

Moderation Feedback - Visiting

Hospitality

Qualification area

**Subject(s) and Level(s)
included in this report**

HND Hospitality Management

Visiting Moderation

General comments on visiting moderation activity

During session 2002 – 2003 the majority of centres offering HN Hospitality Programmes received an External Moderation visit. Therefore, only the three remaining centres from last session received an EV visit for Catering and Hospitality 269. However, four centres were visited for Hospitality Services 194 , details of which are not included in this report (see future recommendations)

1) Course Breakdown : HND Hospitality Management – 2 centres moderated

HNC Licensed House – 1 centre moderated

Note : Two centres moderated in total as the third centre had no ‘live’ candidates.

Specific issues identified

Both of the centres which were moderated have been offering HN Hospitality Programmes for several years and were well organised for the moderation visit.

1) Out of date unit specifications : It is recognised by both SQA and centres that many of the hospitality units require updating - in particular the legislation and information technology components of existing units. This has been taken into consideration during the external moderation visits. It is recognised by both SQA and the centres that the revised HN framework due to be implemented from August 2005 will rectify this situation.

2) Written Feedback : At HN level, written feedback is an important part of the learning process and also assists when carrying out both internal and external moderation. The level of feedback provided to candidates varies and is dependant on individual tutors. This point was also identified last session and is a point worthy of discussion for EM's.

Feedback to centres

Both centres received individual feedback during the visiting moderation.

1) Specific Units : Once again, the triple unit 'Food and Beverage Management' provided candidates with the opportunity to produce work of a high standard. This unit is considered to be one of the most beneficial within the second year programme as there is scope for integration of other units.

2) Integration : Both centres successfully integrate units where possible and the revised HN should enhance integration.

3) Candidate Interviews : All candidates interviewed thought that tutors were extremely supportive throughout the course. Candidates also stated that they were able to use skills acquired in college out in industry.

4) HN Review : The review was obviously discussed during the moderation visit. All centres have been enthusiastic about the review and have been kept informed of it's progress by the Qualifications Officer and via the web-site.