

Key abbreviations at a glance

AA	Automobile Association
ABTA	Association of British Travel Agents
ACORN	A Classification of Residential Neighbourhoods
AIM	Association of Independent Museums
ALVA	Association of Leading Visitor Attractions
AONB	Area of Outstanding Natural Beauty
ARELS	Association of Recognised English Language Schools
ATOC	Association of Train Operating Companies
B&B	Bed and breakfast
BAA	British Airports Authority
BABA	Book-a-bed-ahead
BACD	British Association of Conference Destinations
BAFA	British Arts Festivals Association
BC	British Council
BHA	British Hospitality Association
BITOA	British Incoming Tour Operators Association (now UKInbound)
BTA	British Tourist Authority (now VisitBritain)
BTTF	British Travel Trade Fair
CAA	Civil Aviation Authority
CABE	Commission for Agriculture and the Built Environment
CAMRA	Campaign for Real Ale
CBI	Confederation of British Industry
CIM	Chartered Institute of Marketing
CIMTIG	Chartered Institute of Marketing Travel Industry Group
CPRE	Council for the Protection of Rural England
CPT	Confederation of Passenger Transport UK
CRS	Computerised Reservation System
CTC	Coach Tourism Council
CTC	Cyclists' Touring Club
DCMS	Department for Culture, Media and Sport
DDA	Disability Discrimination Act
DEFRA	Department for Environment, Food and Rural Affairs
DINKS/DINKYs	Double Income No Kids Yet
DMO	Destination Management Organisation
DMS	Destination Management System
DRC	Disability Rights Commission
DTI	Department for Trade and Industry
EFL	English as a Foreign Language
EH	English Heritage
ERDF	European Regional Development Fund
ETB	English Tourist Board (which then became the English Tourism Council)
ETC	English Tourism Council (which then became VisitBritain)

EU	European Union
F&B	Food and Beverage
FIT	Fully Inclusive Tour
FIYTO	Federation of International Youth Travel Organisation
FMD	Foot and Mouth Disease
GDP	Gross Domestic Product
GDS	Global Distribution System
GLA	Greater London Authority
GNP	Gross National Product
HCIMA	Hotel and Catering International Management Association
HHA	Historic Houses Association
HLF	Heritage Lottery Fund
IATA	International Air Transport Association
ICOMOS	International Council on Monuments and Sites
ICT	Information and Communications Technology
IiP	Investors in People
ILAM	Institute of Leisure and Amenity Management
IPS	International Passenger Survey
IT	Inclusive Tour
IT	Information Technology
ITG	Institute of Tourist Guiding
ITMA	Incentive Travel and Meetings Association
IYHF	International Youth Hostel Federation
LDA	London Development Agency
LGA	Local Government Association
LSC	Learning and Skills Council
LTB	London Tourist Board (now VisitLondon)
MAFF	Ministry of Agriculture, Fisheries and Food (now DEFRA)
MGC	Museums and Galleries Commission
MIA	Meetings Industry Association
MICE	Meetings, Incentive Travel, Conventions and Exhibitions
MMC	Monopolies and Mergers Commission
NDPB	Non-Departmental Public Body
NGO	Non-Government Organisation
NQAS	National Quality Assurance Scheme
NT	National Trust
NTB	National Tourist Board
NTS	National Trust for Scotland
ONS	Office for National Statistics
QA	Quality Assurance
RAC	Royal Automobile Club
RADAR	Royal Association for Disability and Rehabilitation
RDA	Regional Development Agency
REVPAR	Revenue Per Available Room Per Annum
RNIB	Royal National Institute for the Blind
RNID	Royal National Institute for the Deaf

RPI	Retail Price Index
RTB	Regional Tourist Board
SDS	Skills Development Scotland
SITE	Society of Incentive Travel Executives
SME	Small and Medium Enterprise
SNH	Scottish National Heritage
SPAB	Society for the Protection of Ancient Buildings
SSSI	Site of Special Scientific Interest
TIC	Tourist Information Centre
TIP	Tourism Information Point
TMI	Tourism Management Institute
TSA	Tourism Satellite Account
UKTS	United Kingdom Tourism Survey
UN	United Nations
UNESCO	United Nations Educational, Scientific and Cultural Organization
VAQAS	Visitor Attractions Quality Assurance Service
VAT	Value Added Tax
VFR	Visiting Friends and Relatives
WHS	World Heritage Site
WTM	World Travel Market
WTO	World Tourism Organization
WTTC	World Travel and Tourism Council
YHA	Youth Hostel Association