



FOR OFFICIAL USE

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National  
Qualifications  
2026

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**X827/75/03****ESOL  
Writing**

FRIDAY, 29 MAY

11:45 AM – 12:55 PM



\* X 8 2 7 7 5 0 3 \*

Fill in these boxes and read what is printed below.

Full name of centre

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Town

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Forename(s)

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Surname

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Number of seat

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Date of birth

Day

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Month

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Scottish candidate number

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**Total marks — 30**

Attempt BOTH parts.

In Part 2 attempt EITHER Task 1 OR Task 2.

**You must NOT use a dictionary.**

Write your answers clearly in the spaces provided in this booklet. Additional space for answers is provided at the end of this booklet. If you use this space, you must clearly identify the question number you are attempting.

Use **blue** or **black** ink.

Do not remove any exam materials. You must leave this booklet on your desk; if you do not, you could lose all the marks for this paper.



\* X 8 2 7 7 5 0 3 0 1 \*

**Total marks — 30**  
**Attempt BOTH Parts.**

*Attempt Part 1 and Part 2 and ensure you have time to complete both parts.*

*As a guide, you may wish to spend about 30 minutes on Part 1 and about 40 minutes on Part 2.*

**Part 1 — Everyday Life**

**15**

*Read the task below and write your answer on the lined answer sheet below and on page 03.*

You subscribe to an internet-based TV service. Unfortunately, you have been disappointed with this.

Write an **email** to the customer care team at MovieFlix outlining the issues you have been having and the improvements you would like to see.

You should include some or all of the following information:

- value for money of membership
- problems with current programmes
- ideas for new content
- comments on advertisements
- when you expect to see changes

You may also add your own ideas.

You should write approximately 140–160 words.

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MARGIN

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## Part 2 — Work or Study

Read the two tasks below. Task 1 is work-related and Task 2 is study-related.

Attempt **ONE** task only.

Write the task number you have selected in the box at the top of page 05. Write your answer on the lined answer sheets on pages 05, 06 and 07.

### Task 1 — Work

Your company is moving to a smaller office and your manager has suggested hot desking\* as a way to save space.

Write a **report** for your manager, giving your opinion on introducing hot desking to your new office.

You should include some or all of the following information:

- work schedules
- shared IT equipment
- effect on working relationships
- staff productivity
- security of sensitive information/personal items

You may also add your own ideas.

\*hot desking = nobody has their own desk; colleagues find a free desk when they need one

You should write approximately 200–220 words.

15

OR

### Task 2 — Study

Some people think that children in the UK should not start school until the age of six, so that they are mature enough to begin formal education.

Write an **essay**, explaining why you agree or disagree with this statement.

You should include some or all of the following information:

- readiness for school
- socialisation
- balance of learning and play
- effect on parents
- impact on later development

You may also add your own ideas.

You should write approximately 200–220 words.

15



\* X 8 2 7 7 5 0 3 0 4 \*

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Task Number

[illegible]

[illegible]

[illegible]

**[END OF QUESTION PAPER]**



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### ADDITIONAL SPACE FOR ANSWERS

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### ADDITIONAL SPACE FOR ANSWERS

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