



Higher National Unit Specification

General information

Unit title: Eyelash Enhancements (SCQF level 7)

Unit code: HW16 34

Superclass: HL

Publication date: November 2017

Source: Scottish Qualifications Authority

Version: 02

Unit purpose

Learners will have the opportunity to research current eye enhancements using a variety of sources and will learn practical skills in eyelash tinting and the application of semi-permanent single lash treatment.

This unit will give learners an opportunity to gain a comprehensive knowledge of the subject including identifying contra-indications, general effects and maintenance requirements of eye lash enhancements. Emphasis will be placed on the selection and use of correct products and equipment throughout.

Learners will participate in a number of activities which will help them to develop the skills contained within this unit. They will also evaluate their own performance in relation to practical skills learned.

This unit is suitable for those who have no previous qualifications or experience.

Outcomes

On successful completion of the unit the learner will be able to:

- 1 Research current eye enhancement treatments.
- 2 Prepare and perform eye enhancement tinting treatment.
- 3 Prepare, perform and maintain semi-permanent single lash enhancement
- 4 Evaluate the treatment.

Higher National Unit Specification: General information (cont)

Unit title: Eyelash Enhancements (SCQF level 7)

Credit points and level

1 Higher National Unit credit at SCQF level 7: (8 SCQF credit points at SCQF level 7)

Recommended entry to the unit

Entry is at the discretion of the centre.

Core Skills

Achievement of this Unit gives automatic certification of the following Core Skills component:

Complete Core Skill None

Core Skill component Critical Thinking at SCQF level 5

There are also opportunities to develop aspects of Core Skills which are highlighted in the Support Notes of this Unit specification.

Context for delivery

If this unit is delivered as part of a group award, it is recommended that it should be taught and assessed within the subject area of the group award to which it contributes.

Equality and inclusion

This unit specification has been designed to ensure that there are no unnecessary barriers to learning or assessment. The individual needs of learners should be taken into account when planning learning experiences, selecting assessment methods or considering alternative evidence.

Further advice can be found on our website www.sqa.org.uk/assessmentarrangements.

Higher National unit specification: Statement of standards

Unit title: Eyelash Enhancements (SCQF level 7)

Acceptable performance in this unit will be the satisfactory achievement of the standards set out in this part of the unit specification. All sections of the statement of standards are mandatory and cannot be altered without reference to SQA.

Where evidence for outcomes is assessed on a sample basis, the whole of the content listed in the knowledge and/or skills section must be taught and available for assessment. Learners should not know in advance the items on which they will be assessed and different items should be sampled on each assessment occasion.

Outcome 1

Research current eye enhancement treatments.

Knowledge and/or skills

- ◆ Research current eye enhancement treatments from a variety of sources
- ◆ Contra-indications and special care conditions
- ◆ General effects and maintenance requirements

Outcome 2

Prepare and perform eye enhancement tinting treatment.

Knowledge and/or skills

- ◆ Consultation techniques
- ◆ Colour characteristics
- ◆ Prepare client for identified treatment
- ◆ Treatment preparation
- ◆ Resources
- ◆ Perform the treatment
- ◆ Provide relevant homecare and aftercare advice

Outcome 3

Prepare, perform and maintain semi-permanent single lash enhancement.

Knowledge and/or skills

- ◆ Consultation techniques
- ◆ Eyelash enhancement systems
- ◆ Prepare client for identified treatment.
- ◆ Treatment preparation
- ◆ Resources
- ◆ Perform the treatment
- ◆ maintenance and removal of the single lash treatment
- ◆ Provide homecare and aftercare advice

Higher National unit specification: Statement of standards (cont)

Unit title: Eyelash Enhancements (SCQF level 7)

Outcome 4

Evaluate the treatment.

Knowledge and/or skills

- ◆ Strengths and weaknesses
- ◆ Feedback from client
- ◆ Feedback from assessor
- ◆ Self-reflection

Evidence requirements for this unit

Learners will need to provide evidence to demonstrate their knowledge and/or skills across all outcomes by showing that they can:

Outcome 1 — Assignment

Research current eye enhancement treatments from a variety of sources, then produce, in open-book conditions, a written assignment which describes current eye enhancement techniques. The assignment must include contraindications, special care conditions, treatment processes, maintenance requirements, duration and cost of treatments. The assignment should include treatments included in the assessment process. The research should be based on current eye enhancement treatments used within the beauty industry.

Outcome 2 — Practical Activity

Demonstrate by practical activity on a minimum of **three** occasions that they are able to:

- ◆ observed practical activity.
- ◆ consult with the client to determine eye enhancement tinting requirements.
- ◆ check for contra-indications and special care requirements.
- ◆ identify colour characteristics to suit the clients lash colour.
- ◆ prepare client for identified eye enhancement tinting treatment.
- ◆ select correct products and resources to be used according to treatment requirements.
- ◆ follow manufacturer's instructions including pre-service testing.
- ◆ perform the treatment in line with current industry practice
- ◆ remove product competently
- ◆ ensure finished result is to the clients satisfaction and record eye enhancement treatment and product selection on client record.
- ◆ provide appropriate homecare and aftercare advice(suitable aftercare products and their uses, avoidance of activities, time intervals in between and present and future product recommendations).

Application should be even and allowed to develop for the required time.

Higher National unit specification: Statement of standards (cont)

Unit title: Eyelash Enhancements (SCQF level 7)

Learners should prevent the spread of colour to the client's skin clothes and surrounding area. All colour should be removed with minimum discomfort to the client.

An assessor observation checklist and completed client record which accurately records all treatments specified, aftercare, homecare, and product recommendations must be used to provide evidence of performance for Outcomes 2 and 3.

Outcome 3 — Practical Activity

Prepare, perform and maintain **one** semi-permanent single lash enhancement and **one** removal through:

- ◆ consulting with the client to determine the desired look for the semi-permanent single lash treatment.
- ◆ check for contra-indications and special care requirements.
- ◆ identifying and assess the clients natural lash health and select the correct lash length , diameter and curl for the treatment.
- ◆ preparing and protect the clients eyes for identified lash enhancement treatment.
- ◆ following manufacturer's instructions.
- ◆ performing the treatment using the correct isolation and bonding techniques.
- ◆ ensuring finished result is to the clients satisfaction.
- ◆ recording eye enhancement treatment and product selection on client record.
- ◆ maintenance advice to client.
- ◆ providing appropriate homecare and aftercare advice(suitable aftercare products and their uses, avoidance of activities, time intervals in between and present and future product recommendations).
- ◆ performing a removal and infill technique.
- ◆ following manufacturer's instructions.

Learners should prepare and protect the surrounding skin and ensure the client lashes are correctly isolated to guarantee minimum discomfort to the client.

An assessor observation checklist and completed client record which accurately records all treatments specified, aftercare, homecare, and product recommendations must be used to provide evidence of performance for Outcomes 2 and 3.

Outcome 4 — Evaluation

Learners will provide evidence to demonstrate that their skills and/or knowledge by showing that they can evaluate the treatment effectiveness and self-reflect on their performance:

- ◆ clearly evaluate and review the effectiveness of the treatment
- ◆ Identify strengths and weaknesses in relation to skills learned
- ◆ record client feedback
- ◆ self-reflect on performance and assessor feedback

A completed client record which accurately records evaluation must be used to provide evidence.



Higher National Unit Support Notes

Unit title: Eyelash Enhancements (SCQF level 7)

Unit support notes are offered as guidance and are not mandatory.

While the exact time allocated to this unit is at the discretion of the centre, the notional design length is 40 hours.

Guidance on the content and context for this unit

Learners will have the opportunity to research current eye enhancements using a variety of sources, eg internet, magazines, companies, and will learn practical skills in eyelash tinting and semi-permanent single lash enhancement. The unit content will give Learners an opportunity to gain a comprehensive knowledge of the subject including identifying contra-indications, special care, general effects and maintenance requirements of eye enhancement treatments. Emphasis will be placed on the selection and use of correct products and equipment throughout the unit. Learners will also consider health and safety requirements while carrying out eye enhancement treatments.

Learners will participate in a number of activities which will help them to develop the skills contained within this unit. They will also evaluate their own performance in relation to practical skills learned.

Practical performance must be carried out on a client.

It is essential that relevant aspects of current health and safety legislation are explained and adhered to as part of the work of this unit.

Key areas of knowledge in this unit are:

Prepare for and perform eye lash enhancement treatments:

- ◆ Expected costs of all eye enhancements and maintenance treatments, learners should fully understand the process including application, maintenance and removal
- ◆ Availability of all eye enhancements
- ◆ Contra-indications — hypersensitivity, eye infections,(conjunctivitis, blepharitis styes,) skin infection (herpes simplex, impetigo scabies) cuts, abrasions, bruising, inflammation or swelling, allergies, positive patch test result (adhesive and tint)
- ◆ Special care — highly nervous client, excessive watery eyes, contact lenses and over processed lashes
- ◆ Effects of all eye enhancements
- ◆ Health and growth rate of natural lashes
- ◆ Semi-permanent lash length, diameter and curl variations client preparation
- ◆ Eyelash tinting — products, resources and procedures

Higher National Unit Support Notes (cont)

Unit title: Eyelash Enhancements (SCQF level 7)

- ◆ Eyelash tinting and semi- permanent single lash treatment procedures
- ◆ Factors affecting choice of tint (encourage learners to work on a variety of lash colour characteristics)
- ◆ Prevention of infection (health, safety and hygiene)
- ◆ Maintenance requirements for all eye enhancements
- ◆ Professional/ethical behaviour, encourage students to work practically on a diverse range of clients
- ◆ Understanding importance of all current health and safety aspects in relation eye enhancement treatments
- ◆ How to respond appropriately to clients
- ◆ Effective communication
- ◆ Working safely in the salon
- ◆ Knowledge of and the importance of adhering to appropriate current legislation and where to find further information on:
 - Health and Safety at Work Act
 - Control of Substances Hazardous to Health [COSHH] Regulations
 - Electricity at Work Regulations
 - Personal Protective Equipment [PPE] at Work Regulations
 - Data Protection Act
 - Provision and Use of Work Equipment Regulations
- ◆ Knowledge of homecare and aftercare
- ◆ No heat, oil, water within the first 24 hours
- ◆ Keep lashes clean and oil free
- ◆ Brush from root to tip each day to free any loose or unruly hairs
- ◆ Avoid using mascara or oil based makeup
- ◆ Return for lash infill on a 2–3 weekly basis or full set in 6–8 weeks
- ◆ Avoid additional chemical treatments post tinting
- ◆ Return for follow up tinting 4–6 weeks

Guidance on approaches to delivery of this unit

There should be an induction to the unit which allows Learners to understand fully what is required and the approaches which will be adopted.

The main approach to learning in this unit should be experiential, practical and Learner-centred. Learners must have the opportunity to learn and develop practical skills in a salon environment where they will experience workplace conditions.

Due to the practical nature of this unit, each part of learning/teaching should incorporate both theory and practical, to facilitate learning. Learners will therefore understand the relevance of the knowledge and understanding more easily as they experience the practical application. The learning and teaching will arise naturally throughout the practical activities.

Practical demonstration followed by supported role-play, initially with peers will enable Learners to practise and gain confidence in consultation techniques before progressing to work on clients. Formative work throughout will enhance performance.

Higher National Unit Support Notes (cont)

Unit title: Eyelash Enhancements (SCQF level 7)

The importance of working safely and following hygiene salon procedures should be stressed.

Learners will be shown how to carry out a variety of treatments which must include eyelash and tinting application, following correct sequence, time, application, maintenance and removal where applicable.

The selection and use of correct products, tools and equipment will be emphasised throughout.

Giving relevant aftercare, homecare and product recommendations to clients will increase Learners knowledge of the product range and build confidence.

It is important that Learners are made aware of the fact that the handling, disposing and storing of equipment and materials must comply with both the organisations and manufacturer's instructions and legal requirements.

Achievement of this unit will be dependent on learner being able to carry out practical activities either in a realistic working environment or real workplace, which involves working with clients and others.

Guidance on approaches to assessment of this unit

Evidence can be generated using different types of assessment. The following are suggestions only.

Centres are reminded that prior verification of centre-devised assessments would help to ensure that the national standard is being met. Where learners experience a range of assessment methods, this helps them to develop different skills that should be transferable to work or further and higher education.

The evidence requirements are fully expressed in the mandatory section of this unit specification.

There are good opportunities for formative assessment in the practical element of this unit as well as opportunities for learners to gather feedback from their teacher/lecturer, which will assist them in identifying their strengths and weaknesses in the practical skills learned.

It would be good salon practice if learners integrate the treatments where applicable for both practise and assessment.

Higher National Unit Support Notes (cont)

Unit title: Eyelash Enhancements (SCQF level 7)

Opportunities for e-assessment

E-assessment may be appropriate for some assessments in this unit. By e-assessment we mean assessment which is supported by Information and Communication Technology (ICT), such as e-testing or the use of e-portfolios or social software. Centres which wish to use e-assessment must ensure that the national standard is applied to all learner evidence and that conditions of assessment as specified in the evidence requirements are met, regardless of the mode of gathering evidence. The most up-to-date guidance on the use of e-assessment to support SQA's qualifications is available at www.sqa.org.uk/e-assessment.

Opportunities for developing Core and other essential skills

This Unit has the Critical Thinking component of Problem Solving embedded in it. This means that when learners achieve the Unit, their Core Skills profile will also be updated to show they have achieved Critical Thinking at SCQF level 5.

Further aspects of the Core Skill of *Problem Solving*, that is, Planning and Organising, and Reviewing and Evaluating will be naturally developed as the Eyelash enhancement treatments are planned and safely undertaken. In planning the treatment learners will identify and analyse a range of factors including suitable products, equipment and techniques to ensure the treatment meets the needs of each individual client. The treatment application must ensure client comfort and safety. Taking account of timing sequence and duration will require good planning and organising skills. Compliance with health and safety legislation is integral to achievement.

Communication skills are not formally assessed however learners will be expected to present oral and written communication to an acceptable professional standard. Skills in accessing and analysing information on electrotherapy treatments should be developed to provide underpinning knowledge on professional issues and resources. Evaluation of information accessed should be encouraged in order to assure that information is accurate and current.

Oral communication skills will be developed in practical work with clients when interaction must be professional, sensitive and empathic. Communicating appropriate information to clients, explaining and reassuring during treatment sessions and giving aftercare advice and specific relevant lifestyle advice will be an essential aspect of competence. Learners should be fully aware of a range of active listening techniques in order to relate and respond to others in the most appropriate and effective way, adapting language, register and style to suit their purpose and clientele.

In addition to the specific vocational skills developed and assessed learners will have the opportunity to develop generic skills which will enhance their employability skills profile, eg customer care skills, communication skills, time management.

History of changes to unit

Version	Description of change	Date
02	Core Skills Component Critical Thinking at SCQF level 5 embedded.	24/11/ 2017

© Scottish Qualifications Authority 2017

This publication may be reproduced in whole or in part for educational purposes provided that no profit is derived from reproduction and that, if reproduced in part, the source is acknowledged.

Additional copies of this unit specification can be purchased from the Scottish Qualifications Authority. Please contact the Business Development and Customer Support team, telephone 0303 333 0330.

General information for learners

Unit title: Eyelash Enhancements (SCQF level 7)

This section will help you decide whether this is the unit for you by explaining what the unit is about, what you should know or be able to do before you start, what you will need to do during the unit and opportunities for further learning and employment.

You will have the opportunity to research current eye enhancements using a variety of sources and will learn practical skills in eyelash tinting and the application of semi-permanent single lash treatment.

This unit will give you an opportunity to gain a comprehensive knowledge of the subject including identifying contra-indications, general effects and maintenance requirements of eye lash enhancements. Emphasis will be placed on the selection and use of correct products and equipment throughout.

You will participate in a number of activities which will help you to develop the skills contained within this unit. You will also evaluate your own performance in relation to practical skills learned.

On successful completion of the unit you will be competent in:

- ◆ Current eye enhancement treatments used in the beauty industry.

You will be expected to:

- ◆ produce an open-book assignment researching current eye enhancement treatments.
- ◆ carryout three eyelash tinting treatments and one semi-permanent single lash treatment and one single lash enhancement removal.

Key areas of knowledge will be:

- ◆ Expected costs of all eye enhancements and maintenance treatments, learners should fully understand the process including application, maintenance and removal
- ◆ Availability of all eye enhancements
- ◆ Contra-indications — hypersensitivity, eye infections,(conjunctivitis, blepharitis styes,) skin infection (herpes simplex, impetigo scabies) cuts, abrasions, bruising, inflammation or swelling, allergies, positive patch test result (adhesive and tint)
- ◆ Special care — highly nervous client, excessive watery eyes, contact lenses and over processed lashes
- ◆ Effects of all eye enhancements
- ◆ Health and growth rate of natural lashes
- ◆ Semi-permanent lash length, diameter and curl variations client preparation
- ◆ Eyelash tinting — products, resources and procedures
- ◆ Eyelash tinting and semi-permanent single lash treatment procedures
- ◆ Factors affecting choice of tint (encourage learners to work on a variety of lash colour characteristics)
- ◆ Prevention of infection (health, safety and hygiene)
- ◆ Maintenance requirements for all eye enhancements

General information for learners (cont)

Unit title: Eyelash Enhancements (SCQF level 7)

- ◆ Professional/ethical behaviour, encourage students to work practically on a diverse range of clients
- ◆ Understanding importance of all current health and safety aspects in relation eye enhancement treatments
- ◆ How to respond appropriately to clients
- ◆ Effective communication
- ◆ Working safely in the salon
- ◆ Knowledge of and the importance of adhering to appropriate current legislation and where to find further information on:
 - Health and Safety at Work Act
 - Control of Substances Hazardous to Health [COSHH] Regulations
 - Electricity at Work Regulations
 - Personal Protective Equipment [PPE] at Work Regulations
 - Data Protection Act
 - Provision and Use of Work Equipment Regulations
- ◆ Knowledge of homecare and aftercare
- ◆ No heat, oil, water within the first 24 hours
- ◆ Keep lashes clean and oil free
- ◆ Brush from root to tip each day to free any loose or unruly hairs
- ◆ Avoid using mascara or oil based makeup
- ◆ Return for lash infill on a 2–3 weekly basis or full set in 6–8 weeks
- ◆ Avoid additional chemical treatments post tinting
- ◆ Return for follow up tinting 4–6 weeks

This Unit has the Critical Thinking component of Problem Solving embedded in it. This means that when you achieve the Unit, your Core Skills profile will also be updated to show you have achieved Critical Thinking at SCQF level 5.

Problem solving will be naturally developed as the eyelash enhancement treatments are planned and safely undertaken. In planning the treatment you will identify and analyse a range of factors including suitable products, equipment and techniques to ensure the treatment meets the needs of each individual client. The treatment application must ensure client comfort and safety. Taking account of timing sequence and duration will require good planning and organising skills. Compliance with health and safety legislation is integral to achievement.

You will be expected to present oral and written communication to an acceptable professional standard. Skills in accessing and analysing information on eyelash artistry treatments should be developed to provide underpinning knowledge on professional issues and resources. Evaluation of information accessed should be encouraged in order to assure that information is accurate and current.

General information for learners (cont)

Unit title: Eyelash Enhancements (SCQF level 7)

Oral communication skills will be developed in practical work with clients when interaction must be professional, sensitive and empathic. Communicating appropriate information to clients, explaining and reassuring during treatment sessions and giving aftercare advice and specific relevant lifestyle advice will be an essential aspect of competence. You should be fully aware of a range of active listening techniques in order to relate and respond to others in the most appropriate and effective way, adapting language, register and style to suit their purpose and clientele.

In addition to the specific vocational skills developed and assessed you will have the opportunity to develop generic skills which will enhance their employability skills profile, eg customer care skills.

This unit will prepare you with the up to date skills for industry, as a result you will be expected to work with a variety of clients within a realistic working environment. The emphasis should be on a commercial salon environment to allow as much practical experience as possible in the treatments above.