

At SQA we like to do things a little differently. We put our customers at the heart of everything we do and pride ourselves in offering unrivalled customer service and support at every step of your journey.

We work across all sectors and business types, from employers and training providers to colleges and charities. Our dedicated team of experts are committed to your business needs, with tailored solutions that are right for you.

Our aim is to make it easy for you to offer our internationally recognised qualifications at affordable prices, with exceptional customer support.

# Why work with us?

We're an Ofqual and Qualifications Wales recognised provider and a global leader in education and training. With over 100 years' experience, we are experts in qualifications and assessment design. For businesses, that means we can support you in delivering qualifications that build skills, enhance credibility, and count in your sector. Work with us and you'll be teaming up with education professionals dedicated to your future.

#### √ Industry Recognised Qualifications

We offer a growing portfolio of regulated, non-regulated and bespoke qualifications and assessments that are relevant and flexible, embedding and instilling industry standards in over 30 sectors. We also offer 'Licence to Practice' and NVQ/ SVQ competence qualifications.

## √ Dedicated Named Account Manager

All SQA Approved centres are assigned their own 'Named Account Manager' - this is your personal contact who will take time to learn about you and your business. Our account managers will help identify solutions to best benefit your organisation, offering tailored support and advice each step of the way.

#### √ Expert Customer Support Team

In addition to your named contact, you'll have the help and support of our experienced customer team ready to take your calls.

## √ Value for Money

You'll benefit from our simple, transparent pricing structure; there are no annual fees and we don't charge for External Verifier (EV) visits. In addition, you will receive a free development visit within your first six months of being approved for a qualification. We operate on on a 'pay-as-you-go' basis with no minimum spend.

#### √ Trusted Subject Specialists

All of our External Verifiers are subject specialists guaranteeing the highest standards of quality assurance through an in-depth knowledge of your sector.



# What our customers say



92% of customers are likely to continue to work with SQA.

2020 SQA Customer Survey



"The support and advice from our Regional Manager went above and beyond my expectations."

Mark Heyes, Director, MDH Plant Training Ltd



"As a trainer I've worked with many different awarding bodies and have always found SQA to be the most responsive and supportive"

Chris Haines, Training Manager, Complete Utilities

# Ready to find out more?

Our friendly team are ready to help you start your journey with SQA; whether you're thinking of switching providers or growing your portfolio, we can advise.

Call us: **0303 333 0330** 

Email: mycentre@sqa.org.uk



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