
Overview

This unit is about resolving a range of operational incidents in a fire and rescue context. It covers:

Controlling and extinguishing fires

This is about your ability to work as a team member to respond to emergencies involving all types of fire, tackled by single and multiple crews. You will be required to use the range of personal protective equipment available to you and safely operate appropriate equipment to:

1. access, control and/or extinguish fires
2. minimise damage to property and the environment from the effects of fire and its extinguishment

Resolving incidents other than those involving fire or hazardous materials

This covers your ability to work as a team member to respond to emergency rescue, non-emergency or special services. **Examples** could include:

- 1 persons trapped in vehicles, machinery etc
- 2 pump-outs
- 3 lock-ins
- 4 emergency provision of water
- 5 lock-outs
- 6 support to other agencies

Supporting people involved in an operational incident

This covers your ability to provide both physical and emotional support to people directly and indirectly involved in an operational incident. This will include:

- 1 reassuring and comforting people
- 2 maintaining security at the scene of an incident
- 3 liaising with other agencies
- 4 protecting their privacy and dignity

Performance criteria

You must be able to:

Controlling and extinguishing fires

- P1 confirm what you have to do with the relevant people and keep them updated
- P2 identify the extent, nature and location of the fire and report this to the relevant people as soon as you can
- P3 make best use of your resources, safely and within their limitations, to deal with the fire and its known and anticipated risks

Resolving incidents other than those involving fire or hazardous materials

You must be able to:

- P4 confirm what you have to do with the relevant people and keep them updated
- P5 make best use of your equipment and materials safely and within their limitations to deal with the incident and its known and anticipated risks
- P6 identify the nature of the incident and report this to the relevant people as soon as you can

Supporting people involved in an operational incident

You must be able to:

- P7 support people in a controlled, considerate and compassionate way
- P8 restrict other people's view of the incident where necessary
- P9 report anything which may adversely affect people's safety to the relevant person

In general

You must be able to:

- P10 operate safely within your agreed level of responsibility
- P11 use and adhere to ongoing risk assessment to minimise risk to yourself and others
- P12 communicate with people and agencies in a way that is:
 - P12.1 supportive
 - P12.2 constructive
 - P12.3 positive
 - P12.4 timely
- P13 preserve evidence to meet the needs of an investigation
- P14 safeguard other people's possessions and property and inform the relevant people
- P15 return equipment and materials to the correct place, make sure they are secure and report any faults or low levels of supplies
- P16 complete records and make sure they are in the agreed format, accurate, legible and available to authorised people

Knowledge and understanding

You need to know and understand:

Health and Safety

- K1 hazards and risks of the workplace affecting people and the environment in relation to fires and other operational incidents
- K2 how to make and apply decisions based on the assessment of risk in the case of fires and other operational incidents
- K3 how to apply practices that maximise the health, safety and welfare of yourself and others during fires and other operational incidents

Organisational

You need to know and understand:

- K4 fire service or other legislation relevant to fires and other operational incidents
- K5 record systems specific to your role and their use
- K6 sources and availability of information

Personal and Interpersonal

You need to know and understand:

- K7 how to communicate clearly and effectively with the range of people involved during fires and other operational incidents
- K8 how to treat colleagues and members of the public with respect and consideration, taking account of and accepting diversity
- K9 how to recognise and support distressed people
- K10 lines and methods of communication/reporting during fires and other operational incidents
- K11 roles, responsibilities and limits of authority of yourself, others and other agencies during fires and other operational incidents

Technical

You need to know and understand:

- K12 capabilities and limitations of personal protective and operational equipment used in fires and other operational incidents
- K13 how to select and use personal protective and operational equipment appropriate to the type of fire and operational incident
- K14 roles and responsibilities within the incident command system
- K15 the types of evidence and its importance
- K16 how to identify and preserve evidence
- K17 methods of controlling and extinguishing fires
- K18 causes, effects and behaviour of fire
- K19 the methods employed to gain access, effect entry and maintain egress
- K20 the importance of limiting damage to property and the environment

SFJFF4 - SQA Unit Code FA6L 04

Resolve fire and rescue operational incidents

Developed by Skills for Justice

Version number 2

Date approved March 2009

Indicative review date March 2011

Validity Current

Status Original

Originating organisation Skills for Justice

Original URN SfJ FF4

Relevant occupations Fire-fighters

Suite Operations in the Community

Key words Put out, smother, control, support, emotional
