

Scottish Group Award Specifications

SGA in:	Hospitality		
Level:	Intermediate 2	Code:	G5AL 11

Summary of requirements

SGA in Hospitality at Intermediate 2

National Courses and Units required*

1 mandatory National Course (4 credits) at Intermediate 2:
Hospitality – General Operations

Details in specific section

plus

1 National Course (4 credits) at Intermediate 2 from:
Hospitality – Practical Cookery
Hospitality – Professional Cookery
Hospitality – Reception and Accommodation Operations
French
German
Italian
Russian
Spanish

Details in specific section

plus

8 credits at minimum of Intermediate 1

Details in specific section

Total 16 credits

Core skills required*

The above must include or cover:
5 core skills at Intermediate 1

Details in specific section

*See Important Note on page 4.

Rules for credit contribution

Important Note* Achievement above the minimum requirements

The specification shows the **minimum** requirements for this SGA. Where possible, centres may wish to encourage candidates to exceed this minimum. Candidates achieving above the minimum specification will have this achievement recorded on their Scottish Qualifications Certificate. For example the following can be achieved above the minimum requirement:

- Core Skills at levels above those specified
- more National Courses and Units at Intermediate 2 instead of the credits at Intermediate 1
- National Course grades, eg grade A or B instead of grade C
- more than the required two National Courses, in which case each additional course completed counts as four credits

Hierarchies

- courses and units can be substituted by those with the same title at a higher level, eg Food Hygiene (Int 2) can be substituted by Food Hygiene (H) (See Section C)

Double counting

- courses and units with the same title at different levels cannot both contribute credits to the SGA, eg **either** Hospitality – Professional Cookery (Int 2) **or** Hospitality – Professional Cookery (H)
- courses at the same level in the same subject cannot both contribute credits to the SGA, eg **either** the National Course in French at Intermediate 2 **or** Standard Grade French at Credit Level. (See Section D)
- same course with different grades cannot both contribute credits to the SGA, eg **either** Hospitality – General Operations (Int 2) at grade A **or** Hospitality – General Operations (Int 2) at grade C

National Course award at Grade D

National Course awards at Grade D can contribute to the SGA in the following ways:

- in place of the specified mandatory or optional Intermediate 2 Courses, a grade D at Higher (or above) in a Course of the same title can contribute 4 credits to the SGA
- in place of the specified optional Intermediate 1 Courses, a grade D at Intermediate 2 (or above) in a Course of the same title can contribute 4 credits to the SGA.

Note - The former compensatory course awards (fallbacks) can also contribute to the SGA:

- in place of the specified mandatory or optional Intermediate 2 Courses, a compensatory award for a Course of the same title taken at Higher (ie awarded at Intermediate 2) can contribute 4 credits to the SGA
- in place of the specified optional Intermediate 1 Courses, a compensatory award for a Course of the same title taken at Intermediate 2 (ie awarded at Intermediate 1) can contribute 4 credits to the SGA.

Gaelic (Learners) and Gàidhlig

- Gaelic (Learners) and Gàidhlig courses cannot both contribute credits to the SGA
- Candidates can choose **either** the Gaelic (Learners) or Gàidhlig course, not both

Specific section

A

This section specifies: mandatory courses, mandatory units, mandatory combinations of courses and/or units, mandatory core skill requirements and optional courses and units.

*Mandatory unit of a course. †Optional unit of a course. All other units are free-standing National Units.
[]Bracketed numbers indicate the former coding for these unrevised National Units.

Course/unit no	Course/unit title	Credits
One mandatory National Course:		
C049 11	Hospitality – General Operations (Int 2)	4
plus one National Course from:		
C059 11	French (Int 2)	4
C060 11	German (Int 2)	4
C201 11	Hospitality – Practical Cookery (Int 2)	4
C051 11	Hospitality – Professional Cookery (Int 2)	4
C052 11	Hospitality – Reception and Accommodation Operations (Int 2)	4
C061 11	Italian (Int 2)	4
C062 11	Russian (Int 2)	4
C063 11	Spanish (Int 2)	4

Total credits required: 8

plus any combination of courses, component units and free-standing units to gain eight credits (at minimum Int 1) from:

Cookery

Component unit of Professional Cookery course:

D290 12	*Integrated Production Cookery (H)	1
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Free-standing National Units:

D0SX 11	Cold Preparations (Int 2) [5130016]	1
D0TD 11	Control of Cookery Processes (Int 2) [5130256]	1
D0TH 11	Creative Cookery 1 (Int 2) [5130296]	0.5
D0RM 10	Introduction to Cake Decoration (Int 1)	1
D0RS 10	Introduction to Craft Baking (Int 1) [3231994]	1
D0TJ 10	Organisation of Practical Skills 2 (Int 1) [5130326]	1
D0TC 11	Pastry (Int 2) [5130246]	1

maximum of two credits allowed from the following six units

D0SY 11	Dairy Foods and Eggs (Int 2) [5130046]	0.5
D0T0 11	Fish and Shellfish (Int 2) [5130056]	0.5
D0T1 11	Fruit and Vegetables (Int 2) [5130076]	0.5
D0T7 12	Meat and Poultry 2 (H) [5130166]	1
D0T6 11	Meat and Poultry 1 (Int 2) [5130156]	1
D0TB 11	Stocks and Sauces (Int 2) [5130226]	1

Course/unit no	Course/unit title	Credits
Food and Drinks Service		
Component unit of Food and Drink Service course:		
D280 12	*Service of Food and Drink - Table (H)	2
Component unit of Hospitality Event Supervision course:		
D0T4 12	†Bar Service (H) [5130136]	1
Free-standing National Units:		
D0T5 11	Cocktails (Int 2) [5130146]	0.5
D0T2 11	Function Waiting (Int 2) [5130086]	0.5
D0T3 11	Introduction to Alcoholic Beverages (Int 2) [5130100]	1
D0TA 11	Silver Service (Int 2) [5130216]	1
General Hospitality		
Free-standing National Units:		
D0SG 11	Consumer Studies (Int 2) [5120057]	1
D670 11	Hospitality Costing (Int 2)	1
D0TY 10	Personal Presentation (Int 1) [5150014]	1
D0PX 11	Quality Practice in the Workplace: An Introduction (Int 2) [2280014]	1
D11N 11	Working Safely (Int 2) [7160036]	0.5
Reception and Accommodation		
Component unit of Accounting and Finance course:		
D001 10	*Recording of Financial Transactions (Int 1)	1
Component unit of Administration course:		
D009 10	*Word Processing 1 (Int 1)	1
Free-standing National Units:		
D0TP 11	Billing in the Hotel and Catering Industry 1 (Int 2) [5140030]	1
D0TN 11	Cleaning Agents (Int 2) [5140026]	0.5
D0TS 10	Cleaning of the Work Place (Int 1) [5140056]	0.5
D0TW 11	Provision of Laundry Service (Int 2) [5140116]	0.5
D0TX 11	Provision of Linen Supply (Int 2) [5140126]	1
EF0R 11	Surfaces and Cleaning Procedures (Int 2)	1
Tourism		
Component units of Travel and Tourism course:		
D438 11	*Travel and Tourism: An Introduction (Int 2)	2
D441 11	†Interacting with Customers (Int 2)	1
Core Skills		
Free-standing National Units:		
D01B 10	Communication (Int 1)	1
D01C 10	Numeracy (Int 1)	1
D01D 10	Information Technology (Int 1)	1
D01E 10	Problem Solving (Int 1)	1
D01F 10	Working with Others (Int 1)	1

Course/unit no	Course/unit title	Credits
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maximum of four credits allowed from one or more of the following three options

English/ Gàidhlig

Course:

C115 11	English (Int 2)	4
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Component units of course:

D8VH 11	English: Language Study (Int 2)	1
D8VJ 11	English: Literary Study (Int 2)	1
D8VL 11	English: Personal Study (spoken response) (Int 2)	1
D8VK 11	English: Personal Study (written response) (Int 2)	1

Course:

C041 10	Gàidhlig (Int 1) ¹	4
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Component units of course:

D232 10	*Appreciative Language Skills (Int 1)	1
D231 10	*Expressive Language Skills (Int 1)	1
D230 10	*Interpretative Language Skills (Int 1)	1

¹See Rules for credit contribution

Modern Languages other than English/Gàidhlig

Courses:

C059 10	French (Int 1)	4
C084 10	Gaelic (Learners): Listening and Talking (Int 1) ¹	4
C085 10	Gaelic (Learners); Reading and Writing (Int 1) ¹	4
C060 10	German (Int 1)	4
C061 10	Italian (Int 1)	4
C062 10	Russian (Int 1)	4
C063 10	Spanish (Int 1)	4

Any component units of any modern languages course at Intermediate 1

Any free-standing National Units in modern languages at Intermediate 1

¹See Rules for credit contribution

Work Experience

Free-standing National Unit:

D36H 11	Work Experience (Int 2)	1
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Specific SVQs can contribute credits to this SGA. (See Section E)

Total credits required: 8

16 credits

**** Core skills requirement**

Communication at Intermediate 1
Numeracy at Intermediate 1
Information Technology at Intermediate 1
Problem Solving at Intermediate 1
Working with Others at Intermediate 1

** See Section B for core skills details.

Rules for credit contribution

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Hierarchies

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Double counting

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National Course award at Grade D

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Gaelic (Learners) and Gàidhlig

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Core skills

B

To achieve this SGA, all candidates **must achieve** the following core skills:

Core skill	Level
Communication	Intermediate 1
Numeracy	Intermediate 1
Information Technology	Intermediate 1
Problem Solving	Intermediate 1
Working with Others	Intermediate 1

One or more core skills units in this SGA may be automatically certificated through mandatory courses and units. Where this is the case, the corresponding core skill unit in this section cannot be counted towards the SGA.

Candidates can achieve core skills:

- through Standard Grades or other units which give automatic certification of core skills, eg a candidate who has completed Standard Grade English and Mathematics at General Level is given automatic certification of Communication and Numeracy at Intermediate 1
- by selecting from the group award units and courses which give automatic certification of core skills, eg the mandatory Hospitality – General Operations course gives automatic certification of Problem Solving at Intermediate 2 and Working with Others at Intermediate 1
- by doing dedicated core skills units – these units can contribute credits to the SGA and should be achieved through integration with appropriate subject specialist units. However, if the candidate wishes, the unit credits need not contribute to the SGA.

Candidates' current level of achievement in core skills is shown on the Scottish Qualifications Certificate in the form of a profile. This shows achievement against each of the core skills *components*. Where a core skill has more than one component, the candidate needs to achieve each component at the level specified for the SGA. For example, if an SGA requires Problem Solving at Intermediate 1, a candidate whose profile shows Critical Thinking and Planning and Organising at Intermediate 1 and Reviewing and Evaluating at Access 3 would not meet the requirement and would have to improve in Reviewing and Evaluating.

Details of all courses which give automatic certification of core skills is published in the *Catalogue of Core Skills in National Qualifications* (SQA, 2001/2002).

Hierarchical sequences

C

The SQA numbering system for qualifications consists of a 4 + 2 reference code.

The qualifications in a hierarchical sequence have the same title and are available at more than one level. They are identified by their reference code having the same first four digits, eg D338 in the example below. The last two digits are unique to each level of qualification, eg 12 equates to Higher, 11 equates to Intermediate 2.

Units

The following is an example of a hierarchical sequence of units:

D338 10	Language in Work (Int 1)
D338 11	Language in Work (Int 2)
D338 12	Language in Work (H)

Where units which are part of hierarchical sequences are specified, candidates who achieve a unit at a higher level than the one specified can use the upper level unit to count as credit towards the group award. For example, Language in Work (Int 2) can be counted instead of Language in Work (Int 1).

Candidates can only use one of these units to count as credit towards the group award.

In the case of unrevised National Certificate Modules, ie units which retain their original number, there are hierarchies where the title is the same and the number is different. Details of these exceptions will be published in a separate document. The pattern for these hierarchies is the same as that previously established for GSVQs.

There are also some hierarchies where the titles and numbers of the units at different levels are different. In this specification, if there are two units at different levels with heavily overlapping content, only one of these units should be used to count as credit towards the group award. Details of these exceptions will be published in a separate document.

Courses

The following is an example of a hierarchical sequence of courses:

C059 10	French (Int 1)
C059 11	French (Int 2)
C059 12	French (H)
C059 13	French (AH)

In the SGA specification, where courses which belong to hierarchical sequences are specified, candidates who achieve a course at a higher level than the one specified can use the upper level course to count as credit towards the group award. For example, French (Int 2) can be counted instead of French (Int 1).

Candidates can only use one of these courses to count as credit towards the group award - a maximum of 4 credits.

Standard Grades

D

Designated Standard Grades at the appropriate level can each contribute 4 credits to the SGA in place of corresponding National Courses.

The designated Standard Grades and their corresponding National Courses, either of which can contribute to this SGA, are as follows:

Standard Grade*

National Course

English at Credit Level
French at Credit Level
German at Credit Level
Italian at Credit Level
Russian at Credit Level
Spanish at Credit Level

English (Int 2)
French (Int 2)
German (Int 2)
Italian (Int 2)
Russian (Int 2)
Spanish (Int 2)

French at General Level
Gaelic (Learners) at General Level
Gàidhlig at General Level
German at General Level
Italian at General Level
Russian at General Level
Spanish at General Level

French (Int 1)
Gaelic (Learners) (Int 1)
Gàidhlig (Int 1)
German (Int 1)
Italian (Int 1)
Russian (Int 1)
Spanish (Int 1)

* If achieved prior to 1994 please contact SQA Helpdesk ☎ 0141 242 2214.

Specific Scottish Vocational Qualifications (SVQs) at the appropriate level can each contribute up to eight credits to an SGA.

SVQs at Level 2 contribute credits at Intermediate 2.

SVQs at Level 1 contribute credits at Intermediate 1.

In this particular SGA the following SVQs each contribute a maximum of eight credits.

Code no	Specific SVQs	Level
007 Providing Goods and Services		
G63G 22	Bar Service	2
G63A 21	Food and Drink Service	1
G63B 22	Food and Drink Service	2
G638 22	Food Preparation and Cooking	2
G637 21	Food Preparation and Cooking	1
G63F 21	Guest Service	1
G63H 22	Hospitality Service	2
G63J 22	Hospitality: Quick Service	2
G63D 22	Housekeeping	2
G63C 21	Housekeeping	1
G639 21	Kitchen Portering	1
G636 21	Porter Service	1
G63E 21	Preparing and Serving Food	1
G635 22	Reception	2
G634 21	Reception	1

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