

LSI YW29(SQA Unit Code-HD9N 04)

Monitor and evaluate the quality of youth work activities



Overview

This standard is about monitoring and evaluating the quality of youth work activities and programmes. It includes involving young people fully in the process, together with any further colleagues, stakeholders or other organisations involved in the youth work being monitored.

In this standard the term 'other organisations' is used to refer to all relevant and suitable agencies, partners and providers, including local communities, external to own organisation.

This standard is for youth workers involved in working with young people to monitor and evaluate the quality of youth work.

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Performance criteria

You must be able to:

- P1 identify with young people the objectives established for the youth work activities and determine criteria for evaluating the outcomes and the methods and evidence required for monitoring progress
- P2 work with young people in monitoring the youth work activities and the support provided for young people by own organisation, identifying any issues arising and addressing these promptly and correctly
- P3 explore the perceptions of young people regarding the quality of youth work being provided
- P4 encourage others involved with the youth work and the delivery of activities and programmes to provide feedback and evidence towards the progress made against agreed objectives
- P5 review the outcomes achieved by the youth work activities with the young people involved, with others involved in delivering the activities
- P6 explore the outcomes achieved with young people, comparing these against the objectives for the programmes and the agreed evaluation and evidence criteria, identifying the successes and lessons learnt
- P7 identify any obstacles which hindered the success of the youth work activities, and determine how these might be addressed constructively
- P8 use evidence to agree how future youth work activities might be enhanced
- P9 provide evidence and information regarding youth work activities which were effective to others, setting out and promoting clearly the nature of the activities and why they achieved their objectives
- P10 maintain accurate and up to date records of the evidence, findings, conclusions and recommendations agreed
- P11 make relevant evidence and information available to others, whilst ensuring that confidentiality is maintained in line with organisational and statutory requirements

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Knowledge and understanding

You need to know and understand:

- K1 legal, regulatory and ethical requirements relevant to youth work and their impact in own area of work
- K2 the importance of monitoring and evaluating the impact of youth work activities, and how to do this, including the evidence required
- K3 the importance of involving young people, colleagues, stakeholders and other relevant organisations involved in the activities, and methods for achieving their involvement
- K4 indicators, evidence and criteria effective in evaluating the outcomes and success of youth work activities
- K5 how to set objectives and criteria towards evaluating the success of youth work activities
- K6 sources of evidence and information appropriate to monitoring youth work activities, how to access these and methods of verifying and corroborating the information
- K7 how to distinguish between directly observed evidence, evidence from reliable sources and hearsay
- K8 how to distinguish between prejudice and opinions that are backed by evidence
- K9 own organisation's objectives relating to youth work provision and the related activities and programmes
- K10 the importance of promoting the success of youth work, and methods of achieving this, including the dissemination of effective youth work practice
- K11 own role and responsibilities, and from whom assistance and advice can be sought
- K12 the values and principles underpinning youth work

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Additional Information

Values

Working with representatives of the sectors within youth work, LSIS has agreed a suite of values and principles which distinguish youth work from other, sometimes related, activities involving young people. These values and principles are at the core of the work undertaken within youth work and underpin this standard. The behaviours required within this standard include those which reflect particular values and principles.

Behaviours

1. Communicate with others in a positive and constructive manner, recognising their inputs, their areas of expertise, and their role as partners in the process
2. Seek to understand other people's needs and motivations
3. Present information clearly, concisely and accurately
4. Treat young people with respect

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