Overview

This standard is about monitoring and progressing the delivery of orders. It involves confirming information on supplies, monitoring delivery and progressing orders with suppliers. It also involves identifying problems, recommending options and complying with procedures.

This standard is for supply chain practitioners. This could be, for example, in purchasing, freight logistics operations or transport management roles.

SFLSCM126
J3R3 04 -Monitor and progress the delivery of orders

Performance criteria

You must be able to:

P1   confirm order information on the **supplies** that have been ordered

P2   monitor the delivery of orders

P3   progress orders with suppliers

P4   identify problems with the delivery of orders

P5   recommend options for progressing the delivery of orders

P6   comply with organisational procedures for monitoring and progressing orders

SFLSCM126
J3R3 04 -Monitor and progress the delivery of orders

Knowledge and understanding

You need to know and understand:

K1   your organisation's strategic aims, objectives and activities in relation to the monitoring and progressing of orders

K2   **supply chain** management theories, models and practices

K3   your organisation's information sources on **supply chain** processes

K4   how to monitor the delivery of orders

K5   methods of progressing orders with suppliers

K6   procurement theories, models and practices

K7   communications methods used by your organisation

SFLSCM126

J3R3 04 -Monitor and progress the delivery of orders

Additional information

Glossary

1. **Supplies:** any combination of goods or services that are procured, delivered or stored in the supply chain

2. **Supply chain:** procurement, purchasing and supply, logistics, transport, and operations management, within and between international boundaries

SFLSCM126

J3R3 04 -Monitor and progress the delivery of orders

Developed by	Skills for Logistics
Version number	2
Date approved	January 2018
Indicative review date	January 2023
Validity	Current
Status	Original
Originating organisation	Skills for Logistics
Original URN	SFLSCM126
Relevant occupations	Retailing and wholesaling; Warehouse and distribution; Managers in Distribution, Storage and Retail; Transport Associate Professionals
Suite	Supply Chain Management
Key words	monitor; progress; delivery; orders; supply chain