



National  
Qualifications  
2019

**X812/75/11**

**Care**

FRIDAY, 31 MAY

9:00 AM – 10:10 AM

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**Total marks — 40**

**SECTION 1 — HUMAN DEVELOPMENT AND BEHAVIOUR — 10 marks**

Attempt ALL questions.

**SECTION 2 — SOCIAL INFLUENCES — 10 marks**

Attempt ALL questions.

**SECTION 3 — VALUES AND PRINCIPLES — 20 marks**

Attempt ALL questions.

Write your answers clearly in the answer booklet provided. In the answer booklet you must clearly identify the question number you are attempting.

Use **blue** or **black** ink.

Before leaving the examination room you must give your answer booklet to the Invigilator; if you do not, you may lose all the marks for this paper.



\* X 8 1 2 7 5 1 1 \*

## SECTION 1 — HUMAN DEVELOPMENT AND BEHAVIOUR — 10 marks

Attempt ALL questions

1. Identify **two** physical needs of a 2 year old infant. 2
2. Describe a feature of human development of an 18 year old adult. 2
3. Describe **one** key concept from the behavioural approach. 2

Read the following case study and answer **question 4**.

Jayden is 16 years old and has seen his doctor as he is feeling anxious. Both his parents have a history of mental health problems and family life at home can be chaotic.

4. Explain the possible influences of nature and nurture on Jayden. 4

## SECTION 2 — SOCIAL INFLUENCES — 10 marks

Attempt ALL questions

- |   |   |
|---|---|
| 5. Describe the process of socialisation.   | 3 |
| 6. Describe the agent of socialisation 'mass media'.  | 2 |
| 7. Describe the sociological concept of 'values'.   | 2 |
| 8. (a) Describe the term 'prejudice'.   | 1 |
| (b) Explain how prejudice can impact on the life chances of an individual with a physical disability. | 2 |

[Turn over

## SECTION 3 — VALUES AND PRINCIPLES — 20 marks

Attempt ALL questions

9. What is the purpose of a care plan? 3
10. Describe two stages of the care planning process. 4
11. Describe one feature of a positive care environment. 2

Read the following case study and answer the following questions.

Elizabeth is 82 years old and has led a very active and independent life until she was involved in a road accident, resulting in a fractured right arm and lower leg. Her arm is in plaster and she has to wear a plaster boot on her lower leg. She has been discharged from hospital and is now at home. There is concern as to how she will manage at home on her own.

12. (a) Explain why it is important that Elizabeth is involved in planning her care before she is discharged from hospital. 3
- (b) Describe how a home care support worker would ensure positive care for Elizabeth. 2
13. Explain how a home care support worker would ensure Elizabeth is treated with dignity and respect at all times. 2
14. Older adults often experience discrimination. Identify two ways you would promote equality for Elizabeth now that she is at home. 4

[END OF QUESTION PAPER]