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## Overview

### **What this standard is about**

This standard is about monitoring the flow of returned supplies. It deals with collating and analysing information in regard to the flow of returned supplies. It involves identifying any problems and providing results of analysis and making recommendations in regard to the flow of returned supplies.

### **Who this standard is for**

This standard is for supply chain practitioners. This could, for example be in purchasing, freight logistics operations or transport management roles.

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## SfL131 Monitor the flow of returned supplies

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### Performance criteria

*You must be able to:*

- P1 confirm information on the **supplies** being returned
- P2 collate and prepare data on the flow of returned **supplies**
- P3 analyse information on the flow of returned **supplies**
- P4 identify any problems with the flow of returned **supplies**
- P5 provide the results of the analysis to **colleagues**
- P6 recommend options for improving the flow of returned **supplies**
- P7 comply with procedures for monitoring the flow of returned **supplies**

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### Knowledge and understanding

*You need to know and understand:*

- K1 analysis methods and procedures
- K2 cost and benefit analysis methods and procedures
- K3 information sources on **supply chain** processes
- K4 logistics theories, models, and practices
- K5 organisational objectives and activities
- K6 performance measurement and benchmarking theories, models, and practices
- K7 **supply chain** management theories, models, and practices

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### Additional Information

#### Glossary

1. **Colleagues:** Permanent, temporary, agency staff
2. **Supplies:** Any combination of goods or services that are procured, delivered or stored in the supply chain
3. **Supply chain:** Procurement, purchasing and supply, logistics, transport, and operations management, within and between international boundaries

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**Originating organisation** Skills for Logistics

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**Original URN** NSfL131

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**Relevant occupations** Professional Occupations; Managers and Senior Officials; Business Analyst; Transportation operations and maintenance; Retail and commercial enterprise; Retailing and wholesaling; Warehouse and distribution; Business management; Production Managers; Functional Managers; Quality and Customer Care Managers; Managers in Distribution, Storage and Retail; Business and Statistical Professionals; General; Vehicle Trades; Transport Associate Professionals; Business and Finance Associate Professionals

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**Suite** Supply Chain Management

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**Key words** Monitor, returned supplies, supply chain