

N5

National Qualifications

2026

ESOL

Writing

Friday, 29 May

Instructions to Candidates

Candidates should enter their surname, forename(s), date of birth, Scottish candidate number and the name and level of the subject at the top of their first answer sheet.

Total marks – 30

Attempt BOTH parts.

In Part 2 attempt EITHER Task 1 OR Task 2.

You must NOT use a dictionary.

An ow in the margin indicates a new question.

You must clearly identify the question number you are attempting on your answer sheet.

Marks are shown in square brackets at the end of each question or part question.

[Braille page 2] Total marks — 30

Attempt BOTH Parts.

Attempt Part 1 and Part 2 and ensure you have time to complete both parts.

As a guide, you may wish to spend about 30 minutes on Part 1 and about 40 minutes on Part 2.

Part 1 — Everyday Life [15 marks]

Read the task below and write your answer on the answer sheet.

You subscribe to an internet-based TV service. Unfortunately, you have been disappointed with this.

Write an email to the customer care team at MovieFlix outlining the issues you have been having and the improvements you would like to see.

You should include some or all of the following information:

- value for money of membership
- problems with current programmes
- ideas for new content
- comments on advertisements
- when you expect to see **[Braille page 3]** changes

You may also add your own ideas.

You should write approximately 140 to 160 words.

[Braille page 4] Part 2 — Work or Study

Read the two tasks below. Task 1 is work-related and Task 2 is study-related.

Attempt ONE task only.

Write the task number you have selected in the box at the top of your answer sheet.

Task 1 — Work [15 marks]

Your company is moving to a smaller office and your manager has suggested hot desking* as a way to save space.

Write a report for your manager, giving your opinion on introducing hot desking to your new office.

You should include some or all of the following information:

- work schedules
- shared IT equipment
- effect on working relationships
- staff productivity
- security of sensitive information/personal items

You may also add your own ideas.

*hot desking = nobody has their own desk; colleagues find a **[Braille page 5]** free desk when they need one

You should write approximately 200 to 220 words.

OR

Task 2 — Study [15 marks]

Some people think that children in the UK should not start school until the age of six, so that they are mature enough to begin formal education.

Write an essay, explaining why you agree or disagree with this statement.

You should include some or all of the following information:

- readiness for school
- socialisation
- balance of learning and play
- effect on parents
- impact on later development

You may also add your own ideas.

You should write approximately 200 to 220 words.

[END OF QUESTION PAPER]