

LSI YW28(SQA Unit Code-HE05 04)

Work in partnership with agencies to improve developmental opportunities for young people



Overview

This standard is about collaborative working with others in order to provide the best possible outcomes for young people. A key part of collaborative working is developing working relationship with relevant agencies, partners, providers and stakeholders to improve youth work provision and opportunities for young people within the community.

In this standard the term 'other organisations' is used to refer to all relevant and suitable agencies, partners and providers, including local communities and their representatives, which are external to own organisation

This standard is for youth workers who work with other agencies and stakeholders towards enhancing youth work provision and opportunities for young people.

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Performance criteria

You must be able to:

- P1 identify the local agencies, partners and providers and members/representatives of the community which own organisation wishes to work with, to improve opportunities for young people within the community
- P2 identify other organisations with the necessary expertise who may be suitable and able to deliver relevant youth work activities
- P3 identify the aims and objectives of other organisations and communities relevant to improving the opportunities for young people
- P4 assess how appropriate, effective and cooperative key contacts at other organisations are, and determine whether the partnership is fit for purpose
- P5 agree with colleagues actions to enhance the working relationship with other organisations and communities, where it has been determined that existing partnerships can be enhanced
- P6 explore with relevant other organisations the nature, purpose and outcomes of activities and the young people likely to participate, including duration and take-up of activities
- P7 balance the needs and expectations of other organisations and win their support
- P8 establish and agree with other organisations shared aims to benefit young people, and develop coordinated approaches to improving opportunities for young people towards common aims
- P9 agree working arrangements, schedule and responsibilities for undertaking the actions
- P10 identify and agree key performance measures and methods for monitoring and evaluating the agreed actions towards developing effective working relationships with other organisations and communities
- P11 identify the information needed from own organisation by other organisations and make the appropriate information available to those who need it, ensuring that it is relevant, timely, and that key aspects are identified clearly
- P12 promote the value of engaging with other organisations in improving the opportunities for young people
- P13 maintain confidentiality according to regulatory and organisational requirements

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Knowledge and understanding

You need to know and understand:

- K1 legal, regulatory and associated guidelines relevant to working with young people, including the local, social and political context
- K2 the other organisations, including relevant agencies, partners and providers, and community representatives within own community, who can provide information and take action towards improving opportunities for young people, their structures, and who to contact in these when considering both strategic and operational issues
- K3 the aims and objectives of the principal organisations operating within own community relevant to improving developmental opportunities for young people
- K4 the importance of taking into account the culture and values of other organisations, particularly in relation to their priorities in relation to working with young people
- K5 the reasons why there may be conflicts and misunderstandings between different organisations for example, regarding which activities are the most important
- K6 how to challenge constructively other organisations which do not cooperate with own organisation
- K7 why it is important to identify key stakeholders within other relevant organisations
- K8 the nature and scope of youth work provision within own community
- K9 the issues, needs and aspirations of young people within the community relevant to developing opportunities for young people, including enhancing youth work provision
- K10 the importance of effective networks, and of long and medium-term planning in maintaining effective contacts at other organisations
- K11 how to delegate responsibilities and allocate resources when building networks
- K12 principles of effective communication and how to apply them effectively with other organisations, communities and individuals
- K13 what information is appropriate to provide to other organisations and communities and when it needs to be provided
- K14 own organisational and legal procedures regarding confidentiality, data protection and reportable disclosures
- K15 the values and principles underpinning youth work

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Additional Information

Values

Working with representatives of the sectors within youth work, LSIS has agreed a suite of values and principles which distinguish youth work from other, sometimes related, activities involving young people. These values and principles are at the core of the work undertaken within youth work and underpin this standard. The behaviours required within this standard include those which reflect particular values and principles.

Behaviours

1. Model behaviour which shows respect, helpfulness and cooperation
2. Honour commitments made to representatives in other agencies
3. Take personal responsibility for making things happen

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