



Contacting us...

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NPA/NC/HNC/HND/PDA/SVQ
Computing/IT/Multimedia
awards

IT-related vendor links

David Drennan
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Hilary Weir
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(x.5130)

Webwise
National Units
National Progression Awards
(including PC Passport and
Computer Games Development)
National Certificates
(including Digital Media Computing)
SVQs (IT User/IT Professional)
QST (NC)
Verifier e-group maintenance

Caroline Douglas
Qualifications Officer
(x.5476)

Internet Safety
Higher National Units
HNC/D Computing
HNC/D IT
HNC/D Networking
HNC/D Multi/Interactive Media
HNC/D Computer Games
Professional Development Awards
DIVA/vendor links (ICT)
Sector Panel
QST (HN)
Heads of Computing annual event

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Online assessment
(SOLAR)

Pauline Gray/Lisa Marshall
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General enquiries
General admin support
Enquiries re. support materials
Expense claims
Contracts
Meetings

Internal Units

HR: Michelle Morrison (x. 5308)
Assessment Standards: Allison Paterson (x. 5358)

Customer Contact Center
0845-279-1000
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All routine enquiries relating to
support materials and information
about qualifications