

**ACCREDITATION CO-ORDINATION GROUP DECISION LIST
SVQs**



14th March 2012

ACCREDITED

TITLE	SVQ LEVEL	APS CODE	ACCREDITED UNTIL
Contact Centre Operations (EDI)			
SVQ 1 Contact Centre Operations at SCQF Level 4	1	TBC	31/03/2017
SVQ 2 Contact Centre Operations at SCQF Level 5	2	TBC	31/03/2017
SVQ 3 Contact Centre Operations at SCQF Level 6	3	TBC	31/03/2017
SVQ 4 Contact Centre Operations at SCQF Level 8	4	TBC	31/03/2017

RE-ACCREDITED

TITLE	SVQ LEVEL	APS CODE	ACCREDITED UNTIL
Contact Centre Operations (SQA)			
SVQ 2 in Contact Centre Operations at SCQF Level 5	2	TBC	31/03/2017
SVQ 3 in Contact Centre Operations at SCQF Level 6	3	TBC	31/03/2017

EXTENDED

TITLE	SVQ LEVEL	APS CODE	EXTENDED UNTIL
Communication Technology (Edexcel (Pearson Education Limited))			
Communication Technology Professionals	3	GC9X 23	30/11/2012

WITHDRAWN

TITLE	SVQ LEVEL	APS CODE
Contact Centre Operations (SQA)		
Contact Centre Operations	1	G7R5 21
Contact Centre Professionals	4	G7W9 24

AMENDED

There are no amended awards to report this week.

DELETIONS

TITLE	SVQ LEVEL	APS CODE	OVERTAKEN BY	LEVEL	APS CODE
Contact Centre Operations (SQA)					
Contact Centre Operations	2	G7R6	SVQ 2 in Contact Centre Operations at SCQF Level 5	2	TBC
Contact Centre Professionals	3	G7W8	SVQ 3 in Contact Centre Operations at SCQF Level 6	3	TBC