
Overview

What this standard is about

This standard is about evaluating the performance of suppliers. It deals with obtaining and evaluating information in regard to supplies and suppliers. It involves assessing all relevant factors and providing results of reviews of supplier performance which comply with procedures.

Who this standard is for

This standard is for supply chain practitioners. This could, for example be in purchasing, freight logistics operations or transport management roles.

[SQA Unit Code – DX5M 04] V1

SfL100 Evaluate the performance of suppliers

Performance criteria

You must be able to:

- P1 confirm the **supplies** that have been ordered
- P2 obtain information on the **supplies** provided by suppliers
- P3 evaluate information on the performance of suppliers
- P4 identify the suppliers that have achieved the **specifications**
- P5 assess the risk to the **supply chain** of continuing to use suppliers
- P6 provide the results of the evaluation to **colleagues**
- P7 comply with procedures for evaluating the performance of suppliers

[SQA Unit Code – DX5M 04] V1

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Knowledge and understanding

You need to know and understand:

- K1 evaluation methods and procedures
- K2 information sources on **supply chain** processes
- K3 legal and regulatory requirements
- K4 organisational objectives and activities
- K5 presentation theories, models, and practices
- K6 procurement theories, models, and practices
- K7 supplier evaluation methods and procedures
- K8 **supply chain** management theories, models, and practices

[SQA Unit Code – DX5M 04] V1

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Additional Information

Glossary

1. **Colleagues:** Permanent, temporary, agency staff
2. **Supplies:** Any combination of goods or services that are procured, delivered or stored in the supply chain
3. **Supply chain:** Procurement, purchasing and supply, logistics, transport, and operations management, within and between international boundaries
4. **Specifications:** A set of requirements to be satisfied by a material product or service

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Suite Supply Chain Management

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