the café, _____ to the supermarket. It's very easy.
 Sara: How long will it take me?
 Sam: Only _____ minutes.
 Sara: Ok, so I turn _____ from my house, go down London Road until I get to the traffic lights. I _____ the road and turn left down Park Road and the library is _____ the café, next to the supermarket. I'll be fine!

Practise the dialogue with another student.

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Activity 2

Sara finds the library. She goes inside to have a look. Here are some of the signs she sees. Match them with the pictures.

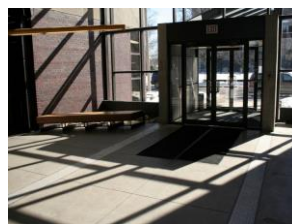
WAY IN	___	INFORMATION DESK	1_
BOOK RETURN	___	WAY OUT	___
REFERENCE SECTION	___	CHILDRENS SECTION	___
MUSIC CDS SECTION	___	COMPUTER SUITE	___



1



2



3



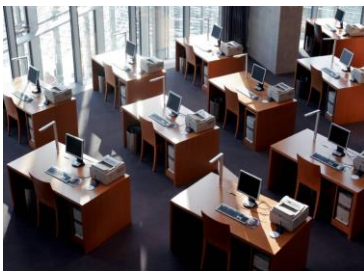
4



5



6



7



8

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1 – Silva Jansen 2 Viorika Prikhodko 3 – Chris Hill 4 – Hubert Inabinet 5 – Carmen Martinez Banus 6 – Feng Yu 7 – Tom Tomczyk
8 – Mark Evans

Activity 3

Track 27



Sara wants to join the library.
She goes to the Information Desk.

Listen to the dialogue.

What does Sara show the library assistant?

Circle your answers

- A library card
- A council tax bill
- An electricity bill
- A bank letter
- A bank card
- A passport

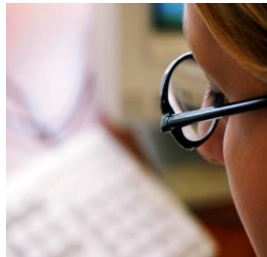
Here is the dialogue. Sara's answers are not given. Find the correct answers in the box and write them in the spaces. Then listen again and check your answers

- A. Good morning. Can I help you?
S. _____
- A. OK. What's your name please?
S. _____
- A. What's your address Mrs Lee?
S. _____
- A. And your postcode?
S. _____
- A. I need to see something with your address on it. Do you have a council tax bill or an electricity bill?
S. _____
- A. May I see?
S. _____
- A. That's fine, thank you. Now I need something with your signature on it. Do you have a bankcard?
S. _____
- A. Yes, that's fine. Please sign your name and date the form here and your card will be ready for you tomorrow.
S. _____

Sara Lee.
AB2 4GH
Here you are.
No, but I have my passport. Is that OK?
Hello. I'd like a library card please.
Thank you.
I've got a letter from the bank. Is that OK?
It's 14/1 London Road.

Activity 4

Sara sees a rack with information leaflets in it. She picks up a leaflet about community classes.



Would you like to read and write good English?
Do you have problems with numbers?
Join our small, friendly class to get help.

Where? Park Road Library
When? Tuesdays, 10-12
Who? Women only
How much? Free

Creche available
Café in basement

LITERACY FOR LIFE
ABERDEEN
TELEPHONE: 01224 567434

True or False?

- | | | | |
|---|---|---|---|
| 1 | This class can help you read English. | T | F |
| 2 | This class can help you with your spelling. | T | F |
| 3 | The class is in the school. | T | F |
| 4 | This class is for everyone. | T | F |
| 5 | You can bring your baby. | T | F |
| 6 | The class costs £10. | T | F |
| 7 | The class is on Thursdays. | T | F |
| 8 | You can get something to drink. | T | F |

Lesson
19

Free time and leisure

In the shopping centre

Activity 1

Where is your favourite shopping centre? What can you buy there? Talk with a partner.

Shopping centres often have a department store in them.



Match the goods to the departments

DEPARTMENT	GOODS
Furniture	a pencil
Household	cups
Jewellery	a sofa
Stationery	a kettle
Toiletries	shampoo
Electrical	earrings

Activity 2

You are going to work in pairs. Your teacher will give you each a worksheet

Activity 3

🎧 Track 28



Match the place to the activity.

PLACES	ACTIVITIES
1. a café	a. borrow a book
2. a post office	b. post a parcel
3. a clothes shop	c. make an appointment
4. a surgery	d. try on a jumper
5. a library	e. have a cheese omelette

Listen to Ling. She is in a shopping centre. Answer the questions.

Where is she? What does she want?

1 **In a café to have a cheese omelette**

2 _____

3 _____

4 _____

Activity 4

Now it's your turn! Practise the dialogues with a partner.

1

- A. Next please!
- K. Can I have a cheese omelette, please?
- A. OK. Anything else?
- K. No, thanks. How much is that?
- A. £3.50, please.
- K. There you are.
- A. Thank you.

2

- K. Hi, can I try on this jumper, please?
- B. Yes, the changing rooms are over there, next to the door.
- K. Thanks.

3

- C. Morning. How can I help you today?
- K. Can I borrow this book, please?
- C. Do you have your library card please?
- K. Yes, here it is.
- C. That's fine, thanks.

4

- D. Can I help you?
- K. Yes, can I post a parcel please?
- D. First or second class?
- K. Second please.
- D. That's £2.35, please.
- K. There you are.
- D. Thanks

Now try your own dialogues. Use these words:

- a coffee
- this coat
- this CD
- a letter

Lesson
20

Free time and leisure
Review

Activity 1

Track 29

Listen to the prices. Number them as you hear them.

£1.50	
£1.00	
£7.99	
£4.00	
£10.75	
£0.49	

Practise saying the prices with another student.
Read the menu.

LOCH LOMOND CAFÉ	
Menu	
Ham sandwich	£2.10
Ham Salad	£2.99
Pizza	£3.15
Fish and Chips	£3.45
Ice cream	£1.50
Apple pie	£1.75
Chocolate cake	£2.15
Coffee	£1.99
Tea	£1.55
Orange juice	£0.99
Coke	£0.70

Ask and answer questions.

How much is a ham sandwich and a coke?

£2.80 please

Activity 2

Track 30

Word and sentence stress.

You are going to hear some words you can hear in the cafe. Listen and repeat.

Listen again. Write the words in the correct box.

Use these words to help you.

apple pie omelettes £3.10 orange juice sandwich
chewing gum coffee sausage roll lemon cake

Oo	ooO	Ooo
sandwich	£3.10	lemon cake

Can you think of any more words that have the same patterns? Write them in the box.

Listen to some more things you can get in a café, and repeat.

Now fill in the gaps.

Fish and chips

A cup of tea

Coffee and tea

A glass of juice

Milk _____ sugar

A bowl ___ soup

Pizza _____ salad

A plate ___ chips

Can you add some more things in the café with **and** or **of**?

Activity 3

🎧 Track 31

Here are two dialogues in the Loch Lomond Café.
Number them in the correct order.
Check your answers with another student.
Then listen to the dialogues and see if you are right.



- B. Hello. Can I have a ham sandwich, please?
A. £2.20, please.
B. No, that's all, thanks. How much is that?
A. Good morning. Can I help you?
B. OK, thanks
A. Here you are. Anything else?

- B. How much is that?
A. Sure. Here you are.
B. Thanks
A. Hi, can I help?
B. Hi, can I have a pizza please?
A. That's £5.14, please
B. Yes, can I have a cup of coffee?
A. OK. Anything to drink?
A. 1,2,3,4 pounds and 86 pence, thank you.

Activity 4

You want to join a local sports club. The customer assistant asks you to fill in a form.

Read it carefully and fill it in.

APPLICATION FORM FOR MEMBERSHIP	
USE BLOCK CAPITALS PLEASE	
SURNAME	<input type="text"/>
FORENAME	<input type="text"/> <input type="text"/>
TITLE	<input type="text"/> D.O.B. <input type="text"/>
HOUSE NO.	<input type="text"/>
STREET	<input type="text"/>
TOWN	<input type="text"/>
POSTCODE	<input type="text"/>
TEL. NO.	<input type="text"/>

Activity 5

Here are 10 words you will see in a department store.

Exercise 1

Circle the correct word.

- | | | | | |
|----|-------------|------------|------------|------------|
| 1 | sfa | soffa | sofa | sahfuh |
| 2 | ketuhl | ketle | kihtuhl | kettle |
| 3 | statoinnery | stotainory | stitoenury | stationery |
| 4 | furnihhur | furnituri | furniture | furniure |
| 5 | depatment | departent | department | deparment |
| 6 | electricel | eletrical | elecrical | electrical |
| 7 | toiletres | tioletreis | toiletres | toiletrays |
| 8 | household | househald | heasuhold | huosehald |
| 9 | aerring | earrigns | earrings | aerrigs |
| 10 | jewellery | jewwellery | jiwellery | jeweellery |

Exercise 2

Do this exercise without looking at Exercise 1!

Fill in the missing vowels.

Hint: Cross off each letter from this list after using it.

i i e e i i e a e u e e u a o e o
e a e a e u e a i e e i o e o e o

1.	d _ p _ rtm _ nt	2.	_ _ rr _ ngs
3.	h _ _ s _ h _ ld	4.	st _ t _ _ n _ ry
5.	k _ ttl _	6.	j _ w _ ll _ ry
7.	t _ _ l _ tr _ _ s	8.	s _ f _
9.	_ l _ ctr _ c _ l	10.	f _ rn _ t _ r _

Now check your answers with your answers for Part 1.