

DES27 Evaluate User Testing of Designs - SQA Unit Code H9X7 04

Unit summary

This unit is about your ability to evaluate data obtained from user testing and make recommendations for how the product or product design might need to be changed as a result

This unit is derived from Skillset unit IM14 Evaluate user testing

What you must be able to do

- a) Collate test results
- b) Analyse and evaluate test results
- c) Document your findings in appropriate format
- d) Recommend design changes arising from the test results, to the appropriate person or project team within the company

What you must know:

- 1) How to obtain and analyse user testing information
- 2) How to analyse qualitative and quantitative data from user testing
- 3) How to combine user testing information to create a schedule of potential changes
- 4) How to liaise diplomatically with relevant colleagues, in particular designers and developers, to negotiate changes to the design and subsequent implementation, in line with the use testing results.
- 5) The product's intended function, features and target audience
- 6) Project parameters and design constraints
- 7) The design and functional specification
- 8) The design objectives and client requirements
- 9) Factors that may affect test results and how to mitigate them