

Overview

This standard is about responding to incidents and emergencies. This could include fire, flood, spillage, contamination or other environmental incidents (on land or water), scenes of crime, accidents and medical emergencies, health and safety and security incidents.

This standard could apply to anyone working in the land-based sector. It is important that you are aware of the procedures that are in place to deal with incidents and emergencies including what to do, how to use appropriate emergency equipment, how to contact the emergency services and other relevant sources of assistance, and what details should be recorded and reported.

Performance criteria

You must be able to:

- P1 in the event of an incident or emergency take action that is appropriate for the situation, within your responsibility, authority and competence, and in line with procedures
- P2 where necessary summon help from the appropriate emergency services or other relevant source of assistance e.g. first aider, manager, health and safety person, vet
- P3 give full and accurate details of the incident or emergency to the relevant emergency service or other responsible persons
- P4 provide support to others assisting with the incident or emergency
- P5 preserve the integrity of evidence where this could be required by the emergency services or other parties e.g. insurance company
- P6 maintain your own safety while responding to incidents or emergencies
- P7 supply information about the incident or emergency that might help to establish the cause and prevent recurrence
- P8 complete required documentation in line with procedures and timescales

Knowledge and understanding

You need to know and understand:

- K1 the types of incident or emergency that could occur in your place of work
- K2 the procedures and specific instructions for responding to incidents and emergencies, including evacuation procedures and contingency plans
- K3 the limits of your responsibility, authority and competence to deal with incidents and emergencies
- K4 the procedures for contacting emergency services or other relevant sources of assistance and the information to give them
- K5 what actions you can take to assist the situation e.g. isolating machinery, use of emergency equipment, evacuating the area
- K6 the importance of effective team work in an emergency situation
- K7 safe practices that should be used when responding to incidents and emergencies
- K8 how to record and report incidents and emergencies

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Respond to incidents and emergencies in the land-based sector



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