

## SFLWS28 - H2CW 04

### SfL28 Maintain hygiene standards in handling and storing goods



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#### Overview

##### **What this standard is about**

This standard is about maintaining hygiene standards. It deals with personal hygiene standards and the use of appropriate clothing to protect either the operative, the goods or both.

##### **Who this standard is for**

This standard is relevant to all operatives at every level in logistics operations. Operatives could, for example, be working in warehousing and storage, transport, or freight forwarding

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#### Performance criteria

- You must be able to:*
- P1 confirm any health, safety, and security issues relating to the goods and the **storage environment**
  - P2 apply the standards of personal hygiene required for the handling of goods and the **storage environment**
  - P3 identify and use appropriate clothing relevant to the goods and the **storage environment**
  - P4 identify any special requirements needed to maintain the quality and condition of the goods and the **storage environment**
  - P5 handle goods using the correct **handling methods** and **equipment**
  - P6 dispose of any waste in accordance with operational procedures
  - P7 identify any problems relating to the maintenance of hygiene standards, and take the appropriate action to deal with them
  - P8 record work according to organisational procedures
  - P9 comply with the organisation's procedures and all relevant **legal, safety and operating requirements** relating to hygiene standards in handling and storing goods

#### Knowledge and understanding

*You need to know and understand:*

- K1 health, safety, and security issues relevant to the storage of goods
- K2 nature and characteristics of the goods in storage
- K3 hygiene standards required for specific **storage environments** and activities
- K4 clothing relevant to specific **storage environments** and activities
- K5 special requirements for maintaining the goods and the **storage environment**
- K6 methods of waste disposal
- K7 types of problem found with maintaining hygiene
- K8 roles and responsibilities of different **colleagues**
- K9 the relevant **legal, safety and operating requirements** relating to hygiene standards in handling and storing goods

## Additional Information

### Glossary

1. **Storage environment:** ambient, chilled, dry, outdoors, indoors, ventilated, segregated, restricted access
2. **Handling methods:** manual, mechanical, gravity
3. **Colleagues:** permanent, temporary, agency staff
4. **legal, safety and operating requirements** safety regulations, codes of practice, load restrictions, working time directive, transport regulations
5. **Equipment:** tools, implements, machinery, lifts, conveyors, cranes, mechanical/manual, PPE

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<b>Developed by</b>	Skills for Logistics
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<b>Originating organisation</b>	Skills for Logistics
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<b>Relevant occupations</b>	Environmental conservation; Transportation operations and maintenance; Retailing and wholesaling; Warehouse and distribution; Managers in Distribution, Storage and Retail; General; Skilled Trades Occupations; Vehicle Trades; Transport Drivers and Operatives; Elementary Goods Storage Occupations; Transport Associate Professionals; Arts, Media and Publishing; Librarians and Related Professionals; Crafts, creative arts and design; Quality and Customer Care Managers; Artistic and Literary Occupations; Customer Service Occupations;
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<b>Suite</b>	Warehousing and Storage; Cultural & Heritage Venue Operations;
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<b>Key words</b>	Hygiene, Handling, Storing, Storage, Goods, Materials; Venue;
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