

SVQ 2 in Passenger Carrying Vehicle Driving (Bus and Coach) - SCQF Level 5 (GF3A 22)

Start date: 1/7/2012
 Lapsing date: 30/4/2015
 End date: 30/4/2017

Mandatory Units – Candidates must complete all Mandatory Units

SQA ref	SCQF Level	SCQF Credit Points	SSC ref	Unit Title
F0WJ 04	5	6	1	Maintain Effective Working Relationships with Colleagues
DJ3E 04	5	6	2	Contribute to Health and Safety in your Work Environment
F0WM 04	5	6	3	Provide Professional Customer Service in the Bus and Coach Industry
DJ3K 04	5	5	4	Prepare for Passenger Carrying Journeys
F0WP 04	5	5	5	Help Passengers who have Special Needs
F0WS 04	5	5	8	Drive Passenger Carrying Vehicles Safely and Efficiently
DJ3F 04	6	3	7	Deal Effectively with Difficult Passengers
F0WV 04	6	3	10	Deal with Emergencies and Incidents during a Bus or Coach Journey

Optional Units - Candidates must achieve 1 Optional Unit from the following:

SQA ref	SCQF Level	SCQF Credit Points	SSC ref	Unit Title
F0WR 04	5	5	6	Sharing Information on the Operation of the Bus or Coach Service
F0WT 04	5	6	9	Operate the Passenger Systems and Service
F0X0 04	5	2	11	Negotiate and Agree Tour Itineraries with clients
F0WW 04	5	2	12	Process Fares and Receive and Match Fare Payments to Tickets
F0X1 04	4	2	13	Manage Financial Transactions on Coach Journeys
F10N 04	5	5	14	Provide a Transport Service for Passengers who have Special Needs
F0X2 04	4	5	15	Transport Accompanied Luggage
F0WX 04	4	5	16	Transport Unaccompanied Parcels
F0WY 04	5	5	17	Operate a Schools Service by Bus or Coach
F0X3 04	6	5	18	Drive Passenger Carrying Vehicles on International Journeys