

Qualification Structures – National Certificates in Travel and Tourism

(SCQF level 5) – 12 credits (72 SCQF points) – G8YT 45

**National Certificate in Travel & Tourism at SCQF level 5
(Candidate must complete all the mandatory units)**

Unit	Code	SCQF Level	SCQF Points	SQA Credit Value
Mandatory:				
Travel and Tourism: An Introduction	DM4L 11	5	6	1
Business Practices in Travel and Tourism	DM4M 11	5	6	1
Tourist Destinations	DM4N 11	5	6	1
Selling Skills	F3PJ 11	5	6	1
Skills for Customer Care	F38X 11	5	6	1
Travel and Tourism: Enhancing Skills for Employment	F3PL 11	5	6	1

**Optional Section – Candidate must complete a further 6 credits
(at least one Unit of 0.5 credits which must be at SCQF level 5) from:**

Optional	Code	SCQF Level	SCQF Points	SQA Credit Value
Subject Related Units:				
Understanding Tourism in the Local Area	DV3C 10	4	6	1
Local Tourism Product Knowledge	DV3D 10	4	6	1
Holiday Planning	DM4E 10	4	6	1
Holiday Issues	DM4G 10	4	6	1
Holiday Destinations	DM4J 10	4	6	1
European and Mediterranean Area Tourist Destinations	F3PF 11	5	6	1
Popular Longhaul Tourist Destinations	F3PG 11	5	6	1
British Isles Tourist Destinations	F3PE 11	5	6	1
Accommodation and Package Holidays	F3PC 11	5	6	1
Tour Guiding : An Introduction	F3PK 11	5	6	1
Resort Representation: An Introduction	F3PH 11	5	6	1
Working as Air Cabin Crew: An Introduction	F3PM 11	5	6	1

Airport Ground Operations: An Introduction	F3PD 11	5	6	1
Working as Air Cabin Crew	F3P7 12	6	6	1
Airport Ground Operations	F3P8 12	6	6	1
Travel and Tourism Study Visit	F3PA 12	6	6	1
Structure of Travel and Tourism Industry or Travel Industry: An Introduction	DM4P 12 or F3PB 12	6	6	1
Marketing in Travel and Tourism: An Introduction	DM4R 12	6	6	1
Tourist Destinations	DM4N 12	6	6	1
The Scottish Tourism Product: An Introduction	DM4T 12	6	6	1
Air Travel : An Introduction	DF6M 12	6	12	2
Surface Travel	DF6L 12	6	6	1
Travel Agency Practice and Procedures	DF6K 12	6	12	2
Selling the Travel and Tourism Product	F3P9 12	6	6	1
Broadening Units:				
Food Hygiene for the Hospitality Industry	D8KY 10	4	3	0.5
Working Safely in the Hospitality Industry	F4SK 10	4	3	0.5
Event Organisation	F3PN 12	6	6	1
Creative Thinking and Goal Setting	DV91 11	5	6	1
Marketing: Basic Principles	F390 11	5	6	1
First Aid	F19M 11	5	6	1
Work Experience	D36H 10	4	6	1
Hospitality Front Office Skills	F4SP 10	4	6	1
Food and Beverage Service Counter	F4SL 10	4	6	1
Accommodation Operations	F4SN 10	4	6	1
PC Passport: Introduction to the Internet and on-line communications	F1F9 10	4	6	1
Personal Development: Self in Society	F37W 10	4	6	1
Personal Development: Self and Work	F37X 10	4	6	1
Personal Development: Self Awareness	F2FV 10	4	6	1
Contact Centre Skills: Call Handling	DN8E 10	4	6	1
Contact Centre Skills: Personal and Organisational Effectiveness	DN8H 10	4	6	1
Telephone Communication Skills	D0YD 11	5	3	0.5
Communication	F3GB 10	4	6	1
Information Communication Technology	F3GC 10	4	6	1
Problem Solving	F3GD 10	4	6	1
Numeracy	F3GF 10	4	6	1
Working With Others	F3GE 10	4	6	1
Language Units - a maximum of 3				

credits may be chosen from the following options				
French for Work Purposes	F3CG 09	3	6	1
Spanish for Work Purposes	F3C7 09	3	6	1
German for Work Purposes	F3CC 09	3	6	1
Italian for Work Purposes	F3CB 09	3	6	1
Cantonese for Work Purposes	F3CF 09	3	6	1
Mandarin for Work Purposes	F3CA 09	3	6	1
Russian for Work Purposes	F3C8 09	3	6	1
Polish for Work Purposes	F3C9 09	3	6	1
Urdu for Work Purposes	F3CE 09	3	6	1
Gaelic (learners) for Work Purposes	F3CD 09	3	6	1
English for Speakers of Other Languages: Work and Study-related Contexts	F1AE 09	3	6	1
External Assessment Credits - a maximum of 3 credits may be chosen from the following options:				
(external assessment) for Int 1 Travel and Tourism	X217 10	4	6	1
(external assessment) for Int 2 Travel and Tourism	X217 11	5	6	1
(external assessment) for Higher Travel and Tourism	X217 12	6	6	1
(external assessment for) Int 2 Selling overseas Tourist Destinations)	X03T 11	5	6	1
(external assessment) for Higher Selling Scheduled Air Travel	X06J 12	6	6	1
(external assessment) for Higher Retail Travel	X06K 12	6	6	1

(SCQF 6) – 12 credits (72 SCQF points) – G8YV 46

**National Certificate in Travel & Tourism at SCQF level 6
(Candidate must complete all the mandatory units.)**

Unit	Code	SCQF Level	SCQF Points	SQA Credit Value
Mandatory:				
Travel and Tourism: Enhancing Skills for Employment	F3PL 11	5	6	1
Structure of Travel and Tourism Industry	DM4P 12	6	6	1
Marketing in Travel and Tourism : An Introduction	DM4R 12	6	6	1
Tourist Destinations	DM4N 12	6	6	1
Selling the Travel and Tourism Product	F3P9 12	6	6	1
Skills for Customer Care	F38Y 12	6	6	1
Travel and Tourism Study Visit	F3PA 12	6	6	1

**Optional Section – Candidate must complete a further 5 credits
(at least one of which must be at SCQF level 6) from:**

Optional	Code	SCQF Level	SCQF Points	SQA Credit Value
Subject Related Units:				
European and Mediterranean Area Tourist Destinations	F3PF 11	5	6	1
Popular Longhaul Tourist Destinations	F3PG 11	5	6	1
British Isles Tourist Destinations	F3PE 11	5	6	1
Accommodation and Package Holidays	F3PC 11	5	6	1
Travel and Tourism: An Introduction	DM4L 11	5	6	1
Business Practices in Travel and Tourism	DM4M 11	5	6	1
Tourist Destinations	DM4N 11	5	6	1
Tour Guiding : An Introduction	F3PK 11	5	6	1
Resort Representation: An Introduction	F3PH 11	5	6	1
Working as Air Cabin Crew: An Introduction	F3PM 11	5	6	1
Airport Ground Operations: An Introduction	F3PD 11	5	6	1
Selling Skills	F3PJ 11	5	6	1
Working as Air Cabin Crew	F3P7 12	6	6	1

Airport Ground Operations	F3P8 12	6	6	1
The Scottish Tourism Product: An Introduction	DM4T 12	6	6	1
Air Travel : An Introduction	DF6M 12	6	12	2
Surface Travel	DF6L 12	6	6	1
Travel Agency Practice and Procedures	DF6K 12	6	12	2
Broadening Units:				
Food Hygiene for the Hospitality Industry	D8KY 11	5	3	0.5
Working Safely in the Hospitality Industry	F4SK 10	4	3	0.5
Event Organisation	F3PN 12	6	6	1
First Aid	F19M 11	5	6	1
Work Experience	D36H 11	5	6	1
Creative Thinking and Goal Setting	DV91 11	5	6	1
Service of Food and Drink	D04R 11	5	6	1
Hospitality Reception Skills	D292 11	5	6	1
Accommodations and Facilities Servicing	D293 11	5	6	1
Personal Development: Self in Society	F37W 11	5	6	1
Personal Development: Self and Work	F37X 11	5	6	1
Personal Development: Self Awareness	F2FV 11	5	6	1
Contact Centre Skills: Call Handling	DN8E 10	4	6	1
Contact Centre Skills: Personal and Organisational Effectiveness	DN8H 10	4	6	1
Telephone Communication Skills	D0YD 11	5	3	0.5
PC Passport: Internet and on-line communication	F1FD 11	5	6	1
Communication	F3GB 11	5	6	1
Information Communication Technology	F3GC 11	5	6	1
Problem Solving	F3GD 11	5	6	1
Numeracy	F3GF 11	5	6	1
Working With Others	F3GE 11	5	6	1
Language Units - a maximum of 3 credits may be chosen from the following options				
French for Work Purposes	F3CG10	4	6	1
Spanish for Work Purposes	F3C7 10	4	6	1
German for Work Purposes	F3CC 10	4	6	1
Italian for Work Purposes	F3CB 10	4	6	1
Cantonese for Work Purposes	F3CF 10	4	6	1
Mandarin for Work Purposes	F3CA 10	4	6	1
Russian for Work Purposes	F3C8 10	4	6	1
Polish for Work Purposes	F3C9 10	4	6	1
Urdu for Work Purposes	F3CE 10	4	6	1
Gaelic (learners) for Work Purposes	F3CD 10	4	6	1

English for Speakers of Other Languages: Work and Study-related Contexts	F1AE 10	4	6	1
External Assessment Credits - a maximum of 3 credits may be chosen from the following options:				
X code (external assessment) for Int 2 Travel and Tourism	X217 11	5	6	1
X code (external assessment) for Higher Travel and Tourism	X217 12	6	6	1
X code (external assessment for) Int 2 Selling overseas Tourist Destinations)	X03T 11	5	6	1
X code (external assessment) for Higher Selling Scheduled Air Travel	X06J 12	6	6	1
X code (external assessment) for Higher Retail Travel	X06K 12	6	6	1

Red = Exam based National Course/Unit

Blue = Project based National Course /Unit