

S220: Use office equipment

Overview: Use a range of office equipment (such as photocopiers, faxes, binders, laminators, printers or PCs) applying the necessary standards of health and safety and operating practice.

Links: Business Resources

Specific skills: • Communicating • Organising • Planning • Problem-solving
• Using technology

Performance Indicators

1. Locate and select the equipment and resources needed for the task
2. Follow manufacturer's, organisational operating instructions and health and safety requirements for different equipment
3. Waste as few resources as possible
4. Keep the equipment clean and hygienic
5. Deal with equipment and resource problems according to manufacturer's and organisational procedures
6. Report problems you cannot deal with personally to the appropriate colleague
7. Make sure the final work product meets the agreed requirements
8. Produce the work product within agreed timescales
9. Make sure the equipment, resources and work area are ready for the next user

Knowledge & Understanding

- A. The different types of office equipment, their features and what they can be used for
- B. How to choose equipment and resources that are appropriate for the task
- C. The reasons for following manufacturers' and organisational instructions when operating equipment
- D. How to use different types of office equipment safely
- E. The reasons for keeping waste to a minimum and how to do so
- F. The reasons for keeping equipment clean and hygienic
- G. The reasons for following manufacturers' instructions and organisational procedures when dealing with equipment faults
- H. The types of equipment and resource faults you are likely to experience and the correct way of dealing with these
- I. The purpose of meeting work standards and deadlines
- J. The purpose of leaving equipment, resources and work area ready for the next user to agreed requirements