

# X241/12/02

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NATIONAL  
QUALIFICATIONS 2015

THURSDAY, 4 JUNE  
2.40 PM – 4.00 PM

CARE  
HIGHER  
Paper 2

Answer all questions.

The skills of knowledge and understanding (KU) and analysis, evaluation and application (A,E, App) are being assessed in this paper. When answering each question you should note the number of marks allocated to each skill and use this information as a guide to the length and type of answer required.



### Section 3 Values and Principles in Care

Read the following case study and answer the questions that follow:

#### Case Study

Flora is 78 years old, lives alone and has no family. She is very reliant on her childhood friend and neighbour Martha, who helps to care for her.

Flora recently suffered a stroke and was admitted to hospital. Although Flora has not yet regained her speech, her mobility is slowly beginning to improve.

As part of the care planning process, a meeting has been arranged to discuss the care Flora will need when she returns home. Martha has been invited to this meeting to act as an advocate on Flora's behalf to express her views and wishes.

- |  |                                |
|--|--------------------------------|
| (a) Describe <b>two</b> differences between informal and professional carers and explain how these relate to the information in the case study.                      | 4 <b>KU</b><br>2 <b>App</b>    |
| (b) Describe the stages in the care planning process and explain why this process is necessary in a situation like Flora's.  | 5 <b>KU</b><br>5 <b>App</b>    |
| (c) Martha has been asked to represent Flora's views and wishes at the meeting. Evaluate the strategy of inviting Martha to act on Flora's behalf in this situation. | 2 <b>KU</b><br>3 <b>AE/App</b> |
| (d) Explain why reflective practice is essential to promote positive care.   | 2 <b>KU</b><br>2 <b>AE</b>     |
|  | 25                             |

[END OF SECTION 3]

**Section 4 Integration: Sociology for Care and Values and Principles in Care**

Explain why it is important for care workers to have an understanding of social inequality.

In your answer you should:

- explain the role of legislation in addressing social inequality;
- describe key features of **both** Conflict and Feminist theory;
- evaluate the effectiveness of **one** of these theories in explaining social inequality;
- explain ways in which values and principles in care promote equality.

12 KU  
13 AE/App

25

**Total (50)**

[END OF SECTION 4]

[END OF QUESTION PAPER]

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