

Overview

This unit is providing services to enhance, maintain, repair and remove nails on the hands and feet, using wraps. It covers consulting with the client to establish their requirements and recognising any contra-indications that may affect the service. It also covers preparing and applying wrap overlays to the natural nail and tips to extend and cosmetically improve the nail. The ability to tailor the service and aftercare advice to suit individual client needs, is also required.

To carry out this unit you will need to maintain effective health, safety and hygiene throughout your work. You will also need to maintain your personal appearance and good communication with the client.

The main outcomes of the unit are:

- 1. maintain safe and effective methods of working when enhancing, maintaining and removing wrap nail enhancements
- 2. consult, plan and prepare for the wrap nail enhancement services
- 3. apply wrap overlays to natural nails
- 4. apply tip and wrap overlays
- 5. maintain wrap enhancements
- 6. remove wrap enhancements
- 7. provide aftercare advice

Enhance and maintain nails using wraps

Performance criteria

You must be able to:	P1	maintain safe and effective methods of working when enhancing, maintaining and removing wrap nail enhancements by
		P1.1. preparing the work area and environment to meet legal, hygiene
		and industry Code of Practice for Nail Services requirements P1.2. ensuring your personal appearance meets accepted industry
		Code of Practice for Nail Services and organisational
		requirements P1.3. wearing suitable personal protective equipment for the service
		that conforms to the industry Code of Practice for Nail Services
		P1.4. ensuring all tools and equipments are cleaned using the correct methods
		P1.5. effectively disinfecting your hands prior to nail services
		P1.6. selecting and correctly positioning suitable equipment, materials and products for the nail services
		P1.7. ensuring your own posture and position minimises fatigue and the risk of injury whilst working
		P1.8. ensuring the client is in a comfortable and relaxed position that
		permits access and minimises the risk of injury to you and the client
		P1.9. using chemicals in a safe manner without risk of overexposure to self and clients
		P1.10. taking appropriate and prompt remedial action where contra-
		actions occur during the course of the nail service P1.11. disposing of waste correctly to meet local authority
		requirements and the industry Code of Practice for Nail
		Services
		P1.12. ensuring that the service is cost effective and is carried out within a commercially viable time
		P1.13. leaving the work area and equipment in a condition suitable for further nail services
		P1.14. ensuring the client's records are up-to-date, accurate, easy to read and signed by the client and technician
	P2	consult, plan and prepare for the wrap nail enhancement services
		by
		P2.1. using consultation techniques in a polite and friendly manner to record the service plan
		P2.2. obtaining signed, written informed consent from the client prior to carrying out the service
		P2.3. ensuring that informed and signed parental or guardian consent is obtained for minors prior to any service
		P2.4. ensuring that a parent or guardian is present throughout the

Enhance and maintain nails using wraps

	service for minors under the age of 16
5.	asking your client appropriate questions to it

- P2.5. asking your client appropriate questions to identify if they have any contra-indications to nail services
- P2.6. accurately recording your client's responses to questioning
- P2.7. taking the **necessary action** in response to any identified contra-indications
- P2.8. encouraging clients to ask questions to clarify any points
- P2.9. ensuring client advice is given without reference to a specific medical condition and without causing undue alarm and concern
- P2.10. effectively disinfecting the area to be treated
- P2.11. effectively removing any existing nail polish or nail enhancements to restore the nails to a natural condition, if required
- P2.12. accurately identifying the condition of the nails and skin
- P2.13. identifying any corrective work to suit the client's natural **nail** shape and condition
- P2.14. explaining your assessment of the client's nail and skin condition in a clear way to help their understanding
- P2.15. recommending nail enhancements to suit the client's **nail shape and condition**
- P2.16. agreeing the service and outcomes that are acceptable to your client and meet their needs

P3 apply wrap overlays to natural nails by

- P3.1. removing skin debris to leave the cuticle neat and undamaged
- P3.2. filing the free edge to achieve the required shape and length
- P3.3. removing surface shine and dehydrating the natural nail to ensure maximum adhesion of overlay
- P3.4. adapting **wrap fabrics** and techniques to effectively cosmetically enhance **nail shapes and conditions**
- P3.5. applying the product leaving a free margin around the cuticle and side wall area of the nail in accordance with manufacturer's instructions
- P3.6. using filing techniques to leave the nail balanced to the required shape and length
- P3.7. using buffing techniques effectively to create a high shine finish
- P3.8. ensuring the finished nail enhancements are to the client's satisfaction and meet the agreed service plan

P4 apply tip and wrap overlays by

- P4.1. removing skin debris to leave the cuticle neat and undamaged
- P4.2. filing the free edge to achieve the required shape and length
- P4.3. removing surface shine and dehydrating the natural nail to ensure maximum adhesion of overlay
- P4.4. selecting the correct tip size and customising it to suit the client's natural nail

	P4.5.	correctly adhering tip to the natural nail to ensure longevity
	P4.6.	
		suits the client's natural nail shape, if required
	P4.7.	ensuring the cutting, shaping and blending of tips causes no
		damage to the natural nail and is undetectable, if required
	P4.8.	
	P4.9.	applying the product leaving a free margin around the cuticle
		and side wall area of the nail in accordance with manufacturer's instructions
	P4.10	. adapting wrap fabrics and techniques to effectively
		cosmetically enhance nail shapes and conditions
	P4.11	. using filing techniques to leave the nail balanced to the required
		shape and length
	P4.12	using buffing techniques effectively to create a high shine finish
	P4.13	. ensuring the finished nail enhancements are to the client's
		satisfaction and meet the agreed service plan
P5	maint	ain wrap enhancements by:
	P5.1.	accurately identifying and resolving any problems with the nail
		enhancements
	P5.2.	removing skin debris to leave the cuticle neat and undamaged
	P5.3.	filing the free edge to achieve the required shape and length
	P5.4.	ensuring the exposed natural nail is cleaned and dehydrated
		prior to nail maintenance
	P5.5.	correctly using nail maintenance techniques to restore the nail
		enhancement to its original condition, following manufacturer's
		instructions
	P5.6.	ensuring the finished nail enhancements are to the client's
		satisfaction and meet the agreed service plan
P6	remov	ve wrap enhancements by
	P6.1.	using wrap <removal and="" effectively,="" following<="" safely="" td="" techniques=""></removal>
		manufacturer's instructions
	P6.2.	5 1 5
		undamaged and free from product
	P6.3.	ensuring the finished result is to the client's satisfaction and
		meets the agreed service plan,
P7	provid	de aftercare advice by
	P7.1.	giving advice and recommendations accurately and
		constructively
	P7.2.	giving your clients suitable advice specific to their individual
		needs

Knowledge and understanding		
You need to know and	Orga	anisational and legal requirements
understand:	K1	your responsibilities under relevant health and safety legislation and the industry Code of Practice for Nail Services
	K2	the importance of not discriminating against clients with illnesses and disabilities and why (eg Disability Discrimination Act)
	K3	why it is important, when treating minors under 16 years of age, to have a parent or guardian present
	K4	why minors should not be given services without informed and signed parental or guardian consent
	K5	the legal significance of gaining signed, informed client consent to treatment
	K6	the importance and reasons for keeping records of clients, their services and gaining client signatures
	K7	the importance of the correct storage of client records in relation to the Data Protection Act
	K8	the possible risks to yourself of ineffective positioning of clients and how to avoid potential discomfort and injury to yourself
	K9	why it is important to maintain standards of hygiene and the principles for avoiding cross-infection
	K10	how to minimise and dispose of waste from wrap nail enhancement service
	K11	your salon services times and the importance of completing nail services in a commercially viable time
	K12	the salon pricing structures for wrap enhancements
You need to know and understand:		to work safely and effectively when providing wrap enhancements,
understand.		ntenance and removal
		the type of personal protective equipment that should be available and used by yourself
		why it is important to use personal protective equipment
	K15	what is contact dermatitis and how to avoid developing it when carrying out wrap enhancement, maintenance and removal
	K16	how to prepare, use and maintain tools, equipment and materials for the wrap nail enhancements
	K17	methods of disinfecting and sterilising tools and equipment
	K18	the importance of and reasons for disinfecting hands and how to do this effectively
	K19	the necessary environmental conditions for nail services (including lighting, heating, ventilation and general comfort) and why these are important
	K20	why it is important to maintain standards of hygiene and the principles for

		avoiding cross-infection
	K21	how to effectively and safely position tools and materials for wrap enhancements
	K22	how to avoid potential discomfort and injury to yourself and the risks of poor positioning to clients
	K23	the condition in which the work area should be left and why this is important
You need to know and	Con	sult, plan and prepare for the treatment with clients
understand:	K24	how to use effective consultation techniques when communicating with clients from different cultural and religious backgrounds, age, disabilities and gender for this treatment
	K25	how to give effective advice and recommendations to clients
	K26	the questioning and listening skills you need in order to find out information
	K27	how to conduct a nail and skin analysis
		the importance of questioning clients to establish any contra-indications to wrap enhancements
	K29	why it is important to record client responses to questioning
	K30	the legal significance of client questioning and of recording the client's responses
	K31	how to prepare service plans
	K32	why it is important to encourage and allow time for clients to ask questions
	K33	the importance of and reasons for not naming specific contra-indications
		when encouraging clients to seek medical advice
You need to know and	Con	tra-indications and contra-actions
understand:	K34	the types of conditions and disorders that may contra-indicate the service and why (eg fungal, bacterial, viral and parasitic infections to the skin and nails, severe nail separation or damage, severe eczema, psoriasis and dermatitis)
	K35	the types of conditions and disorders that may restrict the service and why (eg minor nail separation, minor eczema, psoriasis and dermatitis, severely bitten or damaged nails, unknown swelling and redness)
	K36	the importance of questioning clients to establish any contra-indications to nail services
	K37	the importance of and reasons for not naming specific contra-indications when referring clients to a general practitioner
	K38	the contra-actions which may occur during or after the service and how to deal with them (eg allergic reactions, overexposure and exo-thermic reaction, bacterial infections, nail separation, lifting of product, premature loss of extension)

Enhance and maintain nails using wraps

You need to know and	Anatomy and physiology
understand:	K39 the structure of the nail unit (ie the nail plate, nail bed, matrix, cuticle,
	lunula, hyponychium, eponychium, perionychium, free edge, the lateral
	nail fold)
	K40 the process of nail growth (ie nail formation, growth rate, factors affecting
	growth, the effects of damage on growth, nail thickness)
	K41 the structure and function of the skin (ie dermis, epidermis,
	subcutaneous layer, appendages)
	K42 the different natural nail shapes you are likely to come across during
	wrap services and how this can affect your service plan (eg hook, spoon,
	fan and bitten)
You need to know and	Wrap nail service
understand:	K43 the chemical composition of wraps
	K44 the chemical reaction that takes place during the curing process
	K45 the importance of using the correct methods and techniques to avoid
	overexposure
	K46 the key differences in application and process for gel, wraps, liquid and
	powder
	K47 how to adapt application techniques to meet the nail shapes and
	conditions on the hands and feet in the range
	K48 the different products and techniques to cosmetically enhance nail
	shapes and conditions in the range
	K49 the importance of natural nail preparation prior to nail enhancement
	services
	K50 the importance of preparation and safe use of files and buffers to prevent
	nail and skin damage (eg grit, grip and pressure)
	K51 how to select and use various types of files and buffers for nail enhancement services
	K52 the features and benefits of wrap fabrics
	K53 the action of nail enhancement products on nails, cuticle and skin
	K54 how the incorrect application of nail enhancements can damage the
	natural nails and surrounding soft tissue
	K55 the action of nail enhancement products on nails, cuticle and skin
	K56 why it is important to leave a free margin around the cuticle and side wall
	area
	K57 the importance of achieving maximum strength, appearance and
	longevity by use of correct nail balance and shaping
	K58 the importance of choosing the correct size and type of tip
	K59 the advantages and disadvantages of using blended and unblended tips
	K60 the importance of correct tip application and blending
You need to know and	Maintenance and repair
understand:	K61 the techniques for repairing natural nails including splits, cracks, flaking

	 and breakages K62 the techniques for repairing nail enhancements including lifting, cracking, premature loss and discolouration K63 the factors that influence maintenance requirements for the wrap system K64 the importance of selecting and carrying out the correct removal techniques for the wrap system
You need to know and	Aftercare advice for clients
understand:	K65 aftercare, maintenance and removal requirements for wrap nail enhancements
	K66 recommended intervals between wrap nail enhancement services
	K67 the contra-actions that could occur after nail services and what advice to give to clients
	K68 suitable home care products and how to apply them
	K69 how to deal with accidental damage

Enhance and maintain nails using wraps

Additional Information

Scope/range related to performance criteria

- 1. **Consultation techniques** include:
 - 1.1. questioning

manual

- 1.2. visual
- 1.3.
 - 1.4. reference to client records

2. Necessary action includes:

- 2.1. encouraging the client to seek medical advice
- 2.2. explaining why the treatment cannot be carried out
- 2.3. modifying the treatment

3. Nail shapes and conditions include:

- 3.1. bitten
- 3.2. ski jump
- 3.3. fan
- 3.4. misshapen
- 3.5. split

4. Problems with enhancements are:

- 4.1. lifting of product
- 4.2. cracking and splitting of product
- 4.3. loss of artificial nail structure
- 4.4. discolouration of product
- 4.5. damage of natural nails

5. Wrap fabrics are:

- 5.1. silk
- 5.2. fibre glass
- 5.3. other

6. Nail maintenance techniques are:

- 6.1. infill
- 6.2. rebalance with fabric
- 6.3. replacement of overlay
- 6.4. repair of overlay

7. Removal covers:

- 7.1. chemical
- 7.2. manual

8. Advice covers:

- 8.1. suitable aftercare products and their use
- 8.2. avoidance of activities which may cause contra-actions

Enhance and maintain nails using wraps

8.3. recommended time intervals in-between wrap nail enhancement

Developed by	Habia
Version number	1
Date approved	June 2009
Indicative review date	June 2011
Validity	Current
Status	Original
Originating organisation	Habia
Original URN	NS - N8
Relevant occupations	Retail and commercial enterprise; Service enterprises; Personal Service Occupations; Hairdressers and Related Occupations
Suite	Nail Services 2009 2009; 511CON PO1561 Welsh Translation of Nail Services NOS
Key words	enhance, maintain, repair, remove nails, hands, feet, wraps