



New Approach to Quality Assurance

Dear colleague,

SQA introduced the New Approach to Quality Assurance 3 years ago.

As the new approach has evolved we have been able to refine it.

Important changes to the way we quality assure you

So what has changed?

- **Refined Quality Assurance criteria**
Whilst we have not made radical changes to the QA criteria, we have made some minor amendments. The most significant of these amendments is a reduction in the number of criteria judged during Qualification Verification visits.
- **Introduction of confidence levels**
Whereas we used to refer to risk ratings we now refer to confidence levels.
- **Introduction of Systems Verification and Qualification Verification Guidance for Verifiers**
We have published detailed guidance to our verifiers. We have made this guidance available to centres.

When will these changes take effect?

These changes will come into effect from **15 October 2012**.

The centre guidance has been updated to reflect these changes. This guidance can be found at <http://www.sqa.org.uk/qualityassurance>.

Your username is **sqaquality** and the password is **sqaquality**.

Contact us

We hope the information is clear, comprehensive and supportive. If you have any problems accessing the webpage, please email us asv@sqa.org.uk or call 0845 213 5189.

Yours faithfully

Matthew McCullagh
Quality Manager